

## **Tesla Sentiment Analysis**

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**Project Goal** 

The main goal of this project is to analyze public sentiment around Tesla by leveraging

social media data, from Reddit. Our goal is to understand how people talk in the comments regarding Tesla and provide key insights into what aspects they can improve.

Leaving apart the fact that this is a final examination, our goal is to get real world

experience with data analysis and all the processes that go with it.

**Business Value** 

Tesla operates in a competitive and volatile market. Real-time sentiment analysis helps

in:

→ **Identifying** risks or emerging controversies.

→ **Evaluate** public reaction to events.

→ **Hear** what customers are concerned about and their opinions.

Methodology

We used a data pipeline combining APIs, Python, MapReduce, SQL, and Tableau

1. Collected Reddit data using APIs

2. Cleaned and processed the data with MapReduce (Hadoop)

3. Queried processed data in SQL

4. Run sentiment analysis in Python

5. Visualized data results in Tableau

**Data Collection** 

APIs used: Reddit API (via PRAW)

Tools: Python, Hadoop, PostgreSQL

**Process:** 

• First, we created an app on Reddit, which is basically a tool that Reddit uses to

verify identity by providing Id and password as well as other details.

• Second, we run the code in VS code modifying some aspects such as subreddits and max number of posts for subreddit. Including the Client ID, Client Secret and

User Agent

• The query that we used was "Tesla". Our main idea was to grab posts regarding Tesla from economic topics to technology posts to gather a broader analysis.

#### **Our Subreddits were:**

- 1. Cars
- 2. Technology
- 3. Teslamotors
- 4. Stocks
- 5. Investing
- 6. Electric Vehicles
- Once the code is executed, the data is saved to a JSON file for further cleaning.

```
🚺 reddit_posts.json > { } 143 > 🎟 id
           "selftext":
           "selftext": "",
"author": "Car-face",
           "created_utc": 1751017641.0,
           "num_comments": 127,
           "subreddit": "cars",
           "title": "JayEMM On Cars Follow link (ctrl + click) siness Practices of BYD",
          "selftext": "Video link: https://www.youtube.com/watch?v=kBbiCrsk7RM\n\nThe complete title was a bit click-baity
           "author": "hi_im_bored13"
          "created_utc": 1750641737.0,
          "score": 349,
"url": "https://www.reddit.com/r/cars/comments/11i438m/jayemm_on_cars_the_unbelievable_business/",
           "num_comments": 139,
          "subreddit": "cars",
          "selftext": "A game I often play on my commute home every day is to try and find color options of cars that I'm "author": "caterham09",
           "created_utc": 1749849051.0,
           "score": 379,
                                                                                    Ln 1584, Col 19 (7 selected) Spaces: 2 UTF-8 CRLF () JSON 😝 🚨
```

## Preprocessing

### Cleaning steps

- 1. First, we transfer the JSON file from our windows environment to the Ubuntu environment. We did this with the help of Google Drive.
- 2. Second, we downloaded the file in our Ubuntu environment.
- 3. Third, we started Hadoop by first starting the **dfs** and **yarn** daemons. Once they were running, we inserted the JSON file with this command.

#### hdfs dfs -mkdir -p /input

#### hdfs dfs -put ConvertedFile.json /input/

Once the file is already inside Hadoop we proceed to the Mapping and Reducing stages. We open the nano text-editor to insert the code for Mapper and Reducer.

#### **Mapper Code:**

```
#!/usr/bin/env python3
import json
import re
# Define stopwords
stopwords = {
    "the", "is", "at", "which", "on", "a", "an", "and", "this", "that", "of", "to", "in", "for", "it",
    "i", "you", "we", "they", "he", "she", "but", "or", "so", "be", "was", "were", "has", "have", "had"
# Function to clean and normalize text
def clean_text(text):
    text = text.lower()
    text = re.sub(r"http\S+", "", text)
text = re.sub(r"[^\w\s]", "", text)
                                                           # Remove URLs
                                                          # Remove punctuation/emojis
   words = text.split()
    words = [word for word in words if word not in stopwords]
    return " ".join(words)
# Process each JSON line
for line in sys.stdin:
    try:
        data = json.loads(line)
        # 1. Post ID
        post_id = data.get("id", "").strip()
        post_id = data.get("id", "").strip()
        # 2. Author
        author = data.get("author", "").strip()
        # 3. Created UTC timestamp
        created_utc = data.get("created_utc", "")
        # 4. Subreddit
subreddit = data.get("subreddit", "").strip()
        score = data.get("score", 0)
        # 6. Number of comments
        num_comments = data.get("num_comments", 0)
         # Combined + cleaned text
         title = data.get("title", "")
        selftext = data.get("selftext", "")
combined_text = f"{title} {selftext}".strip()
        if not combined_text:
    continue # Skip empty posts
        cleaned = clean_text(combined_text)
         print(f''\{post\_id\}\t\{author\}\t\{created\_utc\}\t\{subreddit\}\t\{score\}\t\{num\_comments\}\t\{cleaned\}'') 
           # Combined + cleaned text
           title = data.get("title", "")
           selftext = data.get("selftext", "")
           combined_text = f"{title} {selftext}".strip()
           if not combined_text:
                 continue # Skip empty posts
           cleaned = clean_text(combined_text)
           # Output: tab-separated
            print(f''\{post\_id\} \setminus \{created\_utc\} \setminus \{subreddit\} \setminus \{score\} \setminus \{num\_comments\} \setminus \{cleaned\}'') 
      except Exception:
           continue
```

