

Wells Fargo Home Mortgage 2011 Incentive Compensation Plan for Home Mortgage Consultant



Section I. PURPOSE

Wells Fargo Home Mortgage ("WFHM" or the "Employer") is strongly committed to a philosophy of pay for performance. The Home Mortgage Consultant Incentive Plan is designed to motivate and reward your contribution and reinforce the need to meet the risk and compliance accountability requirements of your position. As a participant in the Home Mortgage Consultant ("HMC" or "Employee") Incentive Plan (the "Plan") you will be rewarded for assisting and counseling borrowers that meet Wells Fargo guidelines and regulatory requirements and for marketing and originating high quality loans and lines. For purposes of this Plan, Wells Fargo & Company shall be referred to as "Wells Fargo."

Section II. EFFECTIVE DATE OF THE PLAN

The Plan is effective for loans that have locked April 1, 2011 and after (the "Effective Date"). The terms and conditions of the Plan are subject to periodic review and may be adjusted by WFHM. (See "Amendment and Termination of the Plan" in Section VI D.)

This Plan reflects WFHM's expectations of the mortgage-lending environment. The Plan is subject to change at any time at the Employer's sole discretion. WFHM will continue to monitor market conditions during and may modify any of the provisions of the Plan due to the Employer's datermination, that there is a significant change in the mortgage-lending environment or for such other reasons consistent with the spirit and purpose of the Plan.

Section III. ELIGIBILITY

Team Members of Wells Fargo Home Mortgage, a division of Wells Fargo Bank, N.A. or of a participating employer¹, classified as Home Mortgage Consultants within National Consumer Lending are eligible to participate in this Plan. Other team members are eligible to participate only at the discretion of the Executive Vice President, Retail National Sales Manager, or other designated representative.

To be eligible for compensation under the Plan, you must satisfy minimum standards and requirements as set forth in the Plan. Additionally, you must adhere to *Wells Fargo's Code* of *Ethics and Business Conduct*, Wells Fargo's employment policies, and the compliance and risk management accountability requirements for your position, including, but not limited to compliance with all WFHM policies, laws, rules, and regulations applicable to WFHM business activities as a condition precedent to earning compensation under the Plan. Failure to meet these minimum standards and requirements will disqualify you from earning compensation under the Plan (unless otherwise determined by WFHM) and may result in corrective action, including but not limited to immediate termination of employment. Please refer to the *Handbook for Wells Fargo Team Members* for information about Wells Fargo's employment polices, the Code of Ethics and Business Conduct, and the Compliance and Risk Management Accountability Policy.

Compliance with Laws and Governance

The determination and payment of any incentive compensation under the Plan is subject to the conditions and restrictions imposed under applicable laws, rules and regulations. A Participant's rights to or receipt of compensation under the Plan may be limited, modified, cancelled or recovered to ensure compliance with all such applicable laws, rules, regulations and guidance that may be issued there under. In addition, the Plan Administrator and/or WFHM (subject to the authority of the Human Resources Committee of Wells Fargo's Board of Directors (the "HRC")) has the full discretionary authority to adjust or amend a Participant's incentive opportunity or incentive payout under the Plan at any time.

¹ A participating employer means any subsidiary or joint venture partner of Wells Fargo Home Mortgage, a division of Wells Fargo Bank, N.A, that elects to participate in the Plan, subject to the approval of Wells Fargo Home Mortgage. For purposes of this Plan, references to "Employer" includes such participating employers.

Incentive compensation awards under the Plan may be paid in the form of cash or equity, or a combination thereof, in WFHM's discretion. To the extent all or a portion of an award will be paid in equity, the equity award will be made under the Wells Fargo & Company Long Term Incentive Compensation Plan (the "LTICP"). LTICP awards are conditioned upon and subject to the approval of the HRC and are subject to such terms and conditions as approved by the HRC in accordance with the provisions of the LTICP as reflected in the applicable award agreement.

Section IV. COMPENSATION

A. <u>General</u>. Employee's total compensation shall be comprised solely of (a) hourly pay (Advances on Commissions), (b) commissions, bonuses and other incentives earned, if any, per Plan terms, in excess of advances, and (c) overtime premiums for overtime hours worked in accordance with applicable law.

For all Plan provisions, a basis point (*bp") shall be defined as one one-hundredth of one percent (1 bp = 0.0001 or 0.01%).

Provided Employee satisfies all conditions and minimum requirements as set forth in the Plan, and subject to all Plan terms, commission credit will be granted on the last day of the month in which the loan actually funds (i.e. disbursement of funds to the closing/settlement agent). Funded loans will be reported in dollars and units on the Actual versus Plan (AVP) branch Profit and Loss (P&L) statement.

