Jose <u>De La Cruz</u>

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AboutMe

After taking apart and repairing my first desktop, I knew I had found my calling. I went on to earn my A+ certification in high school and created my first game using C++. This is where my passion switched from hardware to software. Throughout college I completed courses using C#, SQL, and Java. The challenges I overcame is what kept me interested as each one would become an added skill for me to use in my future. As I continue to take on new projects, I am excited to see where I go knowing I picked the perfect field!

Education

Roosevelt University Bachelor's in Computer Science Dec 2019

Triton College Associate's in Science May 2016

Programming Projects

Left Center Right

Windows Forms application based on the family game Left Center Right. It is designed using C# in Visual Studio and allows the user to set a bet amount then choose to play against either two or three computer players.

Bike Rental Simulator

Windows Forms application using C# that simulates a bike station in which the customer can select the type and brand of bike to rent. Each has a different hourly rate that is factored in to determine the total charge.

WorkExperience

Comcast - Sales Consultant

- Received awards for employee of the month and top sales for multiple products.
- Resolved customer concerns and obtained one of the top transactional NPS scores in our market.

Comcast – Communications Technician

- Installed, maintained, and repaired cable, internet and telephone services using tools such as Tech360.
- Educated customers on services, products, and newly released updates on our X1 platform.

References

Natalie Sanborn – Sales Manager (810)-875-1071 Natalie Sanborn@cable.comcast.com

Ascension Cueto – Technician Supervisor (708)-243-8774 <u>Ascencion Cueto@cable.comcast.com</u>