



# TELCORP

Americas Telecom Wholesale Services





Telcorp provides high-quality data WAN services throughout the Americas and the Caribbean.

Telcorp helps its customers to plan and implement their telecommunications projects. We coordinate resources, integrate suppliers and manage projects so they meet performance, time and cost goals. Telcorp is committed to delivering effective solutions that enable our clients to focus on their business functions by creating the underlying communication support for their applications. We have a deep knowledge of the global telecommunications market, especially in challenging regions such as Mexico, Central America, the Caribbean and South America.

We understand that finding a seamless International connectivity solution is a challenge for most companies. Telcorp takes care of managing the relationship with multiple providers, negotiating service levels and costs that will enable connectivity for all your remote offices. We have the flexibility of choosing the technology that is the best fit for each client.

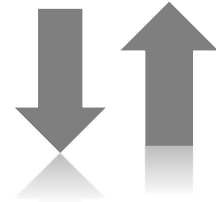
Systems Integration is what we do best, enabling people, business processes and applications to work together based on a reliable communications infrastructure.

Integrated Telecommunications Solutions

## International Private Lease Line



International Private Leased Circuit (IPLC) / Private Line services allow you to establish dedicated, permanent, point-to-point connections between your branch's locations. Private line circuits are highly reliable, inherently secure and protocol independent connections that can be used by our customers to transport voice, data or video without restrictions.



## Applications

Examples of different applications that network global providers can use to complement its service portfolio:

- Highly secure private lines for financial institutions, government and non-governmental organizations.
- Low bandwidth transactional secured enterprise applications
- High capacity bandwidth private lines for International ISPs.
- Corporate applications that require high performance for private cloud access, voice and video over IP applications, ERP applications, etc.
- Diverse international links implemented for failover and load balance solutions.
- Telcorp service includes a service level agreement that guarantees availability, latency and bit error rate (BER) metrics as well as mean time to repair (MTTR).

## Satellite Internet

**Premium Satellite Internet** from Telcorp, delivers high-speed, low-latency, net-neutral, application tolerant, VPN optimized, highly predictable connections... which are just some of the reasons so many professionals and organizations upgrade their satellite services with us.

### Features

- Telcorp uses iDirect's frequency hopping technology we call "dynamic contention", that creates a far larger spectrum of service from which to share.

- Our Network Is Fully Open and Net-Neutral - meaning we do not block certain kinds of traffic such as VPN, VOIP, and other applications that use various ports or destinations... ports and destinations that are often locked down other providers, especially consumer providers.

- Our Network Is Multi-User Friendly - for simultaneous connections from multiple computers. We expect the traffic and want you to deliver high-speed connectivity to your entire team.

- Grow With Telcorp. There is no need to upgrade equipment purchase from Ground Control if you wish to upgrade your services with us. All equipment we sell is designed for maximum compatibility with our maximum speed services, as well as the many add-on services we offer, such as VoIP phone, VPN, and dedicated channels.

- We Install and Service Everywhere. With operational services in more than 45 countries, Telcorp provides particular experience in the fragmented regions of Latin America and the Caribbean

- Quick installation time.

- Support is 24 x 7 and Staffed With Experts





# Dedicated Access

Telcorp offers Dedicated Internet Access (DIA) solutions ranging from corporate Internet access to wholesale transit ports to serve our customer's requirements. The service offers the right balance of domestic and international connectivity so that your customers can run their global applications while maintaining fast access to local content. For cloud and content delivery applications we offer flexible solutions with direct connectivity to specific local, regional and national IP networks in the Latin American and the Caribbean regions that can help you improve our customer experience.



## Internet Access in The Americas



By utilizing Telcorp's own network infrastructure as well as integrating carefully selected local, regional, national ISPs, establishing transit and peering agreements, Telcorp provides a flexible combination of local and international visibility for you and your customers.

Coverage extends to more than 45 countries in Latin America, the Caribbean and North America with a profound expertise in regional and hard to reach locations including rural and industrial areas, distribution plants, technology parks, free-trade zones, airports as well as metropolitan and suburban areas.



## VoIP Telephony

**Cloud VoIP Platform** is our carrier-grade hosted VoIP softswitch platform, integrating Telcorp's cutting-edge VoIP solutions with world-class Switching and Billing capabilities from PortaSwitch.



Our hosted VoIP platform enables us to provide, Business & Residential VoIP, Call Centers, Calling Cards and Pinless, Hosted IP PBX, Conferencing, Virtual Numbers, Callback, Call Shops, SIP Trunking and other VoIP services.

### Key Benefits

- Operational freedom
- 24x7x365 access to the platform via web
- Highly customizable to the specific needs of each business
- Fully scalable with unlimited growth potential
- Removal of technological risks and infrastructure
- Significant cost savings
- Platform with stability and world-class maintenance
- Training in management and platform administration



**Reliable VoIP platform**

# TELCORP Services

## Cloud Computing



Cloud hosting is ideal for companies who are looking for reliability, scalability and productivity within a secure environment. Cloud hosting offers a competitive advantage by empowering companies to fully manage their server platforms through an intuitive control panel to build and manage a professional enterprise-class presence on the Internet. Cloud technology is used by businesses of all sizes to deliver the latest applications; reach new customers and markets; and provide employees with tools to maximize productivity while reducing overall business costs.

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**Cloud Servers for any sized business**