Employee will be pald hourly for all hours worked and other paid time, at the hourly rate of pay established by WFHM from time to time (but which shall at all times equal or exceed the applicable minimum wage rate). For purposes of this Plan, all hourly pay is an advance against monthly commissions and Performance Scorecard Commissions, and also against all incentives that Employee is otherwise eligible to earn under this Plan unless otherwise specifically provided in the Employee's Attachment A for specific Incentives. As such, Employee's hourly pay is referred to as Advances on Commissions, and unless otherwise specifically provided in the Employee's Attachment A, Employee will earn commissions and other incentives under this Plan only to the extent the gross earned incentive amounts exceed the hourly pay the Employee has earned. (The 0.5x overtime premium WFHM pays Employee on hourly pay, however, is not freated as an advance under the Plan).

As used in this Plan, "incentive" refers to commissions, bonuses and all other incentive payments for which the Employee is eligible under this Plan. "Incentives" do not include hourly pay.

B. Standard Commission Schedule.

Commission rate of pay under this Plan Is determined by the type of residential mortgage and the monthly funded volume (dollars "\$" or units) of residential mortgage business secured by Employee. Commission credit shall be based on the following standard commission schedule, subject to any modifications set out in Attachment A hereto, which is incorporated by reference, and which may be amended or modified by Employer at any time.

1. Standard Commission Schedule

The Standard Commission Schedule determines the commission rate based on the Employee's monthly funded and referred dollar volume that funds <u>or</u> funded and referred units that fund. The <u>higher rate</u> derived from the schedule per units <u>or</u> dollar volume applies.

The commission rate for purchase loans and refinance loans is determined by the total purchase and refinance dollar volume or units funded and referred that fund by Employee in the month.

The commission rate is applied to the funded loan dollar volume to determine commission credit.

Monthly Units Funded and Referred by Employee	Monthly Dollar Volume (\$) Funded and Referred by Employee	Monthly Commission Rate (bps)	Semi-Annual Personal Production Scorecard Bonus Rate (bps)	Total Opportunity (bps)
1-6	\$0 - \$899,999	43	6	49
7-9	\$900,000 - \$1,399,999	48	6	54
10 – 12	\$1,400,000 - \$1,899,999	58	6	64
13 and above	\$1,900,000 and above	63	6	69

These standard commission rates apply unless a different, specific rate applies. Commission rate for any loan types described below shall be according to the provisions below in Ileu of this Standard Commission Schedule.

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For purposes of determining the purchase and refinance commission rate:

- WFHM to WFHM refinanced loan commission rates are a flat 43 bps.
- Portfolio Loans (funded and referred) shall be included in monthly funded dollar (\$) volume or units.
- Brokered out loans (funded and referred), and construction loans shall be excluded from monthly funded dollar (\$) volume or units
- Referrals to program specialists (including Corporate Connection) shall be Included in the monthly funded dollar (\$) volume or units. Referrals to program specialists count for commission credit tiering on personal transactions. Referral dollar (\$) volume and units count in the month that the referral funds with the program specialist.
- Wells Fargo Home Equity loans and lines of credit (funded and referred) shall be included in \$ volume totals based on the initial utilized balance.
- All Wells Fargo Home Equity loans funded and referred in the first position (including Smart Pay Lines of Credit) shall be included in monthly funded unit totals. All other Wells Fargo Home Equity loans and lines of credit (funded and referred) shall be excluded from unit totals. Commission rates on these loan typas are described helow
- All Wells Fargo Bank referral loans that fund shall have a commission rate of a flat 43 bps.
- Minimum commission credit per loan of \$700. Excludes refinances within six (6) months.
- Maximum commission credit per loan of \$10,000.

Commission Examples

	COMMI	Heeloll LAdill	MCS.							
Month	Purchase Loan Fundings		External Refi Loan Fundings		Wells to Wells Refi Loan Fundings		Commission Rate on Purchase Loans	Commission Rate on External Refi Loans	Commission Rate on Wells to Wells Refi Loans	Total Commission Credit
	Units	Volume \$	Units	Volume \$	Units	Volume \$				
April	4	\$500,000	2	\$250,000	2	\$250,000	48 bps	48 bps	43 bps	\$4,675
May	9	\$1,000,000	2	\$250,000	2	\$250,000	63 bps	63 bps	43 bps	\$8,950
June	3	\$200,000	5	\$500,000	5	\$500,000	63 bps	63 bps	43 bps	\$6,560
July	10	\$1,900,000	2	\$300,000	2	\$300,000	63 bps	63 bos	43 bps	\$15,150

2. Refinances within six (6) months.

Employee will not be eligible for commission credit on the refinance of an existing WFHM loan that originally funded less than three (3) months prior to the refinance funding date. Commission rate on a refinance of an existing WFHM loan that originally funded four (4) to six (6) months prior to the refinance funding date shall be no greater than 25 bps of the funded loan volume. The minimum commission credit per loan is not provided for refinances within six (6) months.

3. Refinances within six (6) months with a pre-pay penalty

Employee will not be eligible for commission credit on the refinance of an existing WFHM loan that originally funded less than six (6) months prior to the refinance funding date with a pre-pay penalty.

