#### E-COMMERCE

Database Design and Implementation Report

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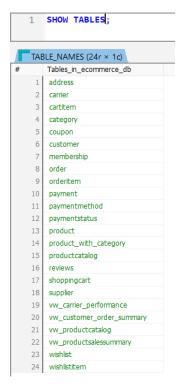
Date: 06-08-2025

Subject: Ecommerce Database

1. LOGICAL AND RELATIONAL DATABASE MODEL

## 1.1 Ecommerce Data Management

The e-commerce database consists of multiple entities designed to handle Customer Management ,Product Management ,Order Management ,Payment Management , Payment System , Shopping Experience and Marketing & Loyalty .



## 1.2 Entity Descriptions

**Core Entities** 

-----Customer Management-----

1. CUSTOMER

Purpose: Stores customer information for account management and order processing

Attributes:

CustomerID (PK), FirstName, LastName, PhoneNumber, Email, Password, DateOfBirth, Gender, CreatedAt, UpdatedAt, MembershipID (FK)

2. MEMBERSHIP

Purpose: Manages customer loyalty programs and membership levels

Attributes:

MembershipID (PK), MembershipType, Description, DiscountRate, ShippingBenefit, IsActive
-----Product Management-----

#### 3. PRODUCT

Purpose: Manages product catalog with inventory and pricing information

Attributes:

ProductID (PK), ProductName, ProductDesc, StockQuantity, Price, Size, Brand, SKU, ImageURL, CreatedAt, UpdatedAt, IsActive, SupplierID (FK), CategoryID (FK)

#### 4. CATEGORY

Purpose: Organizes products into logical categories

Attributes:

CategoryID (PK), CategoryName, CreatedAt, CategoryDesc, IsActive

5. SUPPLIER

Purpose: Manages supplier information for product sourcing

Attributes:

SupplierID (PK), CompanyName, ContactName, supplier\_Address, Phone, Email, CreatedAt, IsActive

-----Order Management-----

6. ORDER

Purpose: Tracks customer orders and processing status

Attributes:

OrderID (PK), OrderNumber, OrderDate, RequiredDate, TotalAmount, OrderStatus, PaymentMethod, PaymentStatus, CreatedAt, UpdatedAt, CustomerID (FK), CouponID (FK), Currency, ShippingCost, ShippedDate, DeliveredDate, ShippingMethod, CarrierID (FK)

## 7. ORDERITEM

Purpose: Stores individual items within each order

Attributes:

OrderItemID (PK), OrderNumber, Quantity, UnitPrice, TotalPrice, ShipDate, Status, VariantInfo, ProductID (FK), OrderID (FK)

#### 8. ADDRESS

Purpose: Stores shipping/billing addresses for orders

Attributes:

AddressID (PK), FullName, Street, City, State, PostalCode, Country, Phone, AddressType, CustomerID (FK), OrderID (FK)

-----Payment System-----

## 9. PAYMENT

Purpose: Records payment transactions

```
Attributes: PaymentID (PK), AmountPaid, PaymentDate, OrderID (FK), PaymentStatusID
(FK),PaymentMethodID (FK)
   10. PAYMENTMETHOD
Purpose: Defines available payment methods
              Attributes: PaymentMethodID (PK), Name
   11. PAYMENTSTATUS
Purpose: Tracks payment processing states
              Attributes: PaymentStatusID (PK), Name
-----Shopping Experience-----
   12. SHOPPINGCART
Purpose: Manages temporary cart items before checkout
              Attributes:
CartID (PK), OrderStatus, UpdatedAt, CreatedAt, TotalPrice, CustomerID (FK)
Purpose: Stores products in shopping carts
              Attributes:
CartItemID (PK), Quantity, UnitPrice, AddedAt, UpdatedAt, CartID (FK), ProductID (FK)
   14. WISHLIST
Purpose: Manages customer wishlists
              Attributes:
WishlistID (PK), Name, Description, CreatedAt, UpdatedAt, CustomerID (FK)
   15. WISHLISTITEM
Purpose: Stores products in wishlists
              Attributes:
WishlistItemID (PK), AddedAt, Notes, WishlistID (FK), ProductID (FK)
-----Marketing & Loyalty-----
   16. COUPON
Purpose: Manages discount coupons and promotions
              Attributes:
CouponID (PK), Code, Type, StartDate, EndDate, IsActive,
UsageCount, MembershipID (FK)
   17. CARRIER
Purpose: Stores shipping carrier information
Attributes:
```