#### **Reducer Code:**

```
#!/usr/bin/env python3
import sys

# This reducer just forwards the mapper output line by line
for line in sys.stdin:
    print(line.strip())
```

4. The next step is to run Hadoop Streaming Job with this command

hadoop jar \$HADOOP\_HOME/share/hadoop/tools/lib/hadoop-streaming-\*.jar \

- -files mapperTeslaSent.py,reduceTeslaSent.py \
- -input /input/ConvertedFile.json \
- -output /output/cleaned\_output \
- -mapper mapperTeslaSent.py \
- -reducer reduceTeslaSent.py

```
253 hadoop jar $HADOOP HOME/share/hadoon/tools/lib/hadoop-streaming-*.jar -files mapperTeslaAnalysis.py,reducerTeslaAnalysis.py -input /input/ConvertedFile.json -output /output/cleaned output -napper mapperTeslaAnalysis.py -reducer reducerTeslaAnalysis.py
```

5. The final step was to save the data cleaned to later export it to PostgreSQL. We used this command:

hdfs dfs -get /output/cleaned\_output ./cleaned\_output

6. Before we exported the data to PostgreSQL we wanted to make sure that the cleaned output made by Hadoop is in a clear and understandable format, so we added the header of each field like: Post Id, Number of comments, Score etc and we also formatted the data in a csv form. We used the following codes to make this possible.

```
post_id author created_utc subreddit score num_comments cleaned_text

1 cigtzu,Appropriate_Door_524,1714659474.0,cars,644,182,la times source tesla fire entire supercharger team mostly fir 1clndy5,Doppelkupplungs,1715913023.0,cars,547,99,tesla lays staff in software service teams electrek reports

1 cmro2l,Krankjanker,1715129179.0,cars,20,48,lucid tesla rivian fisker another good bad day standalone electric car ma 1cnzu7a,TurboSonic1,1715268072.0,cars,235,73,tesla cuts thousands us job listings following massive layoffs 1codw8i,BBQCopter,1715305035.0,cars,1179,216,hertz charges tesla model renter fee gas wont back down 1coq7ab,mostlyBadChoices,1715349488.0,cars,0,24,diehard petrolhead drives tesla first time in his life driving answer 1covv57,hplaptop12,1715364112.0,cars,481,142,elon musk manually approving service tickets tesla apparently denies cyb 1cpcg1i,thentheresthattoo,1715414736.0,cars,1087,172,tesla tells cybertruck owner coolant leaks arent covered warrant 10 1cr64tk,WUI9EMJ,1715623951.0,cars,358,50,tesla rehires supercharger workers weeks musks cuts
```

```
convertToLines.py > ...
    input_path = "final_output_fixed.csv"
    output_path = "final_output_clean.csv"

with open(input_path, "r", encoding="utf-8") as infile:
    lines = infile.readlines()

# Add Headers
header = "post_id,author,created_utc,subreddit,score,num_comments,cleaned_text\n"

# Save with clean Header
with open(output_path, "w", encoding="utf-8") as outfile:
    outfile.write(header)
for line in lines[1:]:
    outfile.write(line)
```

```
Inal_output_clean.csv

post_id,author,created_utc,subreddit,score,num_comments,cleaned_text

lcigtzu,Appropriate_Door_524,1714659474.0,cars,644,182,la times source tesla fire entire supercharger team mostly fir 1clndy5,Doppelkupplungs,1715013023.0,cars,547,99,tesla lays staff in software service teams electrek reports

lcmro2l,Krankjanker,1715129179.0,cars,20,48,lucid tesla rivian fisker another good bad day standalone electric car ma 1cnzu7a,TurboSonic1,1715268072.0,cars,235,73,tesla cuts thousands us job listings following massive layoffs

codw8i,BBQCopter,1715305035.0,cars,1179,216,hertz charges tesla model renter fee gas wont back down

coq7ab,mostlyBadChoices,1715349488.0,cars,0,24,diehard petrolhead drives tesla first time in his life driving answer 1covv57,hplaptop12,1715364112.0,cars,481,142,elon musk manually approving service tickets tesla apparently denies cyb 1cpcg1i,thentheresthattoo,1715414736.0,cars,1087,172,tesla tells cybertruck owner coolant leaks arent covered warrant 1cr64tk,WUI9EMJ,1715623951.0,cars,358,50,tesla rehires supercharger workers weeks musks cuts
```

