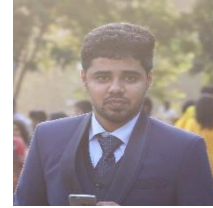


Joseph Joy  
+353 899434539 | Letterkenny, Ireland  
[joseph250395@gmail.com](mailto:joseph250395@gmail.com)



### Summary

- Ambitious QA Engineer with 2+ years of experience and effective Communicator with strong analytical, problem solving and organizational abilities.
- Currently pursuing Master in Science in Cybersecurity at Letterkenny Institute of Technology, Ireland.
- Chairman at LYIT ACM Students Chapter, National Level Table Tennis Player (India).
- Experienced in the areas of Understanding Client Requirements, identifying test Scenarios, Test Case Design, reviewing, Test Data Preparation, Automation pack Design, Test Execution, Defect Management and Defect Reporting
- A highly motivated and energetic professional, dedicated to understanding and meeting client's needs.
- Experience in most of the technical QA domains such as API Testing, Automation Testing, Performance Testing and Penetration Testing.
- Strong Knowledge in VBS, VBA, SQL queries.
- National Level Table Tennis player.
- Multilingual (English, Hindi, Malayalam, Tamil, Telugu).

### Professional Experience

<b>Project: Performance Testing (Internal Project)</b> <b>Duration: March 2017-May 2017</b> Application Handled: MYBB Tools: JMeter	The Performance Testing engagement of MYBB application covering Load & Volume Testing. <b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Understand the functionalities</li><li>• Design Test Scripts (Parametrization &amp; Correlation)</li><li>• Script Enhancement</li><li>• Execute Test Scripts and Analyze Results</li></ul>
<b>Project: step change (CI and Speed)</b> <b>Client: Citi EMEA</b> <b>Duration: May 2017-December 2017</b> <b>Tools: UFT</b>	The automation testing engagement of Citi EMEA was to develop a test pack with the sanity and regression cases for speed and CI. <b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Understand the functionalities in a short span</li></ul>

	<ul style="list-style-type: none"> <li>• Develop utilities which would help the functional team improving their productivity.</li> <li>• Completion of the test Suit with limited resources.</li> </ul>
<b>Project: PSD2</b> <b>Client: Citi EMEA</b> <b>Tools: SOAP UI</b> <b>Duration: December 2017-April 2018</b>	<p>The Api testing engagement of Citi EMEA was to test the 45 Api s implemented for the PSD2 in a very short span of time.</p> <p><b>Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Understand the Requirements in a short span</li> <li>• Making the functional team aware of API testing and making them involved in the execution.</li> </ul>
<b>Project: HK Onboarding and AU Servicing</b> <b>Client: Citi APAC</b> <b>Tools: SOAP UI</b> <b>Duration: April 2018 – Sept 2019</b>	<p>The Api testing engagement of Citi APAC was to test the Onboarding and Servicing Api s implemented.</p> <p><b>Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Interact with the Business to Understand the Functional Flow of the APIs</li> <li>• Design Automation Pack based on the Flow</li> <li>• Identify the defects</li> </ul>

### **BASIC ACADEMIC CREDENTIALS**

- 🎓 Master's in Science in Cloud Technology Sept 2019 – Sept 2020  
Letterkenny Institute of Technology – Letterkenny, Ireland
- 🎓 Executive Post Graduate in Financial Services and IT Assurance - Jun 2016 - Mar 2018  
Loyola Institute of Business Administration – Chennai, India
- 🎓 Bachelor of Engineering in Electronics and Communication Aug 2012 -Mar 2016  
S.A. Engineering College – Chennai, India

### **ACHIEVEMENTS**

- HIFIVE Award for successfully completing implementation of PSD2 in a very short span.
- HIFIVE Award for successfully completing the step change Automation implementation for EMEA
- Tamilnadu state (under 17) table tennis winner in 2009.
- Represented HPL and was the WINNER in 3<sup>rd</sup> division Inter Institution table tennis league.
- Anna university zonal winner for three consecutive years (2013-14, 2014-15, 2015-16).
- Anna university inter zonal RUNNERS UP for two consecutive years (2014-2015, 2015-2016)
- Tamilnadu state (under 17) table tennis 3<sup>rd</sup> position in 2010.
- Was one among the toppers in the BEC exam conducted by the University of Cambridge.