CarrierID (PK), CarrierName, ContactInfo, Website

#### Customer Feedback

#### 18. REVIEWS

Purpose: Stores product ratings and reviews

Attributes:

Rating, Comment, CreatedAt, UpdatedAt, ProductID1 (FK),

CustomerID1 (FK) [Composite PK]

- 1.2 Entity Relationships
- 1.2.1 Primary Relationships

## CUSTOMER ↔ ORDER (1:N)

- One customer can place multiple orders
- Each order belongs to exactly one customer
- Foreign Key: ORDER.CustomerID references CUSTOMER.CustomerID
- Constraint: ON DELETE RESTRICT (cannot delete customer with existing orders)

## ORDER ↔ ORDERITEM (1:N)

- One order can contain multiple items
- Each order item belongs to exactly one order
- Foreign Key: ORDERITEM.OrderID references ORDER.OrderID
- Constraint: ON DELETE CASCADE (deleting order removes all items)

## PRODUCT ↔ ORDERITEM (1:N)

- One product can appear in multiple order items
- Each order item references exactly one product
- Foreign Key: ORDERITEM.ProductID references PRODUCT.ProductID
- Constraint: ON DELETE RESTRICT (cannot delete product with existing orders)

## CATEGORY ↔ PRODUCT (1:N)

- One category can contain multiple products
- Each product belongs to exactly one category
- Foreign Key: PRODUCT.CategoryID references CATEGORY.CategoryID
- Constraint: ON DELETE RESTRICT (cannot delete category with existing products)

## SUPPLIER ↔ PRODUCT (1:N)

- One supplier can supply multiple products
- Each product has exactly one supplier
- Foreign Key: PRODUCT.SupplierID references SUPPLIER.SupplierID

• Constraint: ON DELETE RESTRICT (cannot delete supplier with existing products)

#### 1.2.2 Customer-Centric Relationships

## CUSTOMER ↔ ADDRESS (1:N)

- One customer can have multiple addresses
- Each address belongs to exactly one customer
- Foreign Key: ADDRESS.CustomerID references CUSTOMER.CustomerID
- Constraint: ON DELETE CASCADE (deleting customer removes addresses)

## CUSTOMER ↔ SHOPPINGCART (1:1)

- One customer has one active shopping cart
- Each shopping cart belongs to exactly one customer
- Foreign Key: SHOPPINGCART.CustomerID references CUSTOMER.CustomerID
- Constraint: ON DELETE CASCADE (deleting customer removes cart)

#### CUSTOMER ↔ WISHLIST (1:N)

- One customer can have multiple wishlists
- Each wishlist belongs to exactly one customer
- Foreign Key: WISHLIST.CustomerID references CUSTOMER.CustomerID
- Constraint: ON DELETE CASCADE (deleting customer removes wishlists)

# CUSTOMER ↔ MEMBERSHIP (N:1)

- Multiple customers can share the same membership level
- Each customer has exactly one membership
- Foreign Key: CUSTOMER.MembershipID references MEMBERSHIP.MembershipID
- Constraint: ON DELETE RESTRICT (cannot delete membership with active customers)

# 1.2.3 Payment & Fulfillment Relationships

## ORDER ↔ PAYMENT (1:N)

- One order can have multiple payment transactions
- Each payment belongs to exactly one order
- Foreign Key: PAYMENT.OrderID references ORDER.OrderID
- Constraint: ON DELETE CASCADE (deleting order removes payments)

# PAYMENTMETHOD ↔ PAYMENT (1:N)

- One payment method can be used in multiple payments
- Each payment uses exactly one payment method
- Foreign Key: PAYMENT.PaymentMethodID references PAYMENTMETHOD.PaymentMethodID

• Constraint: ON DELETE RESTRICT (cannot delete payment method in use)

#### PAYMENTSTATUS ↔ PAYMENT (1:N)

- One status can apply to multiple payments
- Each payment has exactly one status
- Foreign Key: PAYMENT.PaymentStatusID references PAYMENTSTATUS.PaymentStatusID
- Constraint: ON DELETE RESTRICT (cannot delete status in use)

## CARRIER ↔ ORDER (1:N)

- One carrier can deliver multiple orders
- Each order uses exactly one carrier
- Foreign Key: ORDER.CarrierID references CARRIER.CarrierID
- Constraint: ON DELETE RESTRICT (cannot delete carrier with active orders)