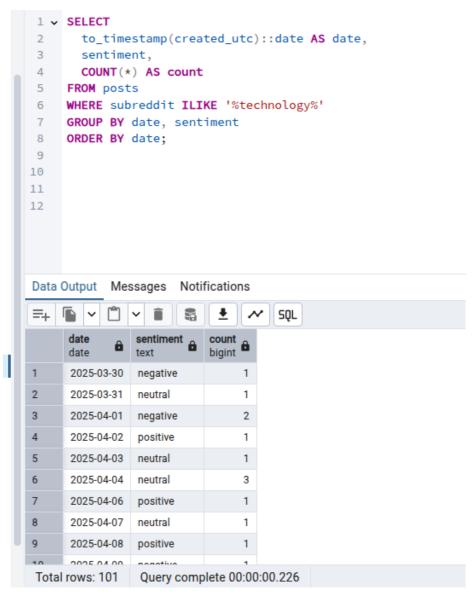
Now that the data is clean and correctly formatted. We are ready to transfer the data to insights. Next step is PostgreSQL

### Challenges

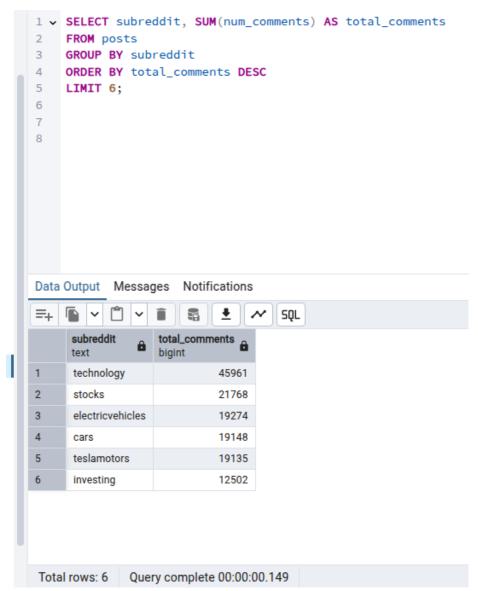
This stage of cleaning the data was the most difficult part of this project because we ran the mapreduce job in a computer and Hadoop was not providing the expected results. It was stuck at the stage of Reducing, even though Mapping was 100% completed. The solution was to do the process again in another computer and it finally worked.

## **Analysis**

This was the most interesting stage of the project because we got to know what is happening in the data. Below you can find the SQL queries as well as the results:



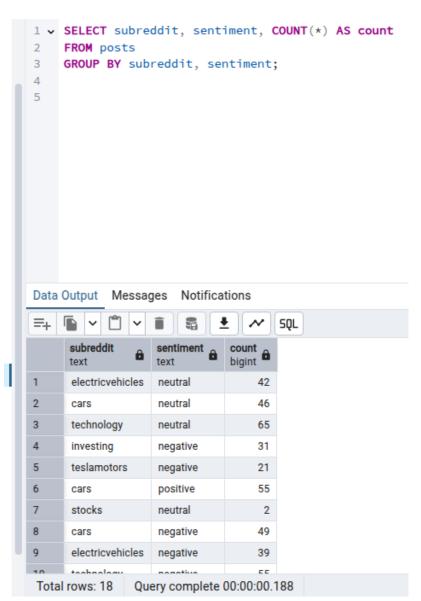
Sentiment Count per day for the technology subreddit.



