

JOSEPH CALISE

CONTACT

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Josephcalise.com 🌐

EDUCATION

CHAPMAN UNIVERSITY

Orange, CA

*B.S in Computer Science
with a Minor in Analytics
(Expected graduation 2023)*

ADDITIONAL SKILLS

Python

Java

SQL

Javascript

HTML/CSS

CERTIFICATIONS

CompTIA Security+

CompTIA Network+

CAREER OBJECTIVE

United States Coast Guard Veteran who is a personable, self-motivated individual committed to becoming successful in the Technology Industry. Through years of military experience, I am able to grasp new concepts quickly and adapt to efficiently complete the task at hand.

EXPERIENCE

IT SUPPORT SPECIALIST

GreenCoast Hydroponics, Long Beach, CA / Sep 2020 - Jul 2021

- Support for 11 store locations, over 75 computers (Windows 10) and 5 servers (Windows Server 2012) including but not limited to day-to-day helpdesk issues and requests, installing, testing, and rolling out new programs to all locations including Point of Sales Software (Counterpoint).
- Responsible for asset tracking, ordering for store locations, onboarding/offboarding, creating, testing, and implementing companywide fixes and quality of life upgrades.
- Responsible for training incoming personnel on the systems mentioned above, as well as manage incoming request and outgoing resolution for the company's ticketing system (ZenDesk).

BOATSWAIN'S MATE 2ND CLASS

United States Coast Guard, Chatham, MA / Apr 2016 - Apr 2020

Officer of the Day

- Responsible for supervising the daily activities of Coast Guard Station Chatham to include Search and Rescue, Law Enforcement, and other Department of Homeland Security missions.

Coxswain

- Responsible for the safe operation of multiple USCG Search and Rescue assets and crews. At Station Chatham the underway missions included assisting distressed boaters, medical emergencies, commercial fishing regulations and recreational boating safety.

Boarding Officer

- Responsible for training, supervising, and directing a Coast Guard Maritime Law Enforcement team.

REFERENCES

References available upon request