

Tell Us Once

Information sent

Your reference number

NTUO FEFM 8JYN

Thank you for reporting Mrs HOWARD's death.

Please take a note of your reference number in case you need to contact us.

Using this service does not form any part of a claim to benefits.

What happens next

The organisations you have told about the death will update their records. **They will not need to see the death certificate.**

If they need more information, they will contact the next of kin or person dealing with the estate.

Below is a list of the organisations you have given permission for us to share information with.

**DWP Bereavement Service Team 1 - Department for Work and Pensions
(DWP) benefits and entitlements**

HM Revenue and Customs - Personal Tax - HMRC Personal Tax

HM Revenue and Customs - Benefits and Credits - HMRC Benefits and Credits

Norfolk - Great Yarmouth Borough Council - Council Housing

Norfolk - Great Yarmouth Borough Council - Council Tax

Norfolk - Great Yarmouth Borough Council - Housing Benefit

Norfolk County Council - Library Services

Norfolk - Great Yarmouth Borough Council - Electoral Services

Norfolk - Great Yarmouth Borough Council - Sundry debts / Miscellaneous Income

Norfolk County Council - Concessionary Travel

HM Passport Office - Passport

Driver and Vehicle Licensing Agency - Driving licence

Driver and Vehicle Licensing Agency - Registered keeper of a motor vehicle

If you notified DVLA

The DVLA will remove the person who died as the registered keeper of the vehicle. The vehicle tax will no longer be valid. You must [tell DVLA if you either sell the vehicle or keep it](https://www.gov.uk/tell-dvla-about-bereavement?_sm_aud=iVVbV73kQGljHB6jW2MN0K7K1WVjq). (https://www.gov.uk/tell-dvla-about-bereavement?_sm_aud=iVVbV73kQGljHB6jW2MN0K7K1WVjq). If you keep it, you will need to tax the vehicle in your own name.

Check if you can get financial help

If your husband, wife or civil partner has died, and you're under State Pension age, you could be [entitled to Bereavement Support Payment](http://www.gov.uk/bereavement-support-payment) (<http://www.gov.uk/bereavement-support-payment>).

If you live in England or Wales, you could be [eligible for help with funeral costs](http://www.gov.uk/funeral-payments) (<http://www.gov.uk/funeral-payments>) if you get certain benefits.

You can call the DWP Bereavement Service free of charge and they can check if you're eligible and make an application.

DWP Bereavement Service helpline

Telephone: 0800 151 2012

Textphone: 0800 731 0464

Welsh language telephone: 0800 731 0453

Welsh language Textphone: 0800 731 0456

[Relay UK](https://www.relayuk.bt.com/) (<https://www.relayuk.bt.com/>) (if you cannot hear or speak on the phone): 18001 then 0800 151 2012

British Sign Language (BSL) [Video relay service](https://connect.interpreterslive.co.uk/vrs?ilc=DWP) ([opens in new tab](https://connect.interpreterslive.co.uk/vrs?ilc=DWP)) (<https://connect.interpreterslive.co.uk/vrs?ilc=DWP>) if you're on a computer - find out how to [use the service on mobile or tablet](https://www.youtube.com/watch?v=oELNMfAvDxw) ([opens in new tab](https://www.youtube.com/watch?v=oELNMfAvDxw)) (<https://www.youtube.com/watch?v=oELNMfAvDxw>).

Monday to Friday, 8am to 6pm

If you live in Scotland, you can [apply for a Funeral Support Payment](https://www.mygov.scot/funeral-support-payment/) (<https://www.mygov.scot/funeral-support-payment/>). It has replaced Funeral Expenses Payment in Scotland.

Telephone: 0800 182 2222

[contactSCOTLAND](https://contactscotland-bsl.org/reg/) (<https://contactscotland-bsl.org/reg/>) for British Sign Language (BSL) users.

Monday to Friday, 8am to 6pm

Emotional help and support

There are organisations who can help if you're dealing with a bereavement, or supporting someone who is.

Cruse Bereavement Care

Cruse offer emotional support to anyone affected by bereavement:

Telephone: freephone 0808 808 1677

Website: www.cruse.org.uk (<https://www.cruse.org.uk>)

Scotland has a dedicated Cruse helpline and website:

Telephone: freephone 0808 802 6161

Website: www.crusescotland.org.uk (<https://www.crusescotland.org.uk>)

All calls are free of charge

The Silver Line

The Silver Line offers a free confidential helpline for older people which is open 24 hours a day.

Telephone: 0800 470 8090

Website: www.thesilverline.org.uk (<https://www.thesilverline.org.uk>)

Who else to tell about a death

Use this [checklist to consider who else to tell about the death](/Static/ConfirmationChecklist.html) (</Static/ConfirmationChecklist.html>)

Feedback

[What did you think of this service?](https://www.gov.uk/done/report-a-death-to-government) (<https://www.gov.uk/done/report-a-death-to-government>) (Takes 30 seconds)