E7000 SeriesSite Survey Guide



2019 Bogen Communications, Inc. All rights reserved Specifications subject to change 740-00025 Rev G 190829

Site Survey Guide

This document provides prerequisites and initial setup instructions for the E7000 system, an Internet Protocol (IP) network based intercom and paging solution that allows school personnel to:

- Control facility bell schedules, announcements, and tones.
- Create and manage paging, time, and audio zones.
- Manage station types, configuration, and Class of Service (CoS).
- Manage users, roles, and permissions.

E7000 can be implemented as a new system installation or as an upgrade to an existing Multicom 2000, Quantum, or third-party intercom and paging system.

E7000 application software can be installed on a customer-provided server that meets the minimum server requirements (see "E7000 System Server Requirements" on page 3). If using a NQ-SYSCTRL System Controller, both the operating system and the E7000 application software is already installed and only needs to be activated.

Before installing or activating E7000, ensure that:

- System server requirements are met (user-provided server only).
- Required services are installed and enabled on the E7000 system server. Examples of required services include Simple Network Management Protocol (SNMP) or Trivial File Transfer Protocol (TFTP).
- Required services are enabled on your network. Examples of required services include multicast and Session Initiation Protocol (SIP).
- Required multicast IP addresses and ports are known and available.
- Required IP addresses are known and available.
- Required port numbers are open.

1.1 Understanding System Requirements

The E7000 web-based UI requires a secure Hypertext Transfer Protocol Secure (https) type network connection to the E7000 system server. Users can log in to the E7000 system using the Google Chrome web browser from a computer or tablet running either a Windows 8.1 (or later) or a Mac OS X 10.12.x (or later) operating system (OS). The UI can also be accessed via a Chrome browser enabled Android-based tablet or mobile device. To access the server, type your server's IP address (for example, 10.10.20.12).

1.1.1 Whitelisted Web Addresses

E7000 requires access to specific Uniform Resource Locators (URLs), commonly referred to as web addresses. Access to many of these web addresses is required during installation; access to other web addresses, such as the address for the Network Time Server (NTS) are required during runtime. The Information Technology (IT) department for the site must whitelist the web addresses so that they can be easily accessed as needed.

The following table lists the URLs that must be whitelisted.

Table 1, Whitelisted Web Sites

URL	Description
http://hostedactivation.com (specifically, http://hostedactivation.com/bogen)	Required for E7000 License support
http://downloads.digium.com	Required for downloads from Digium Phone Module for Asterisk (DPMA)
http://downloads.asterisk.org/ (specifically, http://downloads.asterisk.org/pub/telephony/sounds/releases)	Required for sounds download
http://www.pjsip.org/	Required for PJSIP download
http://ftp.us.debian.org (specifically: http://ftp.us.debian.org/debian/)	Required during Linux package installation
http://security.debian.org (specifically: http://security.debian.org/)	Required during Linux package installation
stun01.sipphone.com	Required for STUN based IP address resolution (This is used by the E7000 Web UI and should be enabled on the computer that runs the web UI.)

Table 1, Whitelisted Web Sites (Continued)

URL	Description
https://raw.githubusercontent.com/	Serves unprocessed versions of files stored in the GitHub repositories.
http://2431612419.airable.io https://2431612419.airable.io	airable URL
http://api.sound-machine.com https://api.sound-machine.com	SoundMachine URL
http://api.bogenedu.com/api/customers	Required for E7000 Warranty Support
http://bogen-ssu.bogen.com/	Bogen System Software Update server – Required for automatic Nyquist server software and Nyquist firmware software update notifications and downloads.
https://www.weather.gov/alerts	Required for displaying weather alerts.
https://ipapi.co	Required for automatically finding county code for alerts.
https://api.weather.gov	Required for obtaining alerts from the National Weather Service.
ns1.google.com resolver1.opendns.com	Required for obtaining the Nyquist server's public IP address for Audio Distribution streams and for automatically finding the county code for alerts.

