

# Joseph Chica Computer Science



# **PROJECTS**

- PokeDex Python, Flask, HTML, CSS, API's
- PC Components C#, Unity
- o Maze Generator & Solver Python
- TwitterBot Python, Tweepy
- Maze Generator Game Java, Swing, Depth first search algorithm
- Future Energy/NBA Stats Python, Pandas, Dash, Plotly, HTML, CSS,

## **EXPERIENCE**

#### NOC TECHNICIAN • GLS • 09/2018 - PRESENT • CHARLOTTE, NC

- Maintained network devices of many clients, while troubleshooting devices that dropped
- Investigated any issue clients would have with their network equipment.
- Led the NOC in ticket touches and closures by assuring complete resolution

#### APP SQUAD • CHARLOTTE HORNETS • 01/2018 – 09/2018 • CHARLOTTE, NC

- Assisted any guest with issues on app they might have through troubleshooting techniques
- Demonstrated the features of the app the guest would want to use

## ATHLETE • NIKE • 10/2016 - 05/2018 • CONCORD, NC

 Helped all customers in my designated zone decide which products best fit their need with my extensive knowledge of products

## **EDUCATION**

BACHELOR OF SCIENCE COMPUTER SCIENCE • 12/2021 • UNIVERSITY NORTH CAROLINA AT CHARLOTTE • CHARLOTTE, NC

- Received 'A' grades in following courses: Logic and Algorithms, Object Oriented programming, Software developing, Cloud computing, AI. Completed a data science practicum where I was able to work with Charlotte Hornets, and Knights Executives, as well as the Tokyo Olympics.
- Dean's list 2020-21