- 4. Specialty Refinance Rates
- HARP Three (3) Step refinanced loan commission credit rates are per the standard commission schedule.
- WFHM loan of a Freddie Mac to Freddie Mac Relief Refinance Mortgage refinanced loan commission credit
 rates are per the standard commission schedule
- WFHM loan of a Freddle Mac to Freddle Mac Relief Refinance Mortgage/ Three (3) Step Express refinanced loan commission credit rates are per the standard commission schedule
- Traditional Three (3) Step Express refinanced loan commission credit rates are a flat 43 bps.
- Traditional Three (3) Step Rate/Term Refi refinanced loan commission credit retes are a flat 43 bps.
- Traditional Three (3) Step Cash Out Refi rafinanced loan commission credit rates are a flat 43 bps.
- WFHM loan of a Fannie Mae to Fannie Mae Refi Plus refinanced loan commission credit rates are per the standard commission schedule
- WFHM loan of a Fannie Mae to Fannie Mae DU Refi Plus refinanced loan commission credit rates are per the standard commission schedule
- Non WFHM loan of a Fannle Mae to Fannle Mae DU Refi Plus refinanced loan commission credit rates are per the standard commission schedule
- 5. Government Loans (FHA/VA).

Commission credit rate on Government Loans funded by Employee shall follow the standard commission schedula.

6. Non-Conforming Product Set

Commission credit rate on Non-Conforming Loans funded by Employee shall follow the standard commission schedule. There is no commission credit on the second mortgage of a DAP portion of a Bond Loan under \$25,000 in loan size.

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- Special Housing Programs (Bond Loans).
 Commission rate on Special Housing Programs and other special WFHM programs as announced by WFHM's Secondary Marketing Department (Federal, State or City Bond Programs, etc.) shall be per the standard commission schedule.
- Brokered Out Loans (Employer does not receive servicing).Effective March 15, 2011, Wells Fargo Home Mortgage no longer will allow Retail Broker Out applications.
- 9. Wells Fargo Home Equity Loans and Lines of Credit.
- 9.a. Home Equity Loans

Commission credit rate on Home Equity Loans funded by Employee shall follow the standard commission schedule. Refinance commission rate to follow standard WFHM to WFHM refinance schedule. A minimum commission credit per loan of \$700. The minimum applies in total for \$700 for a combination of a first and/or second Home Equity Loan and Line.

9.b. Home Equity Lines

The following terms apply to Home Equity Lines of Credit, including purchase money, rate/term refinances, and cash out refinances on Home Equity Lines, Smart Pay Lines, Smart Fit Lines, Home Equity Accounts, and Home Asset Management Accounts.

Commission credit availability and rates

Employee will be eligible to receive commission credit for Home Equity Lines of Credit. The commission credit rate on Stand-alone Home Equity Lines of Credit and Simo Home Equity Lines of Credit is per the standard commission schedule. The commission credit rate on refinance to follow standard WFHM to WFHM refinance schedule.

Employee will not be eligible for commission credit on modifications, subordinations, equity lines to employees of Wells Fargo & Company, and refinances of existing lines of credit within one year of the original funding date. If the amount of the refinanced line is greater than the original amount, then commission credit shall be given on the incremental amount only.

Estimated and final commission credits

An initial, estimated commission credit will be granted when the Home Equity Line of Credit funds. This estimate will be based on the Initial utilized balance only (that is, the amount the borrower receives at closing). Commissions paid on these estimates are tentative and not eamed. The final commission credit will be based upon the final utilized balance on the Home Equity Line of Credit. The final utilized balance (for purposes of commission credit) shall be determined based on the ending balance of the billing cycle at the end of the third month. If the change is an increase equal to or greater than \$5,000, then an upward commission credit adjustment shall be given based on the entire amount of the increase. If the change is a decrease greater than or equal to \$5,000, then the estimated commission credit shall be adjusted downward by the entire amount of the decrease. Any utilized balance change that is not at least \$5,000 or greater does not trigger a change in the commission credit.

The minimum commission credit on any line of credit is \$50 regardless of utilized amount. The minimum commission credit on a purchase Simo Home Equity Line of Credit is \$200 regardless of utilized amount.

No three month review shall be completed on bridge loans, lot loans, and the home equity fixed rate amortizing loan.

Example

Example of Increase:

Event	Commitment	Balance	Commission
Initial Transaction (commission credit advance)	\$1,000,000	\$750,000	\$750,000 x 43 bps = \$3,225
Three month review (final commission credit calculation)	\$1,000,000	\$900,000	\$150,000 x 43 bps = \$645
Total	\$3,870		

Example of Decrease

Event	Commitment	Balance	Commission
Initial Transaction (commission credit advance)	\$1,000,000 .	\$750,000	\$750,000 x 43 bps =.\$3,225
Three month review (final commission credit calculation)	\$1,000,000	\$500,000	\$500,000 - \$750,000 = -\$250,000 x 43 bps = - \$1,075
Total	\$2,150		

10. Wells Fargo Employee Loans (Includes WFHM and Non-WFHM).

Commission rate for loans originated by Employee for employees of Wells Fargo entities, including WFHM, shall be a flat 35 basis points of the funded loan volume. No overage or underage, other than the waived origination fee, is allowed on these loans. Employees can still be directed to the HOME Team 800 phone number. There is a flat 10 bps prefer to refer commission credit for loans referred that fund through the HOME Team 800 phone number. No further commission rate adjustment for WFHM to WFHM refinance loans. No further commission rate adjustment for Wells Fargo Bank loan referrals.