URLs that are entered on the E7000 System Parameters page are used during runtime and include the URLs for the NTS, the Session Traversal Utilities for (Network Address Translation (NAT) (STUN) server, and the Traversal Using Relays around NAT (TURN) server.

The default URLs for the STUN and TURN servers are not set. The default URL for NTS is pool.ntp.org.

1.1.2 E7000 System Server Requirements

The following are the minimum requirements for the E7000 system server if you elect to not use the Nyquist System Controller (NQ-SYSCTRL):

Table 2, E7000 System Server Minimum Requirements

OS Debian Linux OS (AMD 64-bit version) release 8.9.0

Note: Refer to the most up to date Release Notes on the www.bogenedu.com web site for details about which Linux OS versions have been tested for use with the E7000 sys-

tem.

CPU Quad-core Intel-based processor running at 3.0 GHz or

higher

Hardware Sound card with microphone port

Memory 8 GB RAM (Error Correcting Code (ECC)) RAM is recom-

mended for increase performance and reliability.)

Disk Storage One 250 GB disk drive

Some form of hardware-based Redundant Array of Independent Disks (RAID) is recommended for redundancy and

high availability.

Consider using a larger drive if large amounts of audio (for example, voice mail, announcements, recordings, and music) are being stored on the system. Note that music, tones, and announcements created or stored as .wav files will be larger than if created or stored as MP3 files. Other factors that should be considered are:

How often will backups be performed?

 Will the system be backed up locally or remotely on a detachable drive, Storage Area Network (SAN)/Network Attached Storage (NAS), or Network File System (NFS)?

How many users will have voicemail ability?

How long will voicemail messages be stored?

 Will voicemail messages be part of the local system backups?

10/100/1000 MB Ethernet port (NIC is an acronym for

Network Interface Card)

NIC

Table 2, E7000 System Server Minimum Requirements (Continued)

PCI Expansion Slots One or more Peripheral Component Interconnect (PCI)/PCI

Express (PCIe) slot if telephony network connectivity other than, or in addition to, SIP trunking is required; contact your Bogen Dealer for assistance in determining these tele-

phony hardware needs.

Telephony Interfaces One or more PCI/PCIe type third-party telephony interface

cards (for example, Foreign Exchange Office (FXO), Foreigh Exchange Subscriber (FXS), etc.) if telephony network connectivity other than, or in addition to, SIP trunking is

required; contact your Bogen Dealer for assistance in deter-

mining these telephony hardware needs.

1.1.3 Network Application Services

Required application services will be installed automatically on the E7000 system server as part of the E7000 installation. All other network services must be already present or installed manually on the associated network. The following table lists the services and their locations:

Table 3, Network Application Services

Service	Description	Required	Location
Apache	Used as the web server to drive the E7000 web interface.	Mandatory	E7000
DHCP	Supplies dynamic IP addresses to the E7000 system server and associated devices. (DHCP is the acronym for Dynamic Host Configuration Protocol.) It also supplies the Trivial File Transfer Protocol (TFTP) server IP address or host name to devices on the network via option_66.	Optional	Network
DNS	Resolves host names to IP addresses. DNS is an acronym for Domain Name System, a hierarchical naming system for computers, servers, or other resources connected to either the Internet or to a private network.	Optional	Network

Table 3, Network Application Services (Continued)

Service	Description	Required	Location
	Resolves IP addresses behind Network Address Translation (NAT)/ firewall.	Optional	E7000 Network
ICE	- Interactive Connectivity Establishment		
STUN	- Session Traversal Utilities for NAT		
TURN	- Traversal Using Relays around NAT		
NTP	Provides date/time synchronization for the E7000 system server and the associated devices (IP Phones, appliances). (NTP is an acronym for Network Time Protocol.)	Mandatory	Network
SNMP	Provides the E7000 Linux server statistics via Simple Network Management Protocol (SNMP) v1 through Port 161.	Optional	E7000
TFTP	TFTP is used by IP phone and E7000 device provisioning. A TFTP server runs on the E7000 system server on port 69 (the standard TFTP port #). Device provisioning files are stored on the E7000 system server in directory: /srv/tftp.	Mandatory	E7000
	This is the only directory exposed by the TFTP server.		

