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- Click on “Start here to view free and subscription videos!” This will provide a list of videos which can be viewed for free, your history of purchased videos and also videos which are available for purchase.
- To play free and your purchased videos simply click on them and they will start playing.
- When you click a video you have not yet bought it will take you to the buy screen to give you the opportunity to purchase.

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- At the login screen, enter your email address and password provided when you first registered at LearnersCloud.com. You can now view these videos until your subscription expires.

### **Transferring your subscriptions to another device**

- When you first purchase a video clip we ask you to supply your email address and password. This is not compulsory but we advise that you do provide these as this is how we will identify you when you need to use your subscription on another IOS device.
- On the new device, you will need to download the app. Click on “Transfer my subscription”. You will then need to enter your username and password. Upon successful authorisation you can view your subscribed videos.

### **Do you want to purchase all the videos?**

- On the app there is not an option to purchase a complete set of videos for a subject at the moment, only subscribed users from our website have access to this functionality. This feature will be addressed in future release.

If you have any problems or need further assistance, simply click “Report Problem” at the “Free Subscription videos” screen where you can send us an email. Alternatively email us direct at [support@learnerscloud.com](mailto:support@learnerscloud.com).