Employee's must refer 3-Step Employee Loans to the HOME Team for loan fundings. This will ensure proper loan pricing for these loans. If the Employee does attempt to originate 3-Step Employee loans, then there will be no commission credit on those fundings.

11. Premiere Asset Services Loans.

Commission rate for loans originated by Employee and derived from referrals from Premiere Asset Services shall be per the standard commission credit schedule.

12. Construction Loan Express (CLX) Loans

Commission rate at the construction loan close shall be a flat 25 bps. No unit credit at construction close.

Commission credit at the permanent loan funding shall be according to the standard commission schedule for that product, less any commission credit given at construction loan close. Any construction origination fee collected is allowed to be included as revenue when determining the Adjusted All-in Price of the permanent loan. However, in no situation, can the construction origination revenue be allowed for overage revenue exceeding 101.50 overall pricing (fair lending levels).

13. Bullder Loans

Employees are required to collect the Builder Best fee within 35 days of the initial lock date, violation of the fee collection policy could result in performance counseling, an informal or formal warning, and/or loss of the right to originate loans under the Builder Best Program.

Builder Loans with Extended Locks:

Employees are required to collect the Extended Lock fee within 35 days of the initial lock date, violation of the fee collection policy could result in performance counseling, an informal or formal warning, and/or loss of the right to originate loans under the Extended lock options.

14. Special Marketing Programs and Special Addendums.

Commission rate for special loans, non-standard products and unique arrangements shall be set forth in the applicable Program Guldelines.

15. Assumptions and Bridge Loans.

No participation by Employee except as set forth in applicable Program Guidelines.

16. Accommodation Loans.

No participation by Employee unless the loan comes out of accommodation status within 90 days of loan funding. Commission cradit will not be given until the loan comes out of accommodation status unless approved by the Regional Sales Manager.

17. Mortgage Associate.

Upon request from Employee, and subject to WFHM's consent, WFHM may elect to hire a Mortgage Associate to assist Employee with securing residential mortgage business. In such a case, Employee shall no longer be eligible for commissions under the commission credit schedule herein, but instead will be eligible for commission credit under one of the three schedules set forth on the current Attachment B, Compensation Plan Amendment for Home Mortgage Associate, attached hereto and incorporated by reference, as it may be amended or modified by Employer from time to time. The applicable schedule shall be set forth on Employee's Attachment A.

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In addition, Employee may split or share a portion of his/her commission credit with an Associate. To the extent that a Mortgage Associate and Employee agree to share duties and split commissions, then solely for ease of administration the commission shall be calculated under the Employee's Employee ID number, and the commission share allocated to the Mortgage Associate shall be reflected as a line item adjustment on the Employee's commission report. Despite this accounting method, any commissions earned by the Mortgage Associate as a result of the commission split will be the Mortgage Associate's own earnings and the Associate shall be responsible for all payroll and income taxes on those amounts. To be effective, any agreement to split commissions between an Employee and Mortgage Associate must be memorialized in Attachment A for the Employee and the Compensation Plan for the Mortgage Associate.

18 Prefer to Refer

Commission credit on any loan referred by Employee to a program specialist, or on any loan funded by Employee and derived from a referral from a program specialist, shall be granted in accordance with the Prefer to Refer Compensation Plan Addendum attached hereto and incorporated by reference, as it may be amended or modified by Employer from time to time.

19. Commission Sharing / Commission Splits.

In any case where Employee agrees to share or split commission credit on any loan with one or more eligible employees, total commission credit to all employees on that loan shall not exceed the commission schedule set forth herein. Any commission sharing / split cannot exceed the max commission level in total.

20. Reconciliation for Early Payment Defaults.

Earling commissions or other incentives on a loan is subject to the condition that the loan must not suffer an early commissions or other incentives on a loan is subject to the condition that the loan must not suffer an early commissions or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition that the loan must not suffer an early commission or other incentives on a loan is subject to the condition of th payment default (EPD), as determined by a six (6) month review. EPD is defined as a borrower ninety days delinquent within the first six (6) months of payments coming due. If the loan is an EPD, then the commission credit originally granted will be adjusted downward by the entire amount of the commission rate of pay on that particular loan, excluding EPD loans with "life events". This means that the commission credit will be adjusted downward to zero bps for the commission rate of pay on that particular loan.

C. Personal Production Performance Scorecard Bonus

The Performance Scorecard Bonus will consist of two objectives: Customer Loyalty Scores and Initial File Quality (IFQ) Rating Scores on personal production. The Performance Scorecard will be paid on Semi-Annual* scores on personal production volume with no true-up or true-down.

*Note: The first performance period for 2011 will be April to June scores applied to April to June fundings. The second performance period for 2011 will be July to December scores applied to July to December fundings.