1.1.4 Network Ports

The following table lists the network ports required by the Nyquist system controller and the associated devices.

Table 4, Network Ports Used by Nyquist

Service	Description	Port
DHCP	Dynamic Host Configuration Protocol (Optional)	67, 68
DNS	Domain Name System (Optional)	53
DUNDI	Distributed Universal Number Discovery	4520
НТТР	Phone provisioning (HTTP is an acronym for Hypertext Transfer Protocol)	8088
HTTPS	Secure HTTP	8089
HTTPS	Secure HTTP (HTTP over TLS/SSL); used during DPMA license registration.	443
IAX	Inter-Facility Communications	4569
MGCP	Media Gateway Control Protocol (Optional)	2727
NTP	Network Time Protocol	123
ODBC	Database connection (ODBC is an acronym for Open Database Connectivity.)	3306
RTP	Audio Streams (RTP is an acronym for Real-Time Transport Protocol.)	10000-20000
Server Management	Local port used for server management DO NOT allow outside access to this port. During system controller installation, an IP filter rule is installed to block outside access to this port.	5038
SIP	Session Initiation Protocol (SIP) Transfer Control Protocol (TCP)/User Datagram Protocol (UDP) connections	5060
SIP over Web Services	SIP WS/WSS connections	8088
SNMP	Simple Network Management Protocol (Optional)	161
TFTP	TFTP connections	69

1.1.5 Multicast IP Addresses

A minimum of three multicast IP Addresses are required for an E7000 system:

- Emergency-All-Call Multicast RTP IP Address
- All-Call Multicast RTP IP Address
- Audio Distribution Multicast IP Address

These multicast RTP IP Addresses are entered when setting System Parameters.

If you want to use multicasting for zones, a multicast IP Address is needed for each multicast zone.

A zone is a collection of stations. E7000 stations consist of any SIP-enabled device (personal computer (PC), tablet, smart phone), VoIP speaker or VoIP phone connected to the system and assigned an extension. No limit exists for the number of zones or for the number of stations that can be in a multicast zone.

Multicast IP Addresses for zones are set through the Zones menu and are added when creating a zone or when editing a zone.

1.1.6 Multicast Ports

Multicast ports must be set for each multicast IP address. When setting Multicast ports for zones, the port number must start with an even number and a range of four is needed between port numbers. For example, if Zone 1 uses Multicast Port Number 6010, then Zone 2 cannot use port 6011, 6012, or 6013.

1.1.7 IP Addresses

IP addresses (static or dynamic) are needed for each of the following items:

- E7000 System Controller or server
- Each E7000 VoIP phone
- Each E7000 appliance
- Each device used to access the Web UI (PC, Mac, tablet, or mobile)

For information about the E7000 appliances, visit the following website:

http://www.bogen-es.com/

1.1.8 Bandwidth Requirements

Bandwidth requirements are as follows:

- Background Traffic:
 - SIP registration (unicast every 60 seconds between each SIP endpoint and the Server): 0.001 Mbps
 - Inter-facility connection (unicast every 60 seconds between local and remote nodes): 0.141 Mbps
 - Ambient Noise Sensor (multicast every 500 msec): 480 bps
- Feature Specific Traffic:
 - Audio distribution (multicast) local media (MP3 file): 0.070 Mbps
 - Audio distribution (multicast) Internet media (SOUNDMA-CHINE/airable): 0.071 Mbps
 - Announcement (multicast): 0.087 Mbps
 - Intercom call (unicast between two SIP endpoints): 0.171 Mbps
 - Zone page (multicast): 0.086 Mbps
 - All Call page (multicast): 0.086 Mbps
 - Emergency All Call page (multicast): 0.086 Mbps
 - Facility page (unicast between local and remote nodes): 0.147
 Mbps
 - District All Call page (unicast between local and remote nodes):
 0.143 Mbps
 - District Emergency All Call page (unicast between local and remote nodes): 0.141 Mbps
 - District intercom call (unicast between local and remote nodes):
 0.151 Mbps

