

Jose Gutierrez

Software Engineer

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I am a Software Engineer with a background in customer service and IT Support. I am a goal-oriented individual seeking opportunities to continue to learn and contribute to a team in the Software Development industry. I have experience with front-end development such as HTML, CSS and JavaScript, MERN Stack (MongoDB, Express.js, React.js and Node.js) and also experience programming with back-end technologies such as Ruby on Rails.

Skills

HTML5 - CSS (Bootstrap) - JavaScript - NodeJS - ReactJS - jQuery - Ruby on Rails - Python/Django
Microsoft Office/Google Docs - MacOS - Adaptability - Collaboration - Communication - Organization

Technical Project Experience

Project Title | General Assembly

- [Low-Rent Clothing Store](#) (React.js/Ruby on Rails)
- [COVID-19 Tracker](#) (HTML/CSS/JavaScript/jQuery)
- [NBA Fantasy Draft](#) (Node.js/Express.js/MongoDB)

Experience

Worldwide TechServices | Field Engineer

Dec 2019 - Feb 2021

- Provided customer break fix support for designated equipment.
- Configured BIOS for multiple DELL, HP and Lenovo systems.
- Communicated clearly in written and verbal form with clients.
- Controlled and returned assets and inventory.
- Completed all administrative tasks associated with each call.

Network Management, Inc. | Network Engineer | Month Contract

April 2019 - May 2019

- Provided help-desk support for clients in Microsoft Windows, Office products and software/hardware issues.
- Updated and configured company firewalls and servers.
- Provided support and labor for new network infrastructure.

Education

General Assembly Software Engineering Immersive | Full Stack Developer

May 2021

CompTIA Network+

Nov 2019

CompTIA A+

Sep 2019

Bachelor of Science in Industrial Engineering | Universidad Rafael Belloso Chacin

July 2013