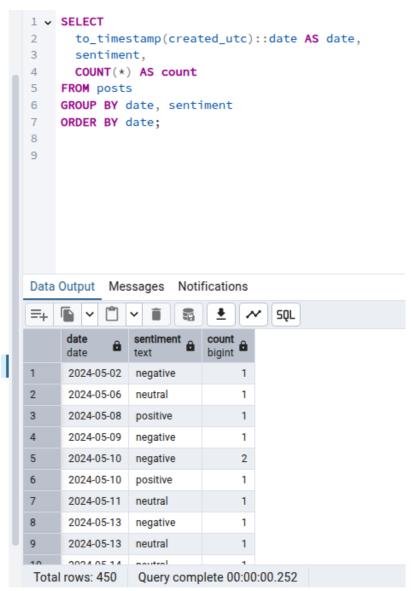
Top 6 subreddits with the most number of total comments.



Top 6 subreddits with the highest average score



Sentiment counts per subreddit



Sentiment counts per day

### Sentiment Analysis using Vader

```
#!/usr/bin/env python3
import sys
from\ vader Sentiment.vader Sentiment\ import\ Sentiment Intensity Analyzer
Post-processing script:
- Reads cleaned Hadoop output (TSV lines)
- Applies VADER sentiment analysis on the cleaned text
- Outputs tab-separated values with sentiment label only
analyzer = SentimentIntensityAnalyzer()
for line in sys.stdin:
   parts = line.strip().split("\t")
    if len(parts) < 7:
       continue # Skip malformed lines
    post_id, author, created_utc, subreddit, score, num_comments, cleaned_text = parts
    # Get VADER compound score
    compound = analyzer.polarity_scores(cleaned_text)["compound"]
    # Assign sentiment label
    if compound >= 0.05:
       sentiment = "positive"
    elif compound <= -0.05:
    # Assign sentiment label
    if compound >= 0.05:
       sentiment = "positive"
    elif compound <= -0.05:
       sentiment = "negative"
       sentiment = "neutral"
    # Print all fields + sentiment label
\label{total} $$\{ \sum_i d_t \left( \sum_i t_{subreddit} t_{score} t_{num\_comments} t_{cleaned\_text} t_{sentiment} \right) $$
```

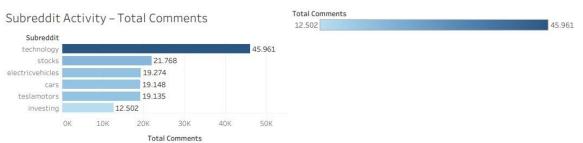
## Visualization

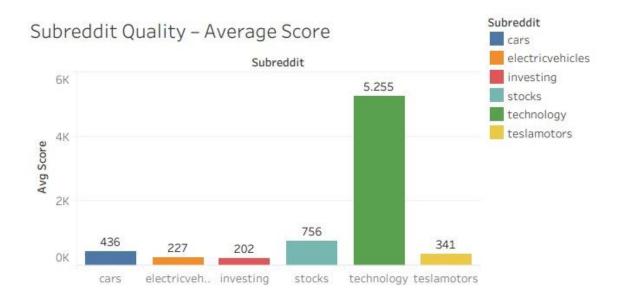


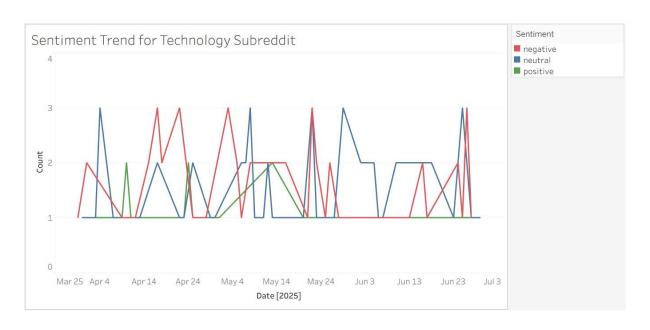


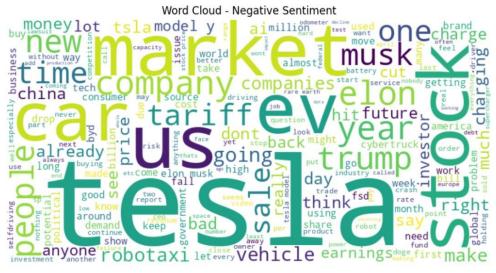


#### Tesla Subreddit Analysis Dashboard











### Conclusions & recommendations

- As the data says Tesla does have positive comments in relation to investments and stocks, but they are mostly receiving a considerable amount of negative and neutral comments about aspects related to the product itself (Car).
- A great majority of users are leaving their opinions on things related to the technology aspect of Tesla. These comments are in the vast majority negative or neutral.
- As a recommendation to Tesla, they need to observe in more detail what specific aspects are negative regarding their technology, for example if the autopilot mode is not working as expected. This recommendation is key because, as the graph states, most people disagree with facts related to tech.