1.1.9 E7000 Cabling and Wiring Requirements

The following table describes E7000 cabling and wiring requirements:

Table 5, Cabling and Wiring Requirements

Server and E7000 Devices	Cat5 or better cabling
ASB Speaker and Call Switch Connections	West Penn 357 cable or equivalent Note: While the system is entirely CAT5 or better cable compatible, it is not advisable to use category wiring for two-way intercom stations in installations where Electromagnetic Field (EMF) interference is a possible concern. In such environments, it is recommended to use West Penn #357, Belden #8724, or equivalent cabling to protect against cross talk and noise induced by EMF interference.
Digital Call Switches	Cat5 or equivalent cabling (The CAN 2.0 BUS connection on these devices allows them to be daisy-chained.)
I/O Controller	Cat5 or any other 2-wirer (or denser) cable with a 500mA or better current rating.
Matrix Mixer Pre Amp	Audio connections by input type (for example, XLR, pluggable screw terminal connectors); use 2-conductor or 3-conductor shielded cable (as needed for balanced or unbalanced) to reduce electromagnetic interference (EMI) or radio frequency (RF) interference to the Line or MIC inputs.

Table 5, Cabling and Wiring Requirements (Continued)

VoIP Intercom Module

Cat5 or equivalent cabling for the CAN Bus Port

2-conductor or 3-conductor shielded cable (as needed for balanced or unbalanced) to reduce electromagnetic interference (EMI) or radio frequency (RF) interference on the Line Level outputs for Ambient Mic Input, Pushto-Talk Mic Connection, and Relay Contact

HDMI 1.3 cable or better for HDMI output

West Penn 357 cable or equivalent for call switch input and analog speaker connection

Note: While the system is entirely CAT5 or better cable compatible, it is not advisable to use category wiring for two-way intercom stations in installations where Electromagnetic Field (EMF) interference is a possible concern. In such environments, it is recommended to use West Penn #357, Belden #8724, or equivalent cabling to protect against cross talk and noise induced by EMF interference.

1.1.10 Telephony Environment

The Nyquist E7000 can interface with a customer's telephony system in the following ways:

- Network-based SIP trunks to PSTN or Cloud-based VoIP provider
- Network-based SIP Tie-Lines to the premises-based IP-PBX
- FXS ATA to the premises-based PBX or IP-PBX

Use of FXS ATA requires purchase/use of a third-party FXS VoIP Gateway device (for example, Cisco SPA112 Two Port Phone Adapter)

Using SIP trunks allows full bi-directional calling between any E7000 station and the IP-PBX/PBX/PSTN and supports features such as E-911 calling, remote call transfer, and off-premise calling. The FXS ATA option only allows a station on the PBX to dial through" to the Nyquist system where it will receives a second dial tone to initiate DTMF controlled paging, intercom calls, etc.

Set up an appointment with both Bogen Technical Support (800-995-2809) and the PBX vendor or customer (if the customer maintains the telephony system) to assist during integration of the E7000 and telephony systems.

1.2 Additional Information

Additional information about Nyquist appliances' specifications and installation instructions can be obtained via the Bogen E7000 web site (http://www.bogenedu.com/).

1.3 Installation Checklist

The following checklist is provided to aid in obtaining information needed for E7000 system installation and initial configuration. You can print the checklist and use the Notes column to write required information, such as multicast IP addresses. In some cases, such as recording IP addresses for stations or VoIP phones, additional pages may need to be copied to accommodate the total number of devices being installed.

