



025/74714

Arshdeep Singh
10 Featherwood Crescent
CRAIGIEBURN VIC 3064

Hi Arshdeep,
Here's your monthly electricity bill for supply address:
10 FEATHERWOOD CRESCENT
CRAIGIEBURN VIC 3064



Electricity

Your details

Issue date

3 May 2024

Name

Arshdeep Singh

Account number

7058 815 361

National Metering Identifier (NMI)

60014435887

Tax Invoice

Need help?

Support, enquiries or complaints

agl.com.au/help or **131 245**

Faults or emergencies

Jemena Electricity on **131 626**

24 hours a day

Energy and Water Ombudsman VIC

1800 500 509

Important information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand your bill' section to see if you have received a rebate or concession. More information at **energy.gov.au**

Help and support

We're here for you

Questions, feedback or just need a bit of help? Message us in the **AGL app** or visit **agl.com.au/help**

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on **131 245** to discuss the suitability of this plan for you.

Amount due

\$169.15

Due date

22 May 2024

AGL Sales Pty Limited ABN 88 090 538 337

003146749992/153628E-74714 S-153628 I-289941

How to pay



Direct Debit[^]

Sign up to Direct Debit at **agl.com.au/payments** or call **131 245**.



Visa or Mastercard[^]

Online: **agl.com.au/payments**
Phone: **1300 657 386**



PayPal

To pay via PayPal visit **agl.com.au/payments**

Reference number **7058 8153 6194 0659 9256**



Biller Code: 208868

Ref: 7058 8153 6194 0659 9256

Make this payment from your preferred account.



Centrepay

Eligible residential customers can visit **servicesaustralia.gov.au/centrepay**
AGL Centrepay CRN: **555-068-319-J**



Mail

Send your cheque along with the reverse of this section to:

AGL Sales Pty Limited
Locked Bag 20024, Melbourne VIC 3001



Post Billpay^{®^}

Make a Post Billpay[®] payment.

Online: **postbillpay.com.au**

Phone: **131 816** In person at any

Post Office.~ Billpay Code: **3201**



*3201 70588153619406599256

~ You may have to pay a fee of \$3.20 (incl. GST) if you pay your bill in person at the Post Office. ^ Payment processing fees may apply to the total payment amount (incl. GST) for debit cards - Visa 0.14%, Mastercard 0.30% and credit cards - Visa 0.65%, Mastercard 0.78%. Debit and credit card payments via Post Billpay 0.49%.

Compare with other homes in your area.



Average usage data supplied by Australian Energy Regulator based on homes in your area during autumn. Visit compare.energy.vic.gov.au for more information.

Average daily usage



Understand your bill

Electricity charges are based on an actual meter reading
Bill period: 2 Apr 2024 to 1 May 2024 (30 days)
Energy plan: Value Saver

Previous balance and payments	Amount
Previous balance	\$358.02
4 Apr 24 payment	\$166.02cr
1 May 24 payment	\$192.00cr
Balance brought forward	\$0.00

New charges and credits

Usage and supply charges	Time of use	Units	Price	Amount
General usage	At all times	553.0879 kWh	\$0.25685	\$142.05
Supply charge	Daily	30 days	\$0.90354	\$27.10
Total charges			+	\$169.15
Total new charges and credits (including GST)			=	\$169.15
Total GST included in new charges and credits				\$15.37
Amount due			=	\$169.15

All items subject to and inclusive of GST.

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003146749992/153628E-74714 S-153628 I-289942

Assistance and support services

Payment assistance. There are a number of options available to eligible customers, including Victorian Government energy concessions and rebates, AGL payment plans and the Centrepay scheme. To find out more, visit agl.com.au/concessions or call **131 245**.



Hearing/speech impaired
Call us on **133 677** and quote 1300 664 358.

Need help to read your bill?
Visit agl.com.au/languageguides for help in your language.



Need an interpreter?
Talk to someone in your language.
Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه
需要一位翻译？拨打上面的电话
Hai bisogno di un interprete? Chiama il numero sopra
통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.
Cần thông dịch viên? Hãy gọi số trên



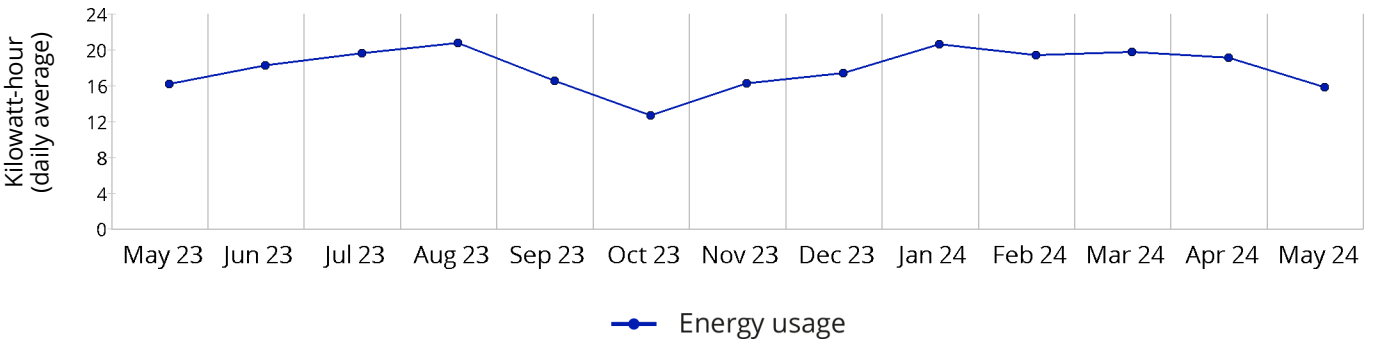
Amount due
\$169.15
Due date
22 May 2024
Reference number
7058 8153 6194 0659 9256

Average daily usage and supply costs (incl. GST)

General usage	\$4.74
Supply Charge	\$0.90

Average daily usage and supply costs include discounts based on time of use, but exclude all other discounts, rebates, concessions, solar feed-in and other charges and credits.

Understand your usage



Meter details

Meter number	Read type	Rate description	Start reference ¹	End reference ¹	Usage kWh
389316	Actual	General usage	18,395	18,948	553.0879

¹ These reference reads are a guide only and may not reflect the total energy usage for this billing period.

Ways to save with Energy Coach

Answer some simple questions and in just a few minutes you'll have personalised tips to help you save on your gas and electricity bills.

Get started today at agl.com.au/energycoach



AGL app is free to download

You can view your usage, check and pay your bills and get support 24/7.

Download the AGL app at the [App Store](#) or [Google Play](#).

Further information

Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit agl.com.au/feesandcharges

Do you have Life Support equipment at home?

If someone at your address relies on medical equipment, you may be eligible for Life Support protection. Call us on **131 245** if you haven't already registered, or visit agl.com.au/lifesupport for more information.

Want to be more energy efficient?

For information about incentives to install, improve or replace energy savings equipment and appliances in VIC households and businesses, visit victorianenergysaver.vic.gov.au

Manage your communication preferences

If you don't want to receive marketing information about AGL products and services including discounts or special offers, visit agl.com.au/donotcontact

Compare energy plans

Visit compare.energy.vic.gov.au to compare other plans available in your area.

Are you moving?

Visit agl.com.au/move to arrange an electricity connection at your new address.