**OBJECTIVE**

Experienced business leader with over 10 years of managerial experience seeking to add my background in supply chain management, operations and logistics to take an organization to the next level.

**EDUCATION**

**TrueCoders**

Full Stack Software Engineer, Computer Software Engineering 2022

**University of California, Santa Barbara**

BA, Political Science and Government, 2011

**SKILLS**

**Industry Knowledge:** OSHA Compliance, Keter Compliance, DOT Compliance, Hazardous Materials (HAZMAT) Compliance, Labor Relations, Health, Environment and Safety (HES), Process Improvement Strategies, Action Plans, Promotes and Maintains Customer Relations, Employee Relations , and UPS proprietary software specific to supply chain management.

**Technical Skills:** Microsoft Office Suite (Outlook, Word, PowerPoint, SharePoint, Excel, etc.), Workday, C#, SQL, HTML, CSS, Java, ASP.NetCore, and API’s

**Soft Skills:** Communication, Time Management, Problem Solving, Leadership, Teamwork, Negotiation, Conflict Resolution

**EXPERIENCE**

**United Parcel Service (UPS); July 2008 - present**

*Business Operations Manager, Santa Barbara County: January 2020 - present*

*Business Operations Manager, Ventura County: October 2018 - January 2020*

*Full Time Supervisor, On Road: April 2016 - October 2018*

*Full Time Supervisor, Dispatch and Pre-Load: March 2014 - April 2016*

*Part Time Supervisor, Package Center: August 2012 - March 2014*

*Part Time Package Handler: July 2008-August 2012*

* Monitors budgets and business activity against business plan short-and long-term goals, identified trends (prioritized operational task and created business improvement plans.
* Responsible for meeting operational business requirements including safety, quality, and production goals. Collaborates with various business units (i.e. automotive, industrial engineering, operational excellence, health and safety, plant engineering, etc.).
* Oversees the development and implementation of dispatch plans that maximize efficiency and works through the center management team to ensure packages are received, processed, and delivered in a safe, timely and efficient manner.
* Manages the daily activities of Package Center Operations including meeting service commitments and improving center performance.
* Analyzes previous dispatch results to maximize service performance and streamline routes and ensures outbound packages are processed, loaded and leave the building timely.
* Conducts pre-operation checks, managed sorting, loading, and dispatch operation, and performed post-operation functions.
* Oversees the processing of outbound parcels at the company’s package center facilities.
* Manages nearly 200 hourly employees, 14 part-time supervisors, and 5 full-time supervisors