Done	Item	Information
	E7000 System Controller/ Server Permanently allocated IP Address Will the server be a Nyquist System Controller (NQ-SYSCTRL)?	
	Network Time Server IP Address	Yes No
	TFTP Server (Optional) IP Address	
	Emergency-All-Call Multicast RTP IP Address RTP Port Number	
	All-Call Multicast RTP IP Address RTP Port Number	
	Audio Distribution Multicast IP Address RTP Port Number	

Done	ltem	Information
	Facility Name Page Number Host/IP Address Password	
	Facility Name Page Number Host/IP Address Password	
	Facility Name Page Number Host/IP Address Password	
	Facility Name Page Number Host/IP Address Password	

Done	ltem	Information
	Multicast Zone	
Ш	Zone (Name or Number)	
	Zone Type (Paging, Time, and so on)	
	Multicast IP Address	
	Port Number	
	Multicast Zone	
Ш	Zone (Name or Number)	
	Zone Type (Paging, Time, and so on)	
	Multicast IP Address	
	Port Number	
	Multicast Zone	
Ш	Zone (Name or Number)	
	Zone Type (Paging, Time, and so on)	
	Multicast IP Address	
	Port Number	

Done	ltem	Information
	NQ-P0100 Matrix Mixer Pre-Amp	
	IP Address (if static)	
	MAC Address	
	NQ-P0100 Matrix Mixer Pre-Amp	
	IP Address (if static)	
	MAC Address	
	NQ-P0100 Matrix Mixer Pre-Amp	
	IP Address (if static)	
	MAC Address	
	NQ-P0100 Matrix Mixer Pre-Amp	
	IP Address (if static)	
	MAC Address	
	NQ-P0100 Matrix Mixer Pre-Amp	
	IP Address (if static)	
	MAC Address	
	NQ-P0100 Matrix Mixer Pre-Amp	
	IP Address (if static)	
	MAC Address	

Done	ltem	Information
П	NQ-E7010 I/O Controller	
	IP Address (if static)	
	MAC Address	
	Input Contact 1	
	Input Contact 2	
	Input Contact 3	
	Input Contact 4	
	Input Contact 5	
	Input Contact 6	
	Input Contact 7	
	Input Contact 8	
	Output Contact 1	
	Output Contact 2	
	Output Contact 3	
	Output Contact 4	
	Output Contact 5	
	Output Contact 6	
	Output Contact 7	
	Output Contact 8	

Done	Item	Information
	NQ-S1810CT, NQ-S1810WT, NQ-S1810CT-G2, or NQ- S1810WT-G2 VoIP Speaker	
	Model and Name	
	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-S1810CT, NQ-S1810WT, NQ-S1810CT-G2, or NQ- S1810WT-G2 VoIP Speaker	
	Model and Name	
	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-S1810CT, NQ-S1810WT, NQ-S1810CT-G2, or NQ- S1810WT-G2 VoIP Speaker	
	Model and Name	
	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	

Done	Item	Information
	NQ-S1810CT, NQ-S1810WT, NQ-S1810CT-G2, or NQ- S1810WT-G2 VoIP Speaker	
	Model and Name	
	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-S1810CT, NQ-S1810WT, NQ-S1810CT-G2, or NQ- S1810WT-G2 VoIP Speaker	
	Model and Name	
	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-S1810CT, NQ-S1810WT, NQ-S1810CT-G2, or NQ- S1810WT-G2 VoIP Speaker	
	Model and Name	
	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	

Done	ltem	Information
П	NQ-T1100 Admin Phone	
ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
П	NQ-T1100 Admin Phone	
ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-T1100 Admin Phone	
Ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-T1100 Admin Phone	
Ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	·

Done	ltem	Information
П	NQ-T1000 VoIP Phone	
ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-T1000 VoIP Phone	
Ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
П	NQ-T1000 VoIP Phone	
Ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	
	NQ-T1000 VoIP Phone	
ш	IP Address (if static)	
	Station/Architectural Number	
	Physical Location	
	MAC Address	

Done	Item	Information
	NQ-E7030 ASB	
Ш	Name/Number	
	IP Address (if static)	
	MAC Address	
	Port Number 1	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 2	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 3	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 4	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 5	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 6	
	Station/Architectural Number	
	Digital Call Switch ID	

