Resume

Personal Information

Full Name: David Adonay Espinoza Garcia

ID Number: 0501-1996-11490

Nationality: Honduran

Civil Status: Single

Phone Number: 504 9755-9896

Email Address: davidadonayespinozagarcia@gmail.com

Home Address: San Pedro Sula, Cortes, Las Mercedes Neighborhood, Street number 3 and J Avenue, House number 8

Age: 23 Years / Date of Birth July/24th/1996

Education

Basic and Essential School 6th grade: Sagrado Corazon de Jesus School (2001-2006)

High School Level: Bilingual Institute: El Gibbor, Tittle Obtained; Technic Informatics and Computer (2007-2013)

University: 50% of Psychology Career coursed at the National Autonomous University of Honduras (2014-2018)

Languages: Spanish/ English

Work Experience

Allied Global: Call Center Agent, Customer Service \*US Veterans Donations\* Outbound Calls to request donations for Disable Veterans - for 8 months since March 2014 until October 2014 \*Part Time\* (2564-6025)

Startek Honduras: QA Analyst for \*T Mobile US postpaid Department\* Worked with 15 persons Teams, Evaluate calls based on company Metrics, Policies and Guidelines - for 3 years a 4 months since October 2014 until February 2018 (2580-2340)

KM2 Solutions: Worked as an Up Sales and Cross Sales \*Century Links Services\* Provide a Billing Service and Offer to upgrade their services promoting benefits and services since February 2018 to June 2019

Tutor2go: Worked as an English and Music Teacher for 1 year since October 2017 Until May 2018(9525-0460)

Carnival Cruise Line: Photographer/Sales since June 2019 to December 2019

Personal Skills

Person Able to work Under Pressure, to follow instructions, to develop different tasks, to work as a team following objectives provided to automatically take the lead when is needed perform multitask working, Sales, Customer Services and Retentions Developed Skills and Acquired Knowledge.