

# Joseph Choi

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## EDUCATION

### UNIVERSITY OF MICHIGAN

BS IN INFORMATION

MINOR IN ENTREPRENEURSHIP

College of Literature, Science, and the Arts

Class of 2021 | Ann Arbor, MI

Cumulative GPA: 3.45/4.00

### CARNEGIE MELLON UNIVERSITY

PRE-COLLEGE PROGRAM

Principles of Computing (Python)

Summer 2016 | Pittsburgh, PA

## LINKS

LinkedIn: [linkedin.com/in/choi-joseph](https://www.linkedin.com/in/choi-joseph)

Website: [josephkc.github.io/personal](https://josephkc.github.io/personal)

## COURSEWORK

- SI 339: Web Design, Development, and Accessibility [HTML/CSS/Javascript]
- SI 206: Data Oriented Programming [Python]
- EECS 280: Programming and Introductory Data Structures [C++]
- TO 302: Managing Business Operations

## SKILLS

### PROGRAMMING

Proficient:

Python • C++ • Git

HTML • CSS

Competent:

Javascript • Bootstrap

### SOFTWARE

Proficient:

Microsoft Office • macOS

Windows

Competent:

R • Adobe Premiere

## EXPERIENCE

### U OF M INFORMATION AND TECHNOLOGY SERVICES

#### Tech Consultant

September 2018 - Present | Ann Arbor, MI

- Provided technical support for customers' personal devices and Campus Computing Site technology
- Fostered a productive and positive environment in the site by providing ideas for improvement, including training consultants to greet customers by name
- Certified by Apple in technician training for macOS Fundamentals (2018) and Service Fundamentals (2018)

### MICRO CENTER

#### Retail Sales Associate

May 2018 - August 2018 | Philadelphia, PA

- Highest performer in revenue per day and number of sales per day among eight general sales associates, generating the highest revenue for the store summer 2018 (average of \$2000 revenue/day and 40 sales/day).
- Strengthened sales skills and product knowledge by engaging in continued sales and product training, providing more effective solutions and improving customer satisfaction
- Built relationships with customers through consultative solution selling, creating loyal customers

### MORGAN STANLEY

#### Financial Analyst Intern

January 2018 – April 2018 | Ann Arbor, MI

- Performed research on Morgan Stanley client investments and wrote detailed recommendations based on research, providing insight into long term value of investments
- Studied technical indicators, support/resistance, and trend lines to forecast market direction of short term investments
- Worked with Neal Rutman, financial advisor at Morgan Stanley Philadelphia

### U OF M BIOLOGICAL SOFTWARE TEAM

#### Vice President

September 2017 - April 2018 | Ann Arbor, MI

- Planned and led weekly team meetings; delegated coding tasks to make development more efficient
- Redesigned front-end elements for next generation of ProtoCat.org, a website providing a database of experiment protocols, enabling University of Michigan biology lab teams to efficiently perform synthetic biology research.
- Self-taught React, JavaScript, HTML, and CSS to develop Protocat.org