

Jose Abel Ramirez Frontany

Full-Stack Developer

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• [GitHub](#) • [LinkedIn](#)

SKILLS

Ruby, Ruby on Rails, HTML, CSS, Sass, Bootstrap, SQL, RSpec, Git, GitHub, Heroku, Netlify.

Languages: Fluent in English and Spanish.

RELEVANT EXPERIENCE

Technical Support Specialist

2013 - 2019

Vimenca Call Center at payment processor project, Santo Domingo

- Improved customer satisfaction with a percentage about 90% each month.
- Have the ability to study documentation searching the process to follow and provide that information to the customers in a clear manner.
- Improved de-escalation process during my time at the job.

Independent Lawyer

2012 - 2020

Freelance, Santo Domingo

- Worked closely with clients from diverse cultural backgrounds, attending their inquiries, and providing efficient solutions to their various legal matters.
- Worked as a Law Professor for the Property of the Land Law, at the Institute of Land Measures (Instituto de Tasacion) demonstrating my abilities to explain complicated concepts to others.

EDUCATION

Microverse, Certificate

July 2020 - Present

- Spent 2000+ hours mastering algorithms, data structures, design patterns, and full-stack development while developing projects in HTML/CSS, Ruby, Rails.
- Developed skills in remote pair-programming, using GitHub, standard GitFlow, and daily standups to collaborate with international remote developers.

Udemy, Certificates

June 2018 - Present

- Responsive Web Design. Spent 300+ hours mastering web design principles.
- JavaScript and Data Structures. Spent around 300 hours to master JavaScript.
- C# Basic, Intermediate and Advance . Spent 30+ hours.
- Learn to code with Ruby. Spent 30+ hours.
- The Complete Ruby on Rails Developer Course. Spent 40+ hours.

Universidad Autónoma de Santo Domingo (UASD)

2006 - 2011

- Law Degree.