

# GMG Servicios: Safeguarding Migration to SAP S/4HANA® with Help from SAP® ActiveEmbedded Services



## Company

GMG Servicios Costa Rica S.A.

## Headquarters

San Jose, Costa Rica

## Industry

Retail

## Products and Services

Reseller of home appliances and furniture, financial services

## Web Site

[www.grupom.net](http://www.grupom.net) (Spanish)

## Objectives

- Adopt SAP S/4HANA® on a new IT landscape
- Safeguard deployment of data, configuration, and software developments to a new IT landscape
- Optimize project implementation

## Why SAP

- SAP S/4HANA, the next-generation business suite designed to help businesses Run Simple in the digital economy
- SAP® ActiveEmbedded services, including safeguarding services to minimize implementation risk

## Resolution

- Received specific recommendations regarding technical, functional, and methodological aspects of the project that helped avoid rework and unnecessary project activities
- Validated alongside SAP experts the project timeline and confirmed length and complexity for each phase of transformation initiative
- Minimized risks and safeguarded quality gates to support a successful go-live event
- Optimized critical interfaces to improve performance, data consistency, exception management, and scalability

## Benefits

- Optimization and support for technical analysis of core business processes
- Maximized transparency that helped safeguard the company's digital transformation
- Modernized the IT landscape to support growth strategy

“With SAP S/4HANA we modernized our IT landscape to support our business requirements and growth strategy, increasing our reach in Latin America. The safeguarding services from SAP ActiveEmbedded accelerated our implementation, minimized risks, and helped to ensure a fast go-live event.”

Allan Jinesta, CIO, GMG Servicios Costa Rica S.A.



## Minimized

Risk during go-live phase

## Increased

Technical stability and maintainability

## Covered

Needed initiatives in strategic road map

## Optimized

Performance and throughput of core business processes