

# Joseph Sebastian

I'm an enthusiastic BCA graduate with a solid foundation in full-stack web development, specializing in HTML, CSS, JavaScript, and React.js. I bring hands-on experience in content moderation, currently working as a Content Moderator at Concentrix for Google's chatbot project. In this role, I utilize my analytical and problem-solving skills to ensure quality and accuracy in user interactions. Alongside my current work, I am actively pursuing data analytics to deepen my expertise in data-driven decision-making. I am eager to apply my technical skills and continuously grow within a dynamic, forward-thinking organization.

## Work Experience

### Content Moderator

Concentrix Daksh (Google Client)

March 2024- Present

- Oversee and manage content moderation for Google's chatbot, ensuring adherence to quality standards and guidelines.
- Conduct thorough evaluations and provide actionable feedback to enhance user interaction and chatbot performance.
- Collaborate with cross-functional teams to resolve content-related issues and improve the overall user experience.

## Certification

- |  |                |                 |
|--|----------------|-----------------|
| • <b>Full-Stack Web Development</b>                  | Udemy          | July - Nov 2023 |
| • <b>Front-End Development -Html/Css</b>             | Great Learning | July 2023       |
| • <b>Data Analysis and Visualization Using Excel</b> | Great Learning | July 2023       |

## Projects

- **Online Shopping Management System**  
Jan 2022 – April 2022  
Led the design and implementation of the front-end interface using HTML, CSS, and JavaScript to improve usability and customer satisfaction.
- **Paying Guest Accommodation System**  
Jun 2022 – Aug 2022  
Contributed to the development of a sophisticated web-based system's front-end interface, creating an intuitive user experience with HTML, CSS, and JavaScript.

## Educational Background

### Bachelor of Computer Applications (BCA)

Acharya Institute of Graduate Studies

2019-2022

CGPA: 7.92

### Pre-University Course (PCMCs)

St. Claret Pre-university College

2017-2019

Percentage: 69%

### Secondary School Leaving Certificate (SSLC)

SAEC (State)

2017

Percentage: 79.52%

## Contact

Chikkabanavara, bangalore

+91 8792457374

joesebastian27jan@gmail.com

[www.linkedin.com/in/joseph-sebastian-5b22b5223/](https://www.linkedin.com/in/joseph-sebastian-5b22b5223/)

## Skills

### Web Technologies

- HTML
- CSS
- JavaScript
- Python
- Excel

### Design Tools

- Adobe Photoshop
- Adobe Illustrator / Lightroom
- Figma

### Database Management

- SQL

### Other Soft Skills

- Analytical and problem-solving
- Adaptability
- Communication
- Commitment to smart work

## Additional Information

### Personal Portfolio

Developed a responsive personal portfolio webpage using HTML, CSS and Java script.

<https://josephsebastian27.github.io/Html-portfolio2/>

### Language

- English
- Malayalam
- Kannada
- Hindi
- Tamil