Done	Item	Information
	Port Number 7	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 8	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 9	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 10	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 11	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 12	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 13	
	Station/Architectural Number	
	Digital Call Switch ID	

Done	Item	Information
	Port Number 14	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 15	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 16	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 17	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 18	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 19	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 20	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 21	
	Station/Architectural Number	
	Digital Call Switch ID	

Done	Item	Information
	Port Number 22	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 23	
	Station/Architectural Number	
	Digital Call Switch ID	
	Port Number 24	
	Station/Architectural Number	
	Digital Call Switch ID	

Done	Item	Information
	NQ-GA10P/NQ-GA10PV VoIP Intercom Module	
	Model and Name	
	Device Type	
	IP Address (if static)	
	MAC Address	
	Station/Architectural Number	
	Location of Ambient Noise Sensor(s) Attached (if applica- ble)	
	Location of Push-to-Talk Microphone Attached (if applicable)	
П	NQ-GA10P/NQ-GA10PV VoIP Intercom Module	
	Model and Name	
	Device Type	
	IP Address (if static)	
	MAC Address	
	Station/Architectural Number	
	Location of Ambient Noise Sensor(s) Attached (if applica- ble)	
	Location of Push-to-Talk Microphone Attached (if applicable)	

Done	Item	Information
	NQ-A4060/NQ-A4120/ NQ-A4300 Networked Audio Power Amplifier	
	Model and Name	
	Device Type	
	IP Address (if static)	
	MAC Address	
	Line Input-1 Source (if used)	
	Line Input-2 Source (if used)	
	Amplifier Output - A	
	Station/Architectural Number	
	Amplifier Output -B	
	Station/Architectural Number	
	Amplifier Output - C	
	Station/Architectural Number	
	Amplifier Output - D	
	Station/Architectural Number	

Done	Item	Information
	NQ-A2060/NQ-A2120/ NQ-A2300 Networked Audio Power Amplifier	
	Model and Name	
	Device Type	·
	IP Address (if static)	
	MAC Address	
	Line Input Source (if used)	
	Amplifier Output - A	
	Station/Architectural Number	
	Amplifier Output - B	
	Station/Architectural Number	

Done	Item	Information
	NQ-PA120/NQ-PA240/ NQ-PA600 Public Address Amplifier	
	Model and Name	
	Device Type	
	IP Address (if needed)	
	MAC Address	
	Amplifier Output	
	Station/Architectural Number	
	Line/Mic Channel 1 source:	
	Line/Mic Channel 2 source:	
	Line/Mic Channel 3 source:	
	Line/Mic Channel 4 source:	



The following terms are used by the E7000 system and the E7000 UI.

All-Call	A simultaneous page to all facility stations, unless the station has been excluded from pages, which has a higher priority than normal paging
Analog Station Bridge (ASB)	An E7000 appliance with 24 analog station 4-wire connections that allows E7000 to use existing analog call switch and speaker infrastructure when upgrading or permits a Hybrid IP/analog system configuration through the use of analog 25V speakers and associated call switches
Appliance	A purpose-built E7000 device that contains configurable and upgradeable firmware.
Central Processing Unit (CPU)	The electronic circuitry within a computer that performs the basic arithmetic, logical, control, and input/output (I/O) operations specified by computer program instructions
Class of Service (CoS)	A term used to define the permissions, such as zone paging, that a station or extension has
Coder-decoder (Codec)	A device or computer program for encoding or decoding a digital data stream or signal
Controller Area Net- work (CAN) Bus	A specialized serial communications network standard designed to allow microcontrollers and devices to communicate with each other in applications without a host computer; a message-based protocol, it was designed originally for multiplex electrical wiring within automobiles.
Domain Name System (DNS)	One of the protocols that comprise the TCP/IP suite, it converts Internet domain and host names, like those in URLs from a web browser, into IP addresses.

