

@josefomanu

**Phone and address**

Via terreni 2  
Ponte di piave, TV 31047  
377 3632406



# Hi! I'm Jose

**Full name: Jose Manuel Grajales**

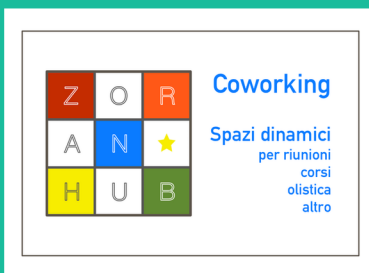
eCRM Platform Operations and  
Localization Specialist | Webmaster  
| SEO analyst

## Technical creative with advanced knowledge in Web front end languages and cross platform interactions.

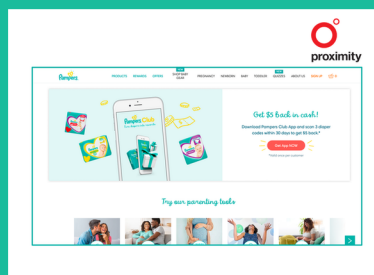
★ I've earned more than 10 years of experience in End to End Web project management (conception / execution / operation / reporting / optimization) for local and multinational brands.

★ Also more than 5 years of experience working with remote, international, multidisciplinary teams at agency level.

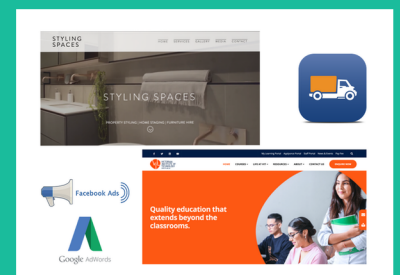
## Experience



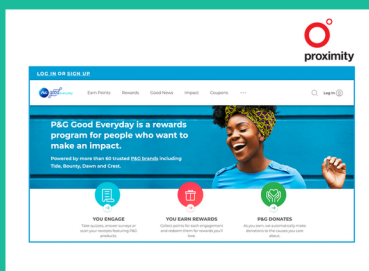
June 2020 - Present  
**Digital services manager, creative technician and co-founder of the Zoran Hub**



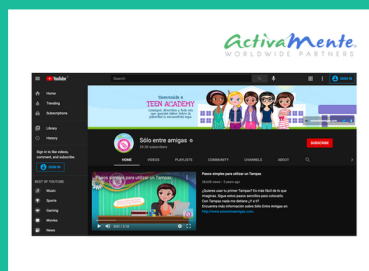
May 2017 - July 2019  
**eCRM Platform Operations support analyst / Platform Operational Change Manager**



August 2015 - November 2016  
**Styling Homes Agency Warehouse Logistic Operator / Search & Social digital campaign manager**



May 2011 - December 2014  
**Technical support manager for Procter & Gamble's Golden Household eCRM platform / Title Digital media and social content planner**



June 2010 - April 2011  
**Digital Strategy Assistant / Multimedia producer**



October 2008 - March 2010  
**Digital copywriter**

@josefomanu

**Phone and address**

Via terreni 2  
Ponte di piave, TV 31047  
377 3632406

## Skills

### Main

Agile end-to-end Web project management:  
Conception / execution / operations / reporting / optimization.  
SEO Webmastering: Creation of websites and networks  
with a scope of relevance to search engines.

### Soft

Problem resolution in collaboration with remote teams.  
Creative resourcefulness under pressure: Quick  
thinking and measured action during emergency situations.  
Ability to summarize information in three Languages.

### Artistic

Video production and edition: From the storyboard to the  
finalcut. Design: Manual (sketching) and digital (Photoshop /  
illustrator). Semantic: Good argumentation skills.

### Programming languages and frameworks

HTML5 Advanced CSS3 Advanced JS Studying frameworks:  
angular, node, react, vue and jquery Bootstrap Intermediate  
(This CV was built on a bootstrap) Wordpress Advanced for  
website management / basic PHP

### Digital marketing

Google myBusiness and Analytics management  
facebook and instagram organic page management  
Adwords and Social ads management

### Languages

Spanish: Native. English: Bilingual. Italian: c2. French:  
Basic.

## Education



Codecademy (e-learning)  
November 2019 - present  
**Web development (fullstack)**



Tecnologico de Monterrey  
(MX) 2009  
**Marketing digitale (Certificate)**



Macquarie University  
(Sydney AU) 2006 - 2006  
**Master of arts in International Communications**



Universidad Iberoamericana  
(MX) 1999 - 2004  
**Bachelor in Communications**