



✉ josephmbando2@gmail.com

🏠 DMI-St John the Baptist
University P.O Box 406
Mangochi, Malawi

📍 Mangochi

☎ 0991 36 88 83

Languages

English

Interests

Singing Church Music

Watching Football

Playing Football

Playing piano

Social networks

🐦 @josephmbando

📘 @josephmbando

🌐 @josephmbando

Dr. Benedict Okomaatani Malunga

Vice Chancellor, DMI-St John the
Baptist University
+265993259199

Rev. Fr Dr Joseph Kimu

Director , Radio Maria Malawi
+265999 829 464

Mr Stanslus Philimon

Lecture II, DMI-St John the Baptist
University
+265 884 65 84 77

Mr. Ephram Blanzio

Senior Technician, NAT Electronics
+265 881 411 762

Joseph Mbando

Network Administrator /ICT Officer

Resourceful System Administrator consistently responds to various technical challenges with a focused and creative approach. Highly effective at problem-solving and decision-making. 10 years of progressive IT experience and system support

Education

Degree

From January 2019 to September 2023 **DMI St John the Baptist University**
Mangochi, Malawi
Computer Science
Majored in Hardware & Networking

Diploma

From January 2009 to December 2011 **Polytechnic Continuing Education** Blantyre,
Malawi
Electrical & Electronics
Fundamental Application and Computer Application

Certifications

Since January 2016 **DMI-St John the Baptist University** Mangochi, Malawi

- Certificate in Monitoring Evaluation Accountability Learning (MEAL)-MERH Research Consulting Limited-From October 2023
- Certificate of Completion in Introduction to Cyber Security - Simplilearn - September 2023
- Certificate of Completion in Introduction to Cyber Crime - Simplilearn - September 2023
- Certificate of Completion in Introduction to Cloud Computing - Simplilearn - September 2023
- Certificate of Completion - HUAWEI SEEDS FOR THE FUTURE PROGRAM - November 2022
- Certificate of Participation in Faculty Development Program on Research and Development - DMI-St John the Baptist University-June 2018
- Certificate of Participation Optical Fiber Technology - DMI-ST John the Baptist University-2018
- Certificate of participation in Scratch Coding Course -DMI St John the Baptist University -September 2017
- Malawi School Certificate of Education - Nguludi Secondary School

Work experience

Computer Technician, Network Administrator, Instructor

From March 2013 to January 2024 **DMI St John the Baptist University**
Mangochi
Teaching(both practical and theory), Network Management, System Support, Computer Maintenance(Hardware and Software), Software installation and troubleshooting, Server Management (DNS, DHCP, GPO), Network design and implementation, network configuration and troubleshooting, Router configuration(cisco routers, etc)

Computer skills

Expert in Java programming, C++, Java Script, Visual Basic and Visual Studio Code (Vscode)

- I build a Chat app in a mini project during my school time
- We build another app for camera visuals during our final project

Cisco packet tracer, Winbox, PRTG Desktop, Microsoft Teams, Anydesk, Team Viewer, UniFi

Used this software for different purposes eg. Network Design, Router configuration and Network Management, etc

Work experience

Assintant Technician

From January 2011 to March 2013 **Radio Maria Malawi** Mangochi

Equipment Maintenance, Assist in setting up and preparing studios for live broadcasts or recordings, Assist with audio editing tasks, such as cleaning up audio recordings, removing background noise, and enhancing sound quality, Signal Transmission, Technical Support, Assist in training new staff or volunteers in the proper use of broadcasting equipment and studio procedures, Be prepared to respond to technical emergencies promptly, especially during critical broadcasts, Follow established emergency procedures and protocols and also, Collaborate closely with other technicians, engineers, and production staff to ensure a seamless broadcasting experience.

Skills

Computer hardware and Software repair

Installing, configuring, and updating operating systems and software applications, Providing technical support to end-users for software-related issues, and Removing malware, viruses, and other security threats. repair computer hardware and software, Upgrade and replace components such as RAM, hard drives, and graphics cards, Troubleshoot and repairing printers, scanners, and other office equipment

Server configuration and administering (2008, 2008 R2, 2016)

Server installation and configuration, DNS, DHCP, GPO etc

Skills

Configure point to point connections using (Ubiquiti M2, M5, etc.)

Designing, configuring, and maintaining the organization's computer networks, Setting up routers, switches, and firewalls to ensure network security and performance.

User Support

Assisting end-users with computer-related problems and questions. Setting up new workstations and ensuring they are properly configured Training employees on basic computer use and best practices.

Coding

Ability to write programs using
c++
java & java script
Visual Basic
Python

Web development

Ability to develop website using php and xampp server and also python