#### 1.2.4 Shopping Experience Relationships

## SHOPPINGCART ↔ CARTITEM (1:N)

- One cart can contain multiple items
- Each cart item belongs to exactly one cart
- Foreign Key: CARTITEM.CartID references SHOPPINGCART.CartID
- Constraint: ON DELETE CASCADE (deleting cart removes items)

# WISHLIST ↔ WISHLISTITEM (1:N)

- ullet One wishlist can contain multiple items
- Each wishlist item belongs to exactly one wishlist
- Foreign Key: WISHLISTITEM.WishlistID references WISHLIST.WishlistID
- Constraint: ON DELETE CASCADE (deleting wishlist removes items)

# PRODUCT ↔ CARTITEM (1:N)

- One product can be in multiple carts
- Each cart item references exactly one product
- Foreign Key: CARTITEM.ProductID references PRODUCT.ProductID
- Constraint: ON DELETE CASCADE (deleting product removes from carts)

## PRODUCT ↔ WISHLISTITEM (1:N)

- One product can be in multiple wishlists
- Each wishlist item references exactly one product
- Foreign Key: WISHLISTITEM.ProductID references PRODUCT.ProductID
- Constraint: ON DELETE CASCADE (deleting product removes from wishlists)

#### 1.2.5 Promotional Relationships

#### MEMBERSHIP ↔ COUPON (1:N)

- One membership level can have multiple coupons
- Each coupon belongs to exactly one membership level
- Foreign Key: COUPON.MembershipID references MEMBERSHIP.MembershipID
- Constraint: ON DELETE CASCADE (deleting membership removes coupons)

## COUPON ↔ ORDER (1:N)

- One coupon can be used in multiple orders
- Each order can use at most one coupon
- Foreign Key: ORDER.CouponID references COUPON.CouponID
- Constraint: ON DELETE RESTRICT (cannot delete coupon used in orders)

# 1.2.6 Review Relationships

## CUSTOMER ↔ REVIEWS (1:N)

- One customer can write multiple reviews
- Each review is written by exactly one customer
- Foreign Key: REVIEWS.CustomerID1 references CUSTOMER.CustomerID
- Constraint: ON DELETE CASCADE (deleting customer removes reviews)

#### PRODUCT ↔ REVIEWS (1:N)

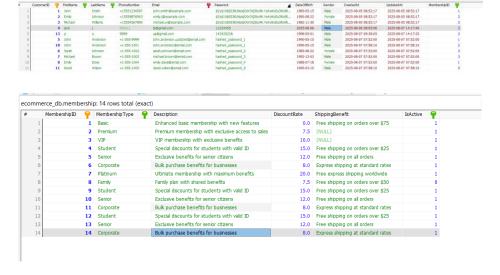
- One product can have multiple reviews
- Each review is for exactly one product
- Foreign Key: REVIEWS.ProductID1 references PRODUCT.ProductID
- Constraint: ON DELETE CASCADE (deleting product removes reviews)

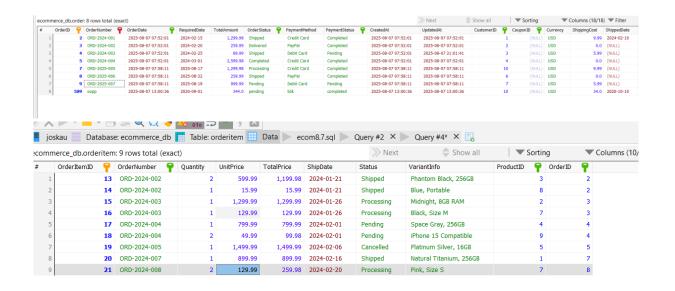
#### 1.3 Entity Instance Examples

### 1.3.1 Tables



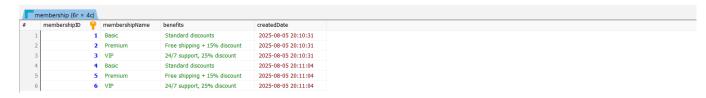








#### 1.3.2 membership Table Sample Data



## 1.4 Design Assumptions and Constraints

## 1.4.1 Business Rules

Customer Uniqueness: Each customer must have a unique email address

Order Integrity: Orders cannot be deleted if they contain items

Product Availability: Products with zero stock can still be ordered (backorder)

Price Consistency: Order items store historical prices at time of purchase

Soft Deletion: Products and categories are deactivated, not physically deleted

Membership Exclusivity: Each customer can have only one active membership

## 1.4.2 Data Integrity Constraints

Referential Integrity: All foreign keys must reference existing records

Domain Constraints:

