ABQ Area Resources Quick Guide Updated 10/1/24

Note: Area code is (505) except where indicated; some organizations have hyperlinks in their name to website

Other Resource Guides:

Bernalillo County Resource Guide - developed by Bernalillo County Early Childhood Coalition

New Mexico Native American Resource Directory -

New Mexico Health Care Authority (HCA), Behavioral Health Services Division

CABQ Dept. of Senior Affairs Quick