Minimum Requirements.

Employee must be employed by WFHM or an affiliate on June 30th and December 31st to be eligible to be considered for Performance Scorecard Bonus as described below. If Employee is employed by WFHM on the respective dates above but not covered by this Plan for the entire performance period, Employee will be considered for the Performance Scorecard Bonus in accordance with the "Employment Status Changes" Plan provisions as set forth in the Plan.

If Employee has a commission credit shortage (vs. hourly pay advances) on the first or second Performance Scorecard Bonus pay period, WFHM reserves the right to offset this shortage against the Performance Scorecard Bonus otherwise due

Customer Loyalty Score Bonus

The Customer Loyalty Score Bonus is based on all of the responses received on questions 4, 5, and 6 of the customer loyalty survey during the performance period on their personal production. If 60% or more of the Employee's responses receive 5s on all three questions, then the Employee will be eligible for a Customer Loyalty Score Bonus. The Employee can also qualify for the Bonus if their score on personal production is outperforming the company average during the performance period.

The Bonus is three (3) bps on the Employee's funded volume during the performance period. Monthly funded volume shall include purchase and refi volume, Corporate Connection volume, and Home Equity loans and lines of credit. Brokered out loans are excluded, and loans referred to other employees are excluded.

Loans trued-up to a minimum commission level will be eligible for an additional three (3) bps bonus during the performance period. Loans achieving the max commission credit per loan will not be eligible for an additional three (3) bps bonus during the performance period. This will include loans achieving a max commission credit when the monthly commission and performance scorecard bonus achieve the max commission + bonus credit in combination.

Example: \$1.5M loan size at 63 bps monthly commission credit = \$9,450.
\$1.5 loan size at 6 bps semi-annual performance scorecard bonus credit = \$900
Monthly commission credit and semi-annual bonus credit = \$10,350 in total
Total max commission + bonus credit payout will equal \$10,000

IFQ Score Bonus

The IFQ Score Bonus is based on all of the IFQ tool scores (includes canceled and denied loans) during the performance period on their personal production. If 80% or more of the Employee's files are scored in a "green" status, then the Employee will be eligible for an IFQ Score Bonus during the performance period on their personal production. Green status shall be communicated in writing by WFHM and maybe modified from time to time.

The Bonus is three (3) bps on the Employee's funded volume during the performance period. Monthly funded volume shall include purchase and refi volume, Corporate Connection volume, and Home Equity loans and lines of credit. Brokered out loans are excluded, and loans referred to other employees are excluded.

Loans trued-up to a minimum commission level will be eligible for an additional three (3) bps bonus during the performance period. Loans achieving the max commission credit per loan will not be eligible for an additional three (3) bps bonus during the performance period. This will include loans achieving a max commission credit when the monthly commission and performance scorecard bonus achieve the max commission + bonus credit in combination.

Example: \$1.5M loan size at 63 bps monthly commission credit = \$9,450.
\$1.5 loan size at 6 bps semi-annual performance scorecard bonus credit = \$900
Monthly commission credit and semi-annual commission credit = \$10,350 in total
Total max commission + bonus credit payout will equal \$10,000

D. Overage and Underage.

1. Overage.

Overage is defined as the amount of discount and origination fee paid at funding over the discount and origination fee authorized by the Secondary Marketing Department at the time the final price on the loan is locked in.

Employees may not receive a commission, bonus, or other incentive credit based on the overage generated on a particular loan. This included loans locked before September 1, 2010.

2. Underage.

Underage is defined as any deficit resulting from the difference between the company authorized discount and origination fee and the discount and origination fee actually collected.

Employees will not be subject to a commission, bonus, or other incentive credit adjustment based on the underage generated on a particular loan.

E. Commissions and Advance Calculation.

Here is an example of the steps taken to compensate Employees on a monthly basis. This example illustrates only how monthly commissions are handled and does not include bonuses or other incentives.

Regular Hourly Pay

Employees will earn an hourly rate of pay for each hour worked. This will show as "Regular Pay" on the Employee's paycheck. The hourly rate will be as established from time to time by the Employer, in the Employer's sole discretion, provided that it shall always equal or exceed the minimum required by state and federal law.

Example: \$12.00 hourly rate \$12.00 x 40 hours = \$480 per week of "regular pay"

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Overtime Pay

Employees will earn 1.5x the hourly rate of pay for each overtime hour worked. This will show as "Overtime Pay" on a Employee's paycheck.

Example: Eight (8) hours overtime \$12.00 x 1.5 x 8 = \$144.00 per week of "overtime pay"

Advance on Commissions

The first 1x the hourly rate of pay earned for all hours worked and other paid time is an advance against commissions, bonuses, and other incentives. The additional 0.5x overtime premium is not an advance.

Example: 40 hours regular + eight (8) hours overtime \$12.00 x 40 hours = \$480 per week of "regular pay" \$12.00 x 8 = \$96 per week of "straight time OT pay" \$480 + \$96 = \$576 advance on commissions, bonuses, and other incentives

Commissions

Gross commissions will be calculated according to the commission credit schedule and the loans funded in the month. The advance will be subtracted to determine the net commissions. If the net commissions are negative, that deficit will be carried forward as an advance against gross commission in the next month.

