# Jose Gutierrez

## Software Engineer

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I am a Software Engineer with a background in customer service and IT Support. I am a goal-oriented individual seeking opportunities to continue to learn and contribute to a team in the Software Development industry. I have experience with front-end development such as HTML, CSS and JavaScript, MERN Stack (MongoDB, Express.js, React.js and Node.js) and also experience programming with back-end technologies such as Ruby on Rails and Python/Django.

### Skills

HTML5 - CSS (Bootstrap) - JavaScript - NodeJS - ReactJS - AJAX - Ruby on Rails - Python/Django - SQL - GitHub - REST/API - Adaptability - Collaboration - Communication - Organization

## **Technical Project Experience**

#### Project Title | General Assembly

- <u>Low-Rent Clothing Store</u> (React.js/Ruby on Rails)
- <u>COVID-19 Tracker</u> (HTML/CSS/JavaScript/jQuery)
- NBA Fantasy Draft (Node.js/Express.js/MongoDB)

## Experience

#### Worldwide TechServices | Field Engineer | Virginia, USA

Dec 2019 - Feb 2021

- Provided customer break fix support for designated equipment.
- Configured BIOS for multiple DELL, HP and Lenovo systems.
- Communicated clearly in written and verbal form with clients.
- Controlled and returned assets and inventory.
- Completed all administrative tasks associated with each call.

#### Network Management, Inc. | Network Engineer | Month Contract | Virginia, USA

April 2019 - May 2019

- Provided help-desk support for clients in Microsoft Windows, Office products and software/hardware issues.
- Updated and configured company firewalls and servers.
- Provided support and labor for new network infrastructure.

### Education

JavaScript Algorithms and Data Structures   freeCodeCamp.org	Nov 2021
General Assembly Software Engineering Immersive   Full Stack Developer	May 2021
CompTIA Network+	Nov 2019
CompTIA A+	Sep 2019
Bachelor of Science in Industrial Engineering   Universidad Rafael Belloso Chacin	July 2013