

Welcome to NUS



Introduction

NUS campus life is more than just a place for learning. You will get to experience a vibrant life amongst a global community and make lifelong friends!

For those of you checking-in for the first time, moving in doesn't have to be daunting and uncomfortable!

Here is a **step-by-step guide** to checking-in as well as tips for shared living with our community.



Vaccination

Hostel Vaccination Policy

Do note that NUS is moving towards fully COVID-19 vaccinated hostels from AY2022/23 Semester 1. You may refer to the circular of OSA OSHE Covid 19 circular 2022/02 (nus.edu.sg) for more information.

Important Notes (extract from above circular):

- From AY2022/2023 Semester 1, all hostel residents must be fully vaccinated or have been certified medically ineligible by a Singapore doctor, in order to be eligible to check-in to the hostel.
- Full vaccination status requires that a person is up-to-date on the primary course and any booster jabs prescribed under the prevailing government guidelines.

Details of the vaccination requirement for hostel check-in can be found from the Vaccination Policy FAQ from https://nus.edu.sg/osa/student-services/hostel-admission.

To update your spouse vaccination status please click <u>here</u>

Safe Management Measures

Updated 26 April 2022



No limits on group size



Safe distancing encouraged but not mandatory



100% of venue capacity may be utilised



Mask-wearing (Indoors Only) Optional for outdoor settings

Please click here for the latest updates.



Early Check In (Chargeable)



Early Check In (Chargeable)

For students who wish to be **guaranteed** an early check-in **before 29 July 2022**

Depending on availability of your allocated room type, you may apply to check-in early and be guaranteed the room by paying the equivalent pro-rated fees.

Please note that these early charges are nonrefundable

Early Check In (Chargeable)

Step 1: Register

Click <u>here</u> to register and select your early check-in date now! (See "Early Check In" tab)

* Note that Application period for Guaranteed early check-in is only opened from 12 July 2022, 0900hrs to 17 July 2021, 2359hrs.

Step 2: Make Payment

After registration, make payment via the portal to confirm your guaranteed early check-in. Contactless payment can be made via NETS and Credit Cards.

Step 3: Check-in and Proceed to Room

Complete your check-in procedures at the Housing Services Management Office (between 9.00am and 5.00pm), and head up to your room!

Contact Us If...



- ➤ You would like to skip queues, avoid crowds and pre-code your room keys in advance.
- ➤ Your keys will be pre-coded for access however you may only check-in on 31 Jul 2022.
- ➤ Bring along your matriculation cards at the appointment time.

➤ You are arriving later than 31 Jul 2022.

Click <u>here</u> for PRE CHECK-IN

Click here for LATE CHECK-IN



Mass Check In 29 to 31 July 2022



Mass Check in between 29 to 31 July 2022

The Check In period for AY 22/23 Semester 1 is from 29 to 31 July 2022

Click <u>here</u> to register and select your check-in date & time (See "Mass Check In Timeslot" tab)

- Avoid the crowd and congestion by checking in on 29 and 30 July 2022.
 No additional charges (limited slots)
 Subjected to room type availability
 - Ensure that you arrive within 15 minutes of your requested slot
- * Note that booking period for Mass check-in slots is only opened from 18 July 2022, 0900hrs to 22 July 2022, 2359hrs.

Day of Check-In

Step 1: Arrival at property

Proceed to your respective properties at the specified timeslot you have chosen

Step 2: Get Queue Number

Complete your check-in procedures and have your matric card programmed for access to your room.

Step 3: Proceed to Room

Head to your room and complete the room inspection checklist via the UHMS Web Portal within 3 days of your check-in.

** If you are driving, please park your vehicle at Stephen Riady Centre to reduce congestion on roads.

To Note:

(a) Early Check In (Chargeable)

Eg: Student A applies and checks in on 25 July 2022 during the "Early Check In (Chargeable)" period, prevailing room charges will apply from 25 July 2022 till 31 July 2022.

<u>(b) Mass Check In</u>

Eg: Student B who has successfully registered for a time slot to check in during mass check in period (i.e. 29 - 31July 2022), only charges for semester's booking will be applicable.

Complete your Inventory Checklist

Login to your Student Portal to complete the Inventory Checklist.