Example: \$5,000 gross commissions for month \$1,920 regular pay for month (\$480 x 4 weeks) \$384 straight time OT pay for month (\$96 x 4 weeks) \$5,000 - \$1,920 - \$384 = \$2,696 commission payable

Commission Overtime Pay

Employees will also be paid an overtime premium on commissions. The net commissions will be divided by total hours for the month to determine an hourly commission rate. Employees will be paid 0.5x that rate for each overtime

Example: \$2,696 commissions payable 192 total hrs worked (4 weeks @ 48 hrs per week) 32 overtime hours (8 per week x 4 weeks) \$2,696 / 192 x 0.5 x 32 = \$224.67 for month

Monthly Total:

#1 Regular Pay: \$1,920 #2 Overtime Pay: \$576 #3 Commissions: \$2,696 #4 OT Premium on Commissions: \$224.67

\$5,416.67 total monthly payment

Please refer to the Team Member Handbook and FAQ document posted on Retail Change Central for further details.

F. New Employee Start-Up Options.

If Employee is a new employee of Employer, one of the start-up options below may be selected by the 1st level manager with approval from the 2nd level manager. The option selected will be in force for a limited period of time beginning with the first date of employment. All start-up options require approval of the Regional Sales Manager and an extension may be granted at the discretion of the Regional Sales Manager. Either option, the guaranteed advance or commission split, may be reduced or eliminated on a prospective basis at the sole discretion of the Employer. Any loans registered after the expiration or termination of this Option are subject to the standard commission schedule set forth above.

Guaranteed Commission Advancement

A guaranteed commission advancement in the form of hourly pay may be authorized for a limited amount of time for a new Employee. During the time Employee is receiving guaranteed advances, if the gross commission credits are less than the advances, the difference is not carried over into the following month as required with normal hourly pay. Guaranteed advances shall typically be limited to thirteen pay periods, at which time standard commission advance provisions apply per Plan terms.

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Example:

Employee is put on a guaranteed advance of \$24 per hour commencing at hire on March 1 through April of the same year.

If Employee has \$3,000 in gross commissions on loans funded in March, Employee will receive the guaranteed advance amount, e.g. \$1,920 per pay period assuming 40 hours per week or roughly \$3,840 in a typical month, and the remaining \$840 difference will not be carried over to offset commissions on April fundings.

If Employee has \$5,000 in gross commissions on loans funded in April, Employee shall receive the guaranteed advance amount, e.g. \$1,920 per pay period assuming 40 hours per week or roughly \$3,840 in a typical month, and \$1,160 in net commissions paid in May.

Starting in May, the advance is no longer guaranteed and, therefore, any shortages going forward between gross commission and advances will be carried over each month until fully recovered from commissions, bonuses, or other incentives under this Plan.

Commission Split Upon Registration/Funding For loan registrations obtained during the term of this Option, the Employee's commission rate shall be specified by the 1st level manager on Employee's Attachment A. Commission credit at the rate specified on the Attachment A shall be given on mortgage loan registrations obtained by Employee and accepted into processing during the month. An additional commission credit at the rate specified on the Attachment A shall be given during the month the loan funds. In no case shall commission credit be given on credit-only applications. All loan types that pay outside of the standard tiering structure are not eligible for the Registration/Funding startup option.

The following loan types are some, but not all, examples of loan types excluded from this Option and commission credit shall be given per standard Plan terms:

- Wells Fargo to Wells Fargo Refinance Loans
- Relationship Product Loans
- Wells Fargo Employee Loans
- Referrals to Program Specialists (Prefer to Refer) including Corporate Connection and Program Connection
- Canceled Loans (If a loan cancels, the commission credit from the application will be adjusted from future fundings)

Employee's eligibility for this Option is conditioned on Employee continuing in employment through the end of the time period covered by the Option. If Employee's employment ends for any reason during the term of this Option, all commission credits shall be determined per normal Plan terms.

G. <u>Fee Collection.</u> It is the responsibility of the Employee to collect up-front third party fees including, but not limited to, the appraisal and credit report. Employee's commission credit shall be adjusted to account for any uncollected fees on canceled loans (including brokered out canceled loans), and denied loans unless the employee collects at least \$350 (higher in select Divisions and Regions) of any third party fees owed on a given loan. If the Employee collects at least \$350 in up-front fees, there will be NO commission credit adjustment for any additional uncollected fees on that particular loan.

