

José Uchôa

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Brazilian, 37 years old
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Courses and Training:

Course: Analysis and Systems Development
Institution: Estácio de Sá University - Completion: Jan-2025 (In progress)

Course: Python Backend Developer
Institution: Ebac - Conclusion: Jul-2023

Course: Electrical Technician
Institution: El Cursos - Conclusion: Jun-2021

Course: Web Designer
Institution: Senac RJ - Conclusion: Jun-2016

Characteristics:

- Analytical, collaborative and problem-solving thinking.
- Focus on excellence and quality results.
- Continuous learning, good values and commitment.

Main Skills:

- Experience with Python.
- Experience with Django Frameworks, Django Rest Framework and Flask.
- Proficiency in HTML, CSS, JavaScript and creation of Front-end interfaces.
- Proficiency in databases such as PostgreSQL and MySQL.
- Experience with developing REST APIs.
- Test-driven development (TDD).
- Implementation of CI/CD Pipelines.
- Proficiency in using Docker and Docker Compose.
- Implementation of Microservices.
- Experience with Process Automation and Web Scraping using Python.
- Familiarity with Application Servers, including Gunicorn and Nginx.
- Familiarity with Agile Methodologies, including Scrum and Kanban.
- Proficiency in using Git, GitHub and Github Actions.
- Skills in Object-Oriented Programming.
- Experience in Linux, MacOS and Windows environments.
- Solid experience with software, hardware and computing.
- Office package with advanced level of Excel and VBA.

Languages:

English: Basic Level (A2 – B1)

Professional experience:

Company: Mastercoin BR

Office: Senior Support Technician

Period: From May-2016 to Mar-2023

- Technical support for internal employees, representatives and end customers.
- Contact with foreign manufacturers for support and documentation (English).
- I acted as an interface between international and national manufacturers to implement new devices.
- Provided training for new employees and retraining for others.
- Preparation of procedures and documentation for instructing and updating employees at national level.
- Carrying out initial tests on new equipment and systems.
- Analysis of systems, applications and equipment to identify errors, support and correct them.
- Providing technical support via chat, telephone and email.
- Use of remote connection tools and technologies.
- Organization of the sector through spreadsheets, division of tasks, deadlines and control of supplies.
- Execution of Level 3 services, including interstate travel.
- Opening and closing calls at national level.
- Ticket management to ensure compliance with SLAs.
- Coordination of teams to redirect technical assistance.

Company: Plansul Consultoria

Office: Treasury Supervisor

Period: From Mar-2014 to Oct-2015

- Team leader.
- Supervision and coordination of treasury routines.
- Responsible for closing and daily cash flow.
- Management and control of financial services.
- Management of checking of received bank cash.
- Control of service providers.
- Creation of reports and daily closing with Brazil Bank.
- Control of receipt of packages from value carriers.
- Management of employee timesheets.
- Division of tasks, deadlines and control of supplies.