Prices must be non-negative

Stock quantities must be non-negative

Email addresses must follow valid format

Entity Integrity: All primary keys must be unique and non-null

**Business Constraints:** 

Order total must equal sum of order items

Shipped date cannot be before order date

Required date cannot be before order date

#### 1.4.3 Performance Considerations

Indexing Strategy:

Primary keys have clustered indexes

Foreign keys have non-clustered indexes

Email field has unique index

Order date has index for temporal queries

Partitioning: Large tables (ORDER, ORDERITEM) can be partitioned by date

Archiving: Historical data older than 2 years moved to archive tables

#### 2. DATABASE VIEWS

### 2.1 ProductCatalog View

Purpose: Provides a comprehensive view of active products with category and supplier information for catalog display.

```
CREATE VIEW ProductCatalog AS
SELECT
    p.ProductID,
    p.ProductName AS product_name,
    p.Brand,
    p.price,
    p.StockQuantity,
    s.SupplierID,
    s.ContactName AS supplier_name,
    s.Email
FROM Product p
JOIN Supplier s ON p.ProductID = s.SupplierID
WHERE p.StockQuantity > 0; -- Only show products in stock
```

## 2.2 vw\_productsalessummary

Purpose: Provides a comprehensive view of quantity and revenue of sold product.

```
SELECT p.productID, p.ProductName, p.Brand,
SUM(oi.Quantity) AS total_quantity_sold,
SUM(oi.Quantity * oi.UnitPrice) AS total_revenue
FROM Product p
JOIN OrderItem oi ON p.productID = oi.productID
GROUP BY p.productId, p.ProductName, p.Brand
```

## 2.2 CustomerOrderHistory View

Purpose: Displays complete order history for customers with order details and status tracking.

## Usage Example:

-- Get recent orders for a specific customer

#### 3. APPLICATION DESCRIPTION

Step 1: testing a database connection in Java using DatabaseUtil.getConnection(). The message "Database connection successful!" in the console confirms the connection was successful.

TestConnection.JAVA-----FILE



#### Step 2:

This program is for managing customer records inconsole-based.

MainCustomer.java-----

# Choose an option: 1

--- Customer Management ---

1 - View Customers

2 - Add Customer

3 - Back to Main Menu

Choose an option:

```
--- Customer List ---
ID Name
I John Smith
ID
                                                     Phone
+15551234567
                                                                                                                                             MemberID
                                                                                                                                                                       DOB
1985-05-15
                                                                                Email
                                                                                                                           Gender
                                                                               john.smith@example.com
emily.j@example.com
michael.w@example.com
                                                                                                                           Male
                                                     +15559876543
+15554567890
                                                                                                                           Female
Male
Male
                                                                                                                                                                       1990-08-22
1982-11-30
                 Emily Johnson
Michael Williams
                                                                                jk@gmail.com
john.anderson.updated@e
                  jack j
John Anderson
                                                     +1-555-9999
                                                                                                                         ail.com Male
                                                                                                                                                                                 1990-05-15
```

Next u could add up new customer and update

Managing product records in consol - based

MainProduct.java-----

```
Choose an option: 1

--- Product List ---
ID Name Price Qty Active Supplier Category
1 iPhone 15 Pro 999.00 100 Yes 1 1
2 MacBook Pro 14" 1999.00 45 Yes 1 2
3 Men's Slim Fit Jeans 49.99 200 Yes 2 3
4 The Silent Patient 14.99 75 Yes 3 5
```

Managing order and payments records

PaymentMain.java-----

```
Choose an option: 4

--- Payment Management ---
1 - View Payments
2 - Process Payment
3 - Update Payment Status
4 - Back to Main Menu
Choose an option:
```

```
Choose an option: 1
--- Payment List ---
PaymentID OrderID Amount Method Status Date
7 2 1199.98 Credit Card Completed 2024-01-21 10:00:00.0
9 5 1499.99 Credit Card Failed 2024-02-06 12:00:00.0
2012 2 90.00 Credit Card Failed 2025-08-07 16:03:18.0
8 2 1315.98 Debit Card Completed 2024-01-26 14:00:00.0
```

OrderMain.java-----

```
Choose an option: 3

--- Order Management ---
1 - View Orders
2 - Create Order
3 - Update Order Status
4 - Back to Main Menu
Choose an option:
```

```
Choose an option: 1
--- Order List ---
Order List Date Amount Status Created Updated
2 1 2025-08-07 09:52:01.0 1299.98 Shipped 2025-08-07 09:52:01.0 2025-08-07 09:52:01.0
3 2 2025-08-07 09:52:01.0 259.99 Delivered 2025-08-07 09:52:01.0 2025-08-07 09:52:01.0
4 3 2025-08-07 09:52:01.0 89.99 Shipped 2025-08-07 09:52:01.0 2025-08-07 23:01:41.0
5 4 2025-08-07 09:52:01.0 2599.98 Completed 2025-08-07 09:52:01.0 2025-08-07 09:52:01.0
```

And later update the status if goods where being shipped.

