**[Project Title]**

**Usability Test Plan**

[Name]

1. **Scope and Purpose**

This document describes a test plan for conducting a usability test during the development of [website name or application name]. The goals of usability testing include:

* [Goal 1]
* [Goal 2]
* [Goal 3]

The usability test objectives are:

* [Objective 1]
* [Objective 2]
* [Objective 3]
* To determine design inconsistencies and usability problem areas within the user interface and content areas. Potential sources of error may include:
  + [Problem Area 1]
  + [Problem Area 2]
  + [Problem Area 3]

1. **Qualitative metrics**

[Describe the questions you are going to ask the participants prior to the sessions (e.g. background questionnaire), after each task scenario is completed (ease and satisfaction questions about the task), and over ease, satisfaction and likelihood to use/recommend questions when the session is completed].

1. **Quantitative metrics**

[Indicate the quantitative data you will be measuring in your test (e.g. successful completion rates, error rates, time to complete the task). Refer to pages 180 – 181 for the types of metrics you may want to use in the usability test].