

JOSEPH F. TORRES

773-680-2142, joseph8778@gmail.com, Lincolnwood, IL, 60712

SKILLS

- Relationship Building
- Creative Thinking
- Active Listening
- Adaptability and Dependability
- Professionalism and Punctuality
- Instructional Creativity

PROFESSIONAL SUMMARY

Passionate and dedicated professional with a deep interest in psychedelic therapy and its potential for positive change. Attendee of multiple psychedelic conferences in Illinois and San Francisco, fostering connections and staying abreast of the latest developments in the field. Actively involved in the Illinois Psychedelic Society, volunteering time and skills to support community initiatives. Currently leading a video and photoshoot project with a photographer friend to create engaging visuals for the Illinois Psychedelic Society's next upcoming event. Eager to leverage my experience and passion for psychedelic therapy to drive engagement and promote meaningful dialogue in a dynamic, mission-driven environment.

EXPERIENCE

Ramp Agent, Jan 2024 - Current

United Airlines, Chicago, ILLINOIS

- Helped safely guide aircraft between parked areas, taxiways and gate locations using visual, hand and verbal communications.
- Maintained complete ramp safety and security with full implementation of safety procedures and station policies.
- Loaded, unloaded and transported passengers' baggage across different airport locations.
- Utilized computer systems to access flight information for accurate passenger service delivery.

Swim Instructor, May 2023 - Current

Lifetime Fitness, Skokie, ILLINOIS

- Kept equipment well-maintained with regular care and appropriate storage.
- Customized instruction strategies based on evaluations of student abilities.
- Maximized protection for swimmers and guests, enforcing strict pool rules and facility policies.
- Utilized positive reinforcement techniques to encourage continued effort from struggling students.

Janitor, Nov 2023 - Apr 2024

Xsport Fitness, Skokie, ILLINOIS

- Performed duties in active environment with changing temperatures and noise levels.
- Maintained cleanliness and appearance of floors by sweeping, mopping and vacuuming.
- Used chemical substances for insect control.
- Assisted maintenance team with cleaning bay area, tool storage and equipment.

Customer Service Representative, Jun 2021 - Sep 2021

Buona Beef, Skokie, ILLINOIS

- Answered inbound calls to handle various concerns, set appointments and close sales.
- Managed Cashier and Drive Through
- Anticipated needs and resolved problems to keep customers happy.
- Collaborated across departments to resolve customer-related issues.

EDUCATION

Associate in Business Administration: Business Psychology

Oakton Community College, Skokie & Des Plaines, May 2026