Jose D. Molina *Software Engineer*

West Jordan, UT 84084 | (385) 259-2699 | Josemolinaf22@gmail.com | [Github](#) | [LinkedIn](#) | [Portfolio](#)

EDUCATION

Devmountain | Lehi, UT (remote)   *Graduated July 2022*
- Web Development Program

Weber State University | Ogden, UT   *June 2015*
- Computer Science

SKILLS

HTML | CSS | Javascript | React | PostgreSQL | Git | Github | Bootstrap | Postman | API | Heroku | Express | NodeJs | Axios | Figma | Trello | RESTful

PROFESSIONAL EXPERIENCE

Devmountain | Lehi, UT   *May 2022 - July 2022*
Software Engineer

SLC Night Crawl - [Github Repo](#) | [Demo](#)

React | Axios | NodeJS | Express | PostgreSQL | SweetAlert2
- Developed a site to unite people by following a route that others have created
- Users can create/login into an account and access the available crawls on site
- Using google maps API, you can see the location and time of the current activity

                                                                                                          March 2022 - May 2022

Apex Legends Favorite List - [Github Repo](#) | [Demo](#)

HTML | CSS | JavaScript | Axios | NodeJS | Express
- Developed an interactive website using basic HTML, CSS and Javascript to provide a simple user experience on creating a list of your favorite Apex characters
- Created a local database to retrieve the data from the back end
- Integrated FontAwesome, Semantic UI for styling

                                                                                                          December 2021 - January 2022

E-commerce Clothing line - [Codepen](#)

HTML | CSS | JavaScript
- Understanding the basic in web development by studying Html, Css, Javascript
- Built a mockup e-commerce website to sell clothing items
- Used an online code editor to practice and understand new concepts

StubHub | Draper, UT   *March 2021 - March 2022*
Social Media Specialist
- Collaborated with customers using Khoros to share and build customers knowledge around ticket and product information
- Created value with customers or distributors by developing, collaborating, and executing account-specific marketing plans that grew the categories and increased sales
- Incorporated going Plus 2 which means to go above and beyond the customers and management needs and expectations

UFirst Credit Union | Holladay, UT   *November 2020 - March 2021*
Customer Experience Support
- Utilized multiple systems to offer solutions to members needs while educating them on current market rates
- Assisted with transaction, managing accounts, online portal, bill pay, and loans while holding excellent metrics
- Communicated with teammates, management and different departments using Teams

StubHub | Draper, UT   *October 2018 - August 2020*
Customer Experience Support
- Developed sales analytics models using Excel to track and forecast trends
- Created value with customers or distributors by developing, collaborating, and executing account-specific marketing plans that grew the categories and increased sales
- Increased sales and profitability by conducting market research, evaluating consumer trends, and analyzing competitors in order to introduce new products, expand distribution, and effectively manage trade dollars at a regional level to support growth initiatives

Black Turtle Services | Sandy, UT   *November 2016 - October 2018*
Customer Service Representative
- Helped Consumers enroll in and make educated decisions on their health care plans
- Learned how to successfully handle frustrated patrons to stay calm and at ease about difficult situations
- Involved with all aspects of customer service, including solving problems, answering questions and working with customers to ensure positive experiences with the Health Insurance Marketplace