



Joseph Anthony Pasquale Holsten

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Skills

Programming Languages

Significant experience with Ruby, Portable Bourne Shell & Go, Javascript. Some experience with C, PHP, C#. SQL, Java. Merely dangerous in Python, Scheme, M4, Perl, Haskell, Erlang, TCL & Awk.

Operations

Significant experience with Configuration Management (Chef, Puppet, Ansible), HTTP Servers (Apache, Nginx), Package Management (Deb, MacPorts, Ruby Gems, RPM), Process Management (Upstart, Systemd, Monit) and Logging (RSyslog, Logstash, Loggly), Network Monitoring (Nagios, Server Density) and Rsync. Some experience with Firewalls (IPFilter, IPF), Relational Databases (PostgreSQL, MySQL, SQL Server). Merely dangerous with LDAP, VPN, Intrusion Detection & Single Sign On.

Web technologies

Significant experience with HTTP, REST, HTML, DOM & XML (incl. Namespaces). Some experience with CSS & SAX. Merely dangerous with RDF, SOAP & WSDL.

Operating Systems

Significant experience with UNIX (Debian, RHEL, OS X & Solaris). Some experience with Windows (NT 4 & 2000 admin, 2003 dev). Want excuses to play with Plan 9 & IBM i (née AS/400).

Software engineering

Significant experience with model-view-controller, test driven development, continuous delivery & queueing. Some experience with evented concurrency, key-value databases & document databases.

Experience

Infrastructure Engineer, Ensign

2014-11 – 2017-03

Infrastructure buildout, maintenance, & automation: Collaborated with infrastructure and product engineers to maintain ~1300 servers using Terraform for provisioning, Puppet for platform config & Ansible for deployment. Servers were spread across 14 datacenters/regions, from 3 cloud providers and 1 non-cloud provider.

Monitoring: Built server monitoring service to support cross-region availability and autoscaling clusters using Sensu & Graphite.

Secondary DNS for Geo-Targeted Services: Converted ~2000 records for 12 datacenters from manual configuration in UltraDNS to configuration-as-code with support for both UltraDNS & NS1. Implemented the UltraDNS & NS1 providers for Terraform, and a Nagios-compatible monitoring plugin to check for divergence.

Tooling development: Implemented & maintained Terraform providers in Go (now included the official release), Nagios/Sensu plugins in Ruby, and assorted work in Python, Java, Node.js, Groovy & PHP.

Infrastructure Engineer, Simply Measured

2012-02 – 2014-08

Infrastructure buildout, maintenance, & automation: Designed, built and maintained systems to run internal applications and support services. Maintained ~500 servers and ~50 internal applications, averaging a 150 server-to-admin ratio.

Metrics & reporting: Provided services for measuring and reporting performance and usage of internal applications.

Education: developed, maintained and trained in procedures for using infrastructure and internal support services. Developed ~100 standard operating procedures and supported ~45 engineers.

Emergency response: developed and maintained on-call processes for engineering teams to respond to their respective application and infrastructure failures.

Founder, Operations Guy, Bitp.it

2011-02 – 2011-08

Developed, implemented fully automated deployments using Git, Chef

Ran a node.js service on a single no.de server handling over 400 requests per second

Ran a bitcoin mining pool at 100 GHash per second

Senior Engineer, Waterfield Technologies, Inc

2007-04 – 2011-09

Developed, implemented fully automated deployment strategies using VMWare, Git, Chef, & Capistrano

Developed banking & energy sites using SharePoint, ASP.NET, Ruby on Rails

Automated testing, continuous integration site monitoring with Cucumber, RSpec, NUnit, CruiseControl

Developed a content publishing service with [JSON](#), [HTML](#) & SOAP interfaces

Engineer, Mobicentric

2009-10 – 2010-08

Developed a mobile real estate listing service for real estate agents

Optimized a pure ruby RETS client to process ~6000 listings & ~60000 images per day on a single heroku worker

Further experience available upon request

Education

BS Computer Science, Oklahoma State University Tulsa, OK	2005 – 2010
Cisco Network Academy, Tulsa Technology Center, Tulsa, OK	2002 – 2003

Open Source & Community Contributions

Most of my open source contributions are visible at <https://github.com/josephholsten/>, off-GitHub contributions follow:

Founder & Board Member, Sous Chefs	2015
Contributor, glibc [commitdiff]	2014
Contributor, go [commitdiff]	2013
Contributor, OASIS [XRD]	2008 – 10
Contributor, IETF [Disco, About:]	2009
Contributor, OAuth Extensions [Session, Language, Scalable]	2008
Contributor, Ruby on Rails [XmlMini]	2008

Presentations

Sous Chefs, Food Fight Show [video]	2017-01-06
Saturday Night Disco on Monday Morning, DevOpsDays Austin [video, slides]	2014-05-06
Becoming Fearlessly Definite & Resourceful, ChefConf [video, slides]	2014-04-17
Services in Go: from Proof-of-Concept to Production, GolangVan [video, slides]	2014-02-05

Interests

Augmented Reality, Digital Contracts & Reputation
Community Organizing, Volunteering & Open Source

References

Available upon request