### Dear Sir,

Kindly find in the list below some key issues we identified concerning your data:

# **Customer Demographic Table:**

### Completeness

- Last name column is 97% complete
- DOB is 98% complete
- Job title is 88% complete
- Tenure is 98% complete

### Accuracy

• The DOB column has a value that is incorrect, Jephthah Bachmann years add up to 175 which is out of range

### Consistency

- Gender column is inconsistence, we expect Male and Female only, but some data are F, U etc
- Gender column is 96% consistence

### Validity

- Last name column has 97% validity
- DOB is 98% valid
- Job title is 88% valid
- Tenure is 98% valid
- Default column is invalid and therefore irrelevant

## Uniqueness

No duplicates

### Relevancy

- Column 14 to 26 is irrelevant to the data
- Default column is invalid and therefore irrelevant

## **Transactions Table:**

## Completeness

Most columns have several blanks

### Validity

- product\_first\_sold\_date column is in the wrong format
- List price column should be a currency table

## **Customer address Table:**

## Completeness

Some columns have several blanks

### Accuracy

• The DOB column has a value that is incorrect, Jephthah Bachmann years add up to 175 which is out of range

### Consistency

 State column is inconsistence, VIC and Victoria are same thing so also NSW and New South Wales

### **Customer address Table:**

## Completeness

Some columns have several blanks

What we can do to help you clean up your data and bring it to a quality standard:

- We will remove the blanks so we can provide optimum report based on available data
- We will remove unwanted columns and invalid columns to reduce the size of model, maintain relevancy and for better analysis on the data
- Data that not consistent can be replace with proper value so all data can conform to the same standard
- Some data were found in the wrong format and data types, this we can handle properly with our extensive tools
- Inaccurate data will be removed

#### What you can do for us:

- You can provide us with the rest of the missing data if available
- You can inform us about the inaccurate data we found especially of Jephthah Bachmann DOB

Thank you,	we look t	to hear back	k from you	soon.

Sincerely,

Analyst