$NYQUIST_{\scriptscriptstyle{TM}}$

Dynamic Host Config- uration Protocol (DHCP)	A standardized network protocol that is used on Internet Protocol (IP) networks and is controlled by a DHCP server that dynamically distributes network configuration parameters, such as IP addresses, for interfaces and services
Emergency-All-Call	A top priority all-call page to all stations, even those that have been set up for page exclusion
Hypertext Transfer Protocol (HTTP)	An application protocol that runs on top of the TCP/IP suite of protocols, HTTP is the set of rules for transferring files on the World Wide Web.
Hypertext Transfer Protocol Secure (HTTPS)	A secure HTTP connection that is used frequently when sensitive information is being passed to a server
Input/Output (I/O)	Any operation, program, or device that transfers data to or from a computer
Interactive Connectiv- ity Establishment (ICE)	A technique used to allow two computers to communicate with each other as directly as possible. It is used for interactive media such as Voice over Internet Protocol (VoIP), peer-to-peer communications, video, and instant messaging to avoid communicating through a central server.
Internet Protocol (IP)	The method, or protocol, by which data is sent from one computer to another on the Internet
Media Gateway Control Protocol (MGCP)	A signaling and call control communications protocol used in VoIP telecommunication systems that uses decomposed multimedia gateways for transmitting telephone calls between an IP network and traditional analog facilities of the public switched telephone network (PSTN)
Multicast	Communication between a single sender and multiple receivers
Network Address Translator (NAT)	A method of remapping one IP address space into another by modifying network address information in IP datagram packet headers while they are in transit across a traffic routing device
Network Interface Controller (NIC)	A computer circuit board or card that is installed in a computer so that it can be connected to a network



Network Time Proto- col (NTP)	A protocol that is used to synchronize the time of a computer client or server to another serve or reference time source
Operating System (OS)	The system software that manages computer hardware and software resources and provides common services for computer programs
Peripheral Component Interconnect (PCI)	An interconnection system between a microprocessor and attached devices in which expansion slots are spaced closely for high speed operation
Peripheral Component Interconnect Express (PCIe)	A serial expansion bus standard for connecting a computer to one or more peripheral devices
Protocol	The special set of rules that end points in a telecommunication connection use when they communicate
Redundant Array of Independent Disks (RAID)	A data storage virtualization technology that combines multiple physical disk drive components into a single logical unit to provide data redundancy, performance improvement, or both
Real-time Transport Protocol (RTP)	An Internet Protocol (IP) standard that specifies a way for programs to manage the real-time transmission of multimedia data over either unicast or multicast network services
Session Initiation Protocol (SIP)	A standard protocol for initiating an interactive user session that involves multimedia elements such as video, voice, chat, gaming, and virtual reality
Session Initiation Protocol (SIP) Trunk	A direct connection to an ITSP that allows you to use VoIP telephony beyond the facility's firewall without a PSTN
Simple Network Management Protocol (SNMP)	A protocol for network management that is used for collecting information from and configuring network devices, such as servers, printers, hubs, switches, and routers, on an IP network
Session Traversal Utilities for Network Address Translation (NAT) (STUN)	A protocol for assisting devices behind a NAT firewall or router with their packet routing

NYQUIST_{TM}

Station	A speaker, phone, device used to access the E7000 web interface, or an E7000 appliance, such as an I/O Controller
Transport Control Protocol (TCP)	A protocol developed for the Internet to get data from one network device to another
Trivial File Transfer Protocol (TFTP)	A simple version of FTP that allows a client to get a file from or put a file onto a remote host
Traversal Using Relays around Network Address Translation (NAT) (TURN)	A protocol that assists in traversal of NATs or firewalls for multimedia applications
User Data Protocol (UDP)	An alternative to TCP that sends datagrams over an IP
User	Personnel who are authorized to use E7000; also, one of the default roles provided by E7000
Voice over IP (VoIP) Phone	Also known as an IP phone, a VoIP phone uses VoIP technologies to transmit calls over an IP network, such as the Internet, rather than over a traditional public switched telephone network (PSTN).
Zone	A collection of stations that is used to control paging and audio activities or features