#### **REPORTS**

```
--- REPORT MENU ---
1 - List Orders with Customer & Payment
2 - Top 5 Best-Selling Products
3 - Total Paid per Customer
4 - Orders with Products & Customers
5 - Back to Main Menu
Choose an option:
```

```
Choose an option: 1

--- Orders with Customers and Payments ---
OrderID: 589 | Customer: John Anderson | Paid: 0.00 | Date: 2025-08-07 15:00:36.0
OrderID: 7 | Customer: John Anderson | Paid: 899.99 | Date: 2025-08-07 09:58:11.0
OrderID: 8 | Customer: Sarah Johnson | Paid: 259.98 | Date: 2025-08-07 09:58:11.0
OrderID: 9 | Customer: Michael Brown | Paid: 0.00 | Date: 2025-08-07 09:58:11.0
OrderID: 2 | Customer: John Smith | Paid: 1199.98 | Date: 2025-08-07 09:52:01.0
```

```
Choose an option: 2

--- Top 5 Best-Selling Products ---
Product: MacBook Pro M2 | Sold: 3
Product: Men's Slim Fit Jeans | Sold: 2
Product: The Great Gatsby | Sold: 2
Product: iPhone 15 Pro | Sold: 1
Product: Levi's 501 Jeans | Sold: 1
```

```
--- Total Payments by Customer ---
Customer: John Smith | Total Paid: 2605.96
Customer: jack j | Total Paid: 1499.99
Customer: John Anderson | Total Paid: 899.99
Customer: Sarah Johnson | Total Paid: 259.98
```

```
Choose an option: 4

--- Orders with Products and Customer Info ---
OrderID: 8 | Customer: Sarah Johnson | Product: MacBook Pro M2 | Qty: 2 | Price: 129.99
OrderID: 7 | Customer: John Anderson | Product: iPhone 15 Pro | Qty: 1 | Price: 899.99
OrderID: 5 | Customer: jack j | Product: iPhone 14 Pro Max | Qty: 1 | Price: 1499.99
OrderID: 4 | Customer: Michael Williams | Product: The Silent Patient | Qty: 1 | Price: 799.99
OrderID: 4 | Customer: Michael Williams | Product: The Great Gatsby | Qty: 2 | Price: 49.99
```

```
public static void viewReportData(Connection conn, Scanner scanner) {

try {

while (true) {

System.out.println("\n--- REPORT MENU ---");

System.out.println("1 - List Orders with Customer & Payment");

System.out.println("2 - Top 5 Best-Selling Products");

System.out.println("3 - Total Paid per Customer");

System.out.println("4 - Orders with Products & Customers");

System.out.println("5 - Back to Main Menu");

System.out.println("5 - Back to Main Menu");

System.out.println("6 - Back to Main Menu");

System.out.println("6 - Back to Main Menu");

System.out.println("6 - String sql = """

String choice = scanner.nextLine();

441

String sql = """

SELECT o.OrderID, c.FirstName, c.LastName, p.AmountPaid,

FROM `order` o

JOIN customer c ON o.CustomerID

LEFT JOIN payment p ON o.OrderID = p.OrderID

ORDER BY o.OrderDate DESC

""";

Problems Javadoc & Declaration Collectivacy); polypoolyplugins\org.eclipse.justj.openjdkhotspotj.pr.full.win32x86_64_230.0v20240919-1706\jre\bin\java

--- REPORT MENU --

1 - List Orders with Customer & Payment

2 - Top 5 Best-Selling Products

3 - Total Paid per Customer

4 - Orders with Products & Customers

5 - Back to Main Menu

Choose an option:
```

#### VIEW

## Choose an option: 6

- ☑ View vw\_customer\_order\_summary created successfully.
- ☑ View vw\_productcatalog created successfully.
- ✓ View vw productsalessummary created successfully.
- ☑ View vw\_carrier\_performance created successfully.

