

JOSE LUIS CHAVEZ

Professional Skills

A creative person with strong problem solving abilities; solution-oriented who performs well under pressure. Detailed, methodical with strong organizational and analytical skills. Excellent written, oral communication and presentation skills. Flexible and energetic team player. Accountable self-starter and quick learner.

- Experience managing, testing and implementing projects for Web-based and Client/Server applications.
 - Experience writing requirements, test, integration and implementation plans.
 - Experience with manual and automated testing.
 - Hands on experience of SQA, software development life cycle, best practices and methodologies.
 - Knowledge of SQL, C, C++, Java, HTML, XML technologies and automation testing tools.
 - Formal training in Windows Server administration, MSSQL, HTML, XML, Java and Software Testing.
 - Extensive experience working with version control applications, defect tracking systems, network administration tools and protocols, virtualization environments and enterprise deployment applications; Installation scripts and help file creation.
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Professional Objective

Contribute with my Project and Application Management skills and computer software knowledge in a forward-looking, dynamic and inclusive environment.

Career Achievements

Organizing Committee Commonwealth Games 2010 Delhi, India

www.cwgdelhi2010.org

Games Management Systems Director (Equivalent to **Project Manager**)

June – October 2010

Main Achievements:

- ✓ Management, integration, testing, configuration, certification and delivery of thirteen specific applications used during the *XIX Commonwealth Games 2010 Delhi* to coordinate the participation, accreditation, arrivals, etc. of more than 6,000 athletes and 30,000 volunteers.
- ✓ Coordination and management of a team of twelve Developers, Analysts and Testers.

Main Activities:

- Plan all project management tasks associated with the provision (acquisition or in-house development) of all the systems and applications required for the successful staging of the Games.
 - Identify, collect, analyze and document key requirements of each system and relevant users or interested stakeholders.
 - Prepare schedules, project and test plans for the implementation of each system.
 - Manage implementation priorities according to agreed timeframes, budget and workload.
 - Coordinate integration, user acceptance and liberation of all systems.
 - Manage multiple contractors, suppliers, partners, sponsors and subcontractors
 - Participate in the coordination of the Technology Operations Centre
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Atos Origin Canada

Vancouver, Canada

www.atosorigin.com

Core Games Systems Application Manager

April 2008 – March 2010

Main Achievements:

- ✓ Management of the testing, integration, configuration and delivery cycles of 5 core applications (Accreditation, Arrivals and Departures, Security, Common Codes and the Report Generator Modules) used during the *Vancouver 2010 Olympic and Paralympics Winter Games*.

Main Activities:

- Coordinate and ensure timely provision of the applications.
 - Ensure delivered applications are in accordance to specifications by defining and performing Delivery Acceptance and Integration tests based on Functional Descriptions.
 - Configure and administer applications, update packages, configuration files, etc. and register and maintain them in the Change and Configuration Management tool.
 - Report all defects, arrange their satisfying correction and oversee the progress of application development/customization.
 - Work closely with all stakeholders and involved parties to coordinate new installations
 - Work closely with User Representatives to gather user acceptance
 - Manage a small group of testers, coordinating their priorities and workload
 - Undertake corrective action as necessary to ensure project success; identifying risks that may impact the schedule or quality of any delivery
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- Produce Technical Descriptions of the managed applications describing the architecture, configuration and implementation.

Design Maintenance Systems Inc. North Vancouver, Canada

www.desmaint.com

Software Testing Engineer / Jr. Developer

Jun 2002 – April 2008

Main Achievements:

- ✓ Develop and execute test plans and installation programs for several versions of MAINTelligence, the company's flagship product.
- ✓ Provide inside technical support for sales and professional services.

Main Activities:

- Create and execute Test Plans, scenarios and scripts.
- Configure and maintain hardware and software to execute test plans.
- Reproduce, report and track of bugs found. Run regression tests of fixed bugs.
- Create the new versions for testing and distribution.
- Write Installation programs for the new product versions
- Write technical documentation and Installation Guides.
- Develop Lab Drivers for data import.
- Assist Sales and Professional Services with technical specifications, load scopes and implementation strategies

Orbital Technologies Inc.

Vancouver, Canada

www.orbitaltech.com

Software Testing Engineer

Feb 1999 – Nov 2001

Main Achievements:

- ✓ Develop and execute test plans for several projects with major customers like Microsoft, Adobe, Real Networks and Simba Technologies.
- ✓ Develop multilingual Visual Basic Wizards for Office, their help and installation.

Main Activities:

- Create and execute Test Plans, test suites and test cases based on the Product Specifications for large and small projects under several technologies, like database access, ODBC driver SDK products, and format converters.
- Configure and maintain hardware and software to execute test plans.
- Reproduce, report and track of all the bugs found. Run regression tests of fixed bugs.
- Keep control of the source code and create the deliverables for each milestone.
- Set the hardware and software requirements for the test lab.
- Develop applications under VBA in Office.

Education and Professional Development

ITESO University

Guadalajara, Mexico

1992 B. Sc. Computer Systems Engineer.

ITESM University

Guadalajara, Mexico

1993 Software Engineering Diploma Course (post graduate accreditation in software Engineering)

Software Productivity Centre

Vancouver, B.C.

2000 Software Testing in the Real World.

Multi-Hat Training

Vancouver, B.C.

2004 XML Fundamentals

2007 Administering Microsoft SQL Server

British Columbia Institute of Technology

Vancouver, B.C.

2007-2008 Intermediate Java Development

References

Available upon request.