# José Martos

## **Product Designer with technical roots**

### martosjose.com

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#### **Experience**

## Product Designer @ Zooplus

MAR 2022 - PRESENT, MUNICH

- · Developed customer retention expertise by collaborating on loyalty-focused products and supporting the foundation of a cohesive loyalty program.
- · Improved user experience and design strategy for projects like Vet Online Consultation and Puppy Club, prioritising customer-centric outcomes.
- · Created an internal newsletter to improve team communication and developed a website ownership map to clarify roles and responsibilities.

## Front-end Dev @ Zooplus

MAY 2020 - FEB 2022, MUNICH

 Updated and optimised the Checkout Funnel front-end, ensuring alignment between design and implementation, while additionally leveraging A/B tests using Adobe Target to drive data-informed improvements.

## UI Designer & Front-end Dev @ Flyla

NOV 2019 - MAY 2020, MUNICH

- · Redesigned and implemented UI improvements for the web app, enhancing usability, performance, and delivering a cohesive user experience.
- · Awarded 1st prize at the IATA AIR Hackathon in Seattle, Feb 2020, for innovative solutions.

#### Front-end Dev @ Pantaflix

MAR 2017 - SEP 2018, BERLIN

· Led front-end development for a CMS, enhancing the user experience for filmmakers and consumers managing showcased films.

## Front-end Dev @ Twago

OCT 2014 - FEB 2017, BERLIN

• Developed a white-label CMS connecting companies with freelancers, collaborating within a cross-functional team of 12.

## UI Designer & Full-stack Dev @ Dreamsite / Uniagro

JUN 2012 - SEP 2014, MADRID / JUL 2009 - MAY 2012, MALAGA

Designed and developed 20+ corporate websites, leading the transition to Responsive Design and SASS.

#### Education

### **UX Academy** @ Designlab

NOV 2020 - JUL 2021, ONLINE

#### Software Development @

## IES Pedro Espinosa

SEP 2007 - JUN 2009, MALAGA

#### Courses

Designing Influence 7h - 2023

Design Systems 7h - 2022

React 6h - 2019

Web Performance 5h - 2019

## Skills

**Research:** User Interviews, Journey Mapping, Benchmarking, User Testing.

**Design:** Sitemaps, User Flows, Wireframing, Prototyping, Interaction & UI Design.

**Tech:** HTML, CSS, SASS, JavaScript, React, TypeScript, Next.js, Webpack, Rollup.

**Tools:** Figma, FigJam, Maze, Notion, VS Code.

#### Languages & Interests

ES Native - EN C1 - DE B2

Traveling, reading, hiking, biking, exploring, photography, martial arts.