Press Enter to return to main menu...

# vw\_carrier\_performance

ecommerce\_db.vw\_carrier\_performance

#	CarrierID	CarrierName	TotalOrders	
1	1	FedEx	5	
2	2	UPS	1	
3	3	DHL	1	
4	6	OnTrac	1	

## vw\_customer\_order\_summary



#### vw\_productsalessummary

ecommerce\_db.vw\_productsalessummary

#	productID	ProductName	Brand	total_quantity_sold	total_revenue
	1	iPhone 15 Pro	Apple	1	899.99
2	2 2	MacBook Pro 14"	Apple	1	1,299.99
3	3	Men's Slim Fit Jeans	Levi's	2	1,199.98
4	4	The Silent Patient	Celadon Books	1	799.99
	5	iPhone 14 Pro Max	Apple	1	1,499.99
(	5 7	MacBook Pro M2	Apple	3	389.97
1	7 8	Levi's 501 Jeans	Levi's	1	15.99
(	3 9	The Great Gatsby	Scribner	2	99.98

## vw\_productcatalog

 $ecommerce\_db.vw\_product catalog$ 

	ProductID	ProductName	Price	CategoryName	Supplier
1	1	iPhone 15 Pro	999.0	Electronics & Tech	TechSupply Co.
2	2	MacBook Pro 14"	1,999.0	Clothing	TechSupply Co.
3	3	Men's Slim Fit Jeans	49.99	Books	Fashion Hub
4	4	The Silent Patient	14.99	Smartphones	Book World
5	5	iPhone 14 Pro Max	1,099.99	Electronics & Tech	TechSupply Co.
6	6	Nike Air Jordan 1	175.0	Clothing	Fashion Hub
7	7	MacBook Pro M2	2,499.99	Electronics & Tech	TechSupply Co.
8	9	The Great Gatsby	12.99	Books	Book World
9	10	Adidas Running Shoes	120.0	Sports & Outdoor	Sports Pro Supply
10	399	zara	56.0	Clothing	Fashion Forward Inc

#### View 1: vw\_customer\_order\_summary

```
SELECT c.CustomerID, CONCAT(c.FirstName, '', c.LastName) AS CustomerName, c.Email,

kount(o.OrderID) AS TotalOrders,

SUM(o.TotalAmount) AS TotalSpent,

pm.Name AS MostUsedPaymentMethod,

ps.Name AS LastPaymentStatus,

MAX(o.OrderDate) AS LastOrderDate

FROM Customer c LEFT JOIN 'Order' o ON c.CustomerID = o.CustomerID

LEFT JOIN PaymentMethod pm ON p.PaymentMethodID = pm.PaymentMethodID

LEFT JOIN PaymentMethod pm ON p.PaymentMethodID = ps.PaymentStatusID = gs.PaymentStatusID

GROUP BY c.CustomerID, CustomerName, c.Email, pm.Name, ps.Name
```

#### View 2: vw\_productcatalog

```
SELECT p.ProductID, p.ProductName, p.Price,
c.CategoryName, s.CompanyName AS supplier
FROM Product p JOIN Category c ON p.CategoryID = c.CategoryID
JOIN Supplier s ON p.SupplierID = s.SupplierID
WHERE p.IsActive = TRUE
```

# View 3 :vw\_productsalessummary

```
SELECT p.productID, p.ProductName, p.Brand,
SUM(oi.Quantity) AS total_quantity_sold,
SUM(oi.Quantity * oi.UnitPrice) AS total_revenue
FROM Product p
JOIN OrderItem oi ON p.productID = oi.productID
GROUP BY p.productId, p.ProductName, p.Brand
```

#### View 4: vw\_carrier\_performance

```
SELECT ca.CarrierID, ca.CarrierName, COUNT(o.OrderID) AS TotalOrders
FROM carrier ca JOIN `order` o ON ca.CarrierID = o.CarrierID
GROUP BY ca.CarrierID, ca.CarrierName
```

#### 3.1 Application Architecture

```
The E-commerce Management System is built using a three-tier architecture with the following components:

Data Access Layer:

DAO (Data Access Object) pattern implementation
```

Connection pooling for performance

JDBC connectivity to MariaDB database

SQL query optimization

# 3.2 Technology Stack

Frontend:

Java 22 (OpenJDK)

JFreeChart for data visualization

Database:

MariaDB 10.6 (MySQL compatible)

**Build Tools:** 

mysql-connector-j-8.4.0