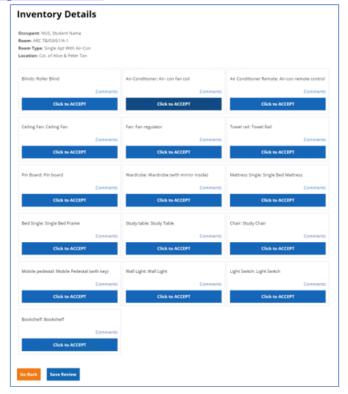
This checklist details all the inclusions in your room and you may also use the opportunity to ensure you are getting your room in the right state. Help us rectify any defects by reporting them in the same form.

If no response is received within 3 days of check-in, we would assume that your room is in good order for a great Semester stay.

Scan the QR Code below to go to Student Housing Portal URL:

https://uhms.nus.edu.sg/StudentPortal/





For a detailed guide on how to complete the Inventory Checklist, refer to the PDF Guide attached.



Shared Living



A Guide to Shared Living



Depending where you are checking into, your respective Residential Life teams will have a host of activities and contacts to help you settle in.

Click here for information on individual Housing Regulations.

Meanwhile, here are some useful resources to help you settle in and get around!

Download apps:

















Useful links:







All your FAQS on Housing!



Contact Us

A Guide to Shared Living



Dancing in the rain

Did you know that a 5 min shower uses an average of 10 litres of water that could be used for 50 cups of coffee or tea?

Keep your showers short and turn off the taps when you are finished. Let's do our part as residents of our Smart, Safe and Sustainable campus!



☐ Oh no, this is Earth, isn't it?

Ensure appliances you use are labelled with the <u>Safety Mark</u> to prevent power trips. Trips inconvenience everyone, disrupting meals, sleep and studies.

If you have appliances requiring higher power usage, apply with your Management Office for their use (eg. Portable Aircons, Mini Fridges)



Food waste left uncovered or overnight invites pest. Once infested, whole areas could be affected and you may be inconvenienced when we have to enter your rooms for treatment.

Do your part by disposing of trash and food waste regularly in the common bins.



Be part of our culture of RESPECT

Everything is easier when we think of our neighbors!

Keep corridors clear, keep your noise level down after hours, keep common tables clear of your belongings when not in used and return your dining wares when you are done eating.



Whales belong in the ocean

Clogging sinks or toilets causes inconveniences to all when we have to close off units for maintenance.

Do your part by keeping everything that doesn't belong out of sinks, drains and toilets!



Safety & Security



Academic Year 2022/2023 Semester 1 Please call Campus Emergency and Security (CES) Hotline **6874 1616** (24 hours) for any emergencies or to report suspicious activity.

Campus Security's 24-hr hotlines:

Kent Ridge Campus & University Town: 6874 1616

Bukit Timah Campus: 65163636

Tips for a Safe and Secure Campus

- ALWAYS lock your room or apartment door and close your windows when you leave, even if you are leaving your room for a second!
- Keep your Access Card or Key with you at all times and do not share them.
- Never leave laptops, wallets or valuables exposed; store them in a safe place or out of sight.
- If you lose your Access Card, report the loss immediately to Property Management Office; and also contact the Resident Fellow / Resident Advisor promptly.
- Do not allow non-residents entry to residential premises.
- Keep the main toilet doors closed at all times.
- Take Precautions after dark, walk with a buddy.
- Find out where the nearest Campus Security Posts are.

Fire Safety

- A "Fire Emergency Plan" is displayed at the lift lobby / Laundromat / Kitchenette, please familiarize yourself with the plan.
- Be aware of your evacuation route to the Assembly Area.
- Do not cover or block fire-fighting equipment.
- Do not wedge or put items at fire exit doors.
- Keep corridors and common areas free from obstruction.
- Singapore standard plug type G has three rectangular pins with voltage of 230V and 50hz.
- Do not overload electrical outlets and always switch off electrical appliances when they are not in use.
- Do not leave batteries or devices to charge unattended for an extended period of time or overnight. Do not tamper with, modify, or attempt to repair the batteries or devices on your own. Always follow manufacturers' instructions for charging and storage. Stop using the battery if you notice any damage or deformities.

Demerit Points are applicable for each of these breaches and may result in termination of residency

Welcome to NUS Campus Life and we wish you a delightful stay!

THANK YOU