Section V. PAYMENT SCHEDULE

- A. General. Subject to the commission reconciliation process set forth above, net commissions (gross commissions less hourly pay advances) shall be paid on the last pay period of each month based on the actual funding of mortgage loans originated by Employee during the previous month. The Semi-Annual Performance Scorecard Bonus on personal production shall be paid no later than 60 days following the end of the semi-annual performance period.
- B. Hourly Pay Is Fully Earned. The fact that hourly pay (Advances Against Commissions) is taken into account in calculating net commissions/incentives under this Plan shall not give Employer the right to recover any hourly pay back from any employee. Hourly pay is fully vested when eamed and is not subject to recapture by Employer under
- C. When Incentive Payments are Earned. To earn commissions, bonuses, or other incentives under this Plan, the Employee must be actively employed by Wells Fargo through the date commission credit is granted and through the end of the applicable performance period, unless otherwise expressly provided in this Plan or required by applicable law. This Is an express condition of earning Incentives under this Plan, it being one purpose of this Plan to provide an incentive to the Employee to remain in employment with Employer. This condition also recognizes the Employee's ongoing job responsibilities with respect to the closing of loans on which the Employee may be eligible to receive commissions/incentives. As provided in this Plan, some commissions and other incentives are estimates when paid, or are subject to adjustments after they are paid. When paid, those commissions, bonuses, or other incentives are advances of anticipated wages and are not wages that the Employee has earned. Those advances are not earned until after all adjustments provided for in this Plan have been calculated and implemented, and the other terms and conditions of the Plan have been satisfied.

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Section VI. ADMINISTRATION

- A. <u>Withholding Taxes.</u> Employer, shall deduct from all payments under this Plan an amount necessary to satisfy federal, state or local tax withholding requirements. These obligations will be withheld from the Employee's compensation prior to payment.
- B. <u>No Guarantee of Employment.</u> Participation in this Plan does not constitute a guarantee or contract of employment with WFHM, or participating employer. Such participation shall in no way interfere with any rights of WFHM, or participating employer, to determine the duration of a participant's employment or the terms and conditions of such employment. Therefore, each Employee shall remain an employee-at-will at all times during the duration of employment with Employer.
- C. <u>Plan Administration</u>. The Plan Administrator is the EVP, Human Resources for WFHM. The Plan Administrator has the full discretionary authority to administer, interpret and construe the terms of the Plan, to effectuate the purpose and spirit of the Plan. The Plan Administrator may, at any time, delegate to other personnel such responsibilities as it considers to be appropriate to facilitate the day-to-day administration of the Plan.
- D. Amendment and Termination of the Plan. The Plan Administrator, with approval of the Head of WFHM, may amend, suspend or terminate the Plan at any time for any reason, with or without notice. No amendment, suspension or termination of the Plan shall adversely affect Employee's commission/incentive pay earned under the Plan prior to the effective date of the amendment, suspension or termination of the Plan.
- E. <u>Dispute Resolution Process</u>. The Plan Administrator has the authority to resolve all issues and disputes related to the Plan. If Employee believes that his/her commission/bonus pay is incorrect, either by being overpaid or underpaid, Employee must give written notice of the error to the Plan Administrator (or its delegate) within 60 days after Employee receives the commission/bonus pay Employee believes to be incorrect. The notice should include calculations or other relevant facts supporting the request for review. Within 30 days, the Plan Administrator (or its delegate) will review the request to determine if there is an error and whether an adjustment is appropriate to offset the error. To the extent an adjustment Is appropriate, the adjustment will generally be made within 30 days following the determination. All decisions by the Plan Administrator will be final, conclusive and binding.
- F. <u>Attachment A</u>. All Attachment As are on-line for electronic usage and sign off. Follow instructions on the Attachment A website for instructions and frequently asked questions (FAQ). The link to the Attachment A's is: http://bonuscommission.wfhm.homestead.wellsfarqo.com/home.aspx

The Bonus Commission Accounting customer service number is: 515-213-2458.

