# Joshua Braden

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#### **About**

Over six years experience in the Managed Services field, seeking a career in software engineering; interests also include cybersecurity, devops, and systems administration

## **Experience**

## **System Administration**

Novosad Hayes Associates

Houston, TX July 2018-Current

- Involved in client onboarding and virtual environment configuration
- Managed most Windows network aspects in a small/medium environment
- Configured and managed enterprise NAS systems with FreeNAS
- Handled automation, security, upgrades, and more

### Helpdesk Technician

Novosad Hayes Associates

Houston, TX June 2013-July 2018

- Proficient in user support and usage of desktop and server operating systems
- Significant experience working remotely, as well as providing on-site support
- Worked in a small, versatile helpdesk group responsible for varied clientele

## Skills

- General purpose programming languages, C/C++, Java, ADA
- Git
- Powershell
- DB Management Systems, MySQL
- Remote Desktop Services deployment and management
- Systems Administration, Windows and \*nix
- Microsoft Office
- VMWare ESX and View
- REST API integrations and JSON processing

## **Education**

#### Sam Houston State University

Bachelor of Science in Computer Science Concentration in Information Assurance

#### **Lonestar College System**

Associate of Applied Science

Huntsville, TX May 2018

Houston, TX December 2015

## Coursework

- Cryptography
- Information Security
- Database Management Systems
- Data Structures and Algorithms
- Software Engineering
- Compiler Design