

ADOUM MAHAMAD TIHAMI

Chadian | KG 784 street | +250791956568
a.mahamadti@alustudent.com | LinkedIn: Mahamad tihami adoum |

SUMMARY

Dynamic professional with a strong background in leadership and organizational development. Experienced in managing diverse teams and fostering collaborative environments. Currently exploring new horizons in business innovation and strategic leadership. Committed to leveraging my skills and knowledge to drive growth and create positive impacts in evolving industries. Passionate about exploring new avenues for professional development and contributing to transformative initiatives.

EDUCATIONAL BACKGROUND

Université Africaine de Management et de l'innovation -N'Djamena, Chad

October 2016- November 2020

B.A Administration and legal assistance

Relevant Coursework: human resource management, company law, administrative law, business administration, special contracts, and entrepreneurship.

African Leadership University – Kigali, Rwanda

January 2023 – Today

B.E.L. Business Entrepreneurial Leadership

Relevant Coursework: Entrepreneurial Leadership; International Economic Issues & Challenges; African Studies; Poverty Policy & Inequality; Democratic Challenges, Ideas & Issues.

PROFESSIONAL WORK EXPERIENCE

Manager, August

2016 – September 2019

Alimentation la Classe – N'Djamena, Chad

- Orchestrated seamless operations, ensuring optimal performance and customer satisfaction.
- Cultivated a high-performing team through effective leadership and mentorship, increasing productivity and employee morale.
- Fostered solid external relationships, enhancing business partnerships and customer loyalty.
- Streamlined office procedures and protocols, improving efficiency and workflow dynamics.

Secretary, February 2021 – July 2021

ETEQ TCHAD – N'Djamena, Chad

- Executed administrative duties with precision and proficiency, maintaining meticulous records and schedules.
- Served as the welcoming face of the organization, delivering exceptional service to clients and stakeholders.
- Provided indispensable managerial support, aiding in strategic decision-making and operational excellence.
- Ensured team adherence to standards, fostering a culture of accountability and achievement.

Volunteer, May 2023 - June 2023

Pan-African Mathematics Olympiad - Kigali, Rwanda

- Guided participants with expertise and enthusiasm, contributing to a memorable and enriching experience.
- Supervised students with fairness and integrity, upholding the integrity of competitions and fostering a positive environment.
- Delivered exemplary hospitality services, enhancing the overall event atmosphere and guest satisfaction.

Volunteer, December 2023 - January 2024

CodeXtreme Session Launch - Kigali, Rwanda

- Provided exceptional customer service, addressing inquiries and concerns promptly and courteously.
- Demonstrated strong organizational skills, orchestrating a smooth and successful event launch.
- Managed operational logistics effectively, ensuring seamless execution and optimal resource utilization.

SKILLS

- Office management
- Teamwork
- Time Management
- Customer services
- Adaptability
- Organizational skills

INTERESTS

- Entrepreneurship
- Digital Transformation
- N.G.O. management
- Social innovation

LANGUAGES

- Arabic – Native
- French– excellent
- English - intermediare
- Hindi - beginner