EL[GIBILITY/	IMPACT ON:					
EMPLOYMENT STATUS CHANGE	Monthly Commission Credit	Semi-Annual Performance Scorecard Bonus				
New Hire, Transfer In, OR Promotion In (Employee becomes a participant subsequent to first day of the Plan Year)	Eligible for monthly commission credit for funded loans for the position held for the partial month, subject to Plan terms.	Credit toward the Performance Scorecard Bonus will be awarded for <u>actual</u> eligible funded loan volume and scores received commencing immediately upon the effective date of hire, transfer or promotion into an eligible position, subject to Plan terms.				
Transfer or Promotion Out (Employee discontinues Plan participation due to transfer or promotion into a non-eligible position within Wells Fargo)	Eligible for monthly commission credit for eligible loans which fund within thirty (30) days after transfer or promotion out of a position covered by the Plan, or m accordance with state law, provided Employee remains employed with Wells Fargo for the thirty (30) day period following the transfer or promotion.	Credit toward the Performance Scorecard Bonus will be awarded for <u>actual</u> eligible funded loan volume and scores received through the effective date of transfer or promotion out of a position covered by the Plan, subject to Plan terms.				
Voluntary Termination (Employee discontinues Plan participation due to voluntary termination of employment. If, at the time of voluntary termination, team member is eligible for Retirement, see "Retirement" below.)	Eligible for monthly commission credit for eligible loans which fund within thirty (30) days after termination of employment, or in accordance with state law. No commission credit shall be awarded for loans which fund more than thirty (30) days after the date of termination of employment.	Not eligible for Performance Scorecard Bonus if Employee is not employed on June 30 th or December 31 st in accordance with the Plan terms, unless Employee retires. (See "Retirement" below.)				
Involuntary Termination for Misconduct or Cause**	Failure to meet minimum standards and requirements disqualifies Employee from earning compensation under the Plan. No monthly commission credit shall be awarded for loans which fund in the month of termination.	Not eligible for Performance Scorecard Bonus if the Employee is not employed on June 30 th or December 31 th in accordance with the Plans terms.				
Qualifying Event Under Salary Continuation Pay Plan (Employee discontinues Plan participation due to a qualifying event under the WF Salary Continuation Pay Plan in effect at the time of the event)	Monthly commission credit will be awarded for funded loans based on <u>actual</u> production through the calendar month that includes the end of Employee's notice period.	A pro-rata share of the Performance Scorecard Bonus will be awarded, if any, based on <u>actual</u> scores and fundings through the calendar month that includes the end of Employee's notice period.				
Death or Retirement*	Eligible for monthly commission credit for eligible loans which fund within thirty (30) days after Employee dies or retires. No commission credit shall be awarded for loans which fund more than thirty (30) days after the date of death or retirement. Payment will be made to Employee, or Employee's estate.	Employee, or Employee's estate, will be paid a pro-rata share of the Performance Scorecard Bonus based on the actual performance through the end of the calendar month in which Employee dies or retires.*				
Approved Leave	Normal commission credit, if any, per Plan terms will continue during the leave.	Eligibility for the Performance Scorecard Bonus will be awarded, if any, based on <u>actual</u> scores and fundings during the performance period.				
Paid Time Off	Pay received for PTO is regular pay for the standard hours Employee would have worked if Employee were not using the PTO. This amount is advanced against the commission credit. Normal commission credit, if any, per Plan terms will continue during approved paid time off.	No impact to the Performance Scorecard Bonus.				

^{*}For purposes of this Plan, Retirement is defined as the termination of employment after reaching the earlier of (i) age 55 with 10 years of service, (ii) 80 points [with one point credited for each completed age year and one point credited for each completed year of service], or (iii) age 65 with one completed year of service.

**"For purposes of this Plan, Misconduct or Cause means (i) Employee's receipt of notice of termination by Employer arising from 1) Employee's continued failure to substantially perform Employee's job duties, after receipt of written notice from Employer of the performance issues; 2) Employee's conviction of a crime involving dishonesty or breach of trust or money laundering, conviction of a felony, or commission of a crime of any act that makes Employee ineligible for employement with Wells Fargo; 3) Employee's violation of Employer's policies including, but not limited to, Wells Fargo's Code of Ethics and Business Conduct, Information Security Policy or Compliance and Risk Management Accountability Policy; 4) violation of statutory, regulatory or any other compliance requirements applicable to Employer's business activities; 5) a breach of Employee's Employment Agreement or Trade Secrets Agreement with Employer and all exhibits and attachments thereto; and/or 6) brokering loans outside of Employer or one of its affiliates without Employer's knowledge and approval.

Commissions and advances during Short Term Disability (STD). Employees are eligible to participate in the Wells Fargo & Company Short Term Disability Plan (the "STD Plan"). Detailed STD Plan information is available in the Benefits Book for Wells Fargo Team Members or by calling Leave Management at the HR Service Center, 877-HRWELLS (1-877-479-3557). Employee must use PTO to cover the STD Plan's seven-day waiting period. Pay received by Employee for this PTO will be advanced against monthly commissions as if Employee were working.

For the period in which Employee receives benefits under the STD Plan, monthly commission credit will continue as follows:

- Total monthly commission credit minus
- total monthly standard or guaranteed advance minus
- · any total monthly advance deficits
- · equals commissions payable
- . Then separately, an added STD benefit payment

The excess (if any) net commission credit is paid to the Employee. In no case shall the employee be paid less than the calculated STD benefit level each month while on Approved Leave.

Example - January Fundings - Employee goes on Approved Leave mid-month:

Total Gross Commissions = Total hourly pay advance =	\$5,000 \$960 (partial month)
Total monthly advance deficit =	\$0
Total commissions payable =	\$4,040 (commissions less advance)
Total monthly STD benefit =	\$1,923* (partial STD benefit for the month)
Total monthly compensation =	\$5,963 (total net commission and STD benefit)

^{*}Based upon covered pay of the maximum \$50,000 beriefits base for STD benefit

Example - February Fundings - Employee is on leave for the full month:

Total Commission Credit = \$2,000

Total monthly advance = \$0 (no work performed)

Total monthly advance deficit = \$0

Total commissions payable= \$2,000 (commIssions less advance)

Total monthly STD benefit = \$3,846* (full month of STD benefit)

Total earned monthly compensation = \$5,846 (total net commission and STD benefit)

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^{*}Based upon covered pay of the maximum \$50,000 benefits base for STD benefit