

**Jose Rodríguez Cruz**

**Bachelor in Computer Science with Emphasis on Software Engineering | CCNA v5**

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## **Professional Summary**

Highly motivated Software Engineer with experience in technical support and software development. Strong background in programming languages and agile methodologies, with the ability to efficiently solve problems and improve processes. Passionate about innovation and continuous learning.

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## **Key Skills**

- **Programming Languages:** JavaScript, Java, SQL, MongoDB.
  - **Frameworks & Technologies:** React, React Native, Spring Boot
  - **Methodologies:** Scrum
  - **Tools:** Microsoft Office, Windows
  - **Administration & Support:** Hardware and software maintenance, help desk management
  - **CCNA v5**
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## **Professional Experience**

### **IT Technical Consultant**

*Kryonics Computer Tech, San José*

**August 2015 - June 2022**

- Performed preventive and corrective maintenance on computing equipment.
  - Provided technical support via email.
  - Managed the help desk efficiently.
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## **Education**

### **Bachelor's Degree in Computer Science with Emphasis on Software Engineering**

*University of Costa Rica - San Jose*

**January 2016 - April 2024**

### **High School Diploma in Secondary Education and Technical Informatics**

*Heredia Technical Professional College - Heredia*

**January 2013 - December 2015**

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**Certifications**

- One – Oracle Next Education.
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**Languages**

- Spanish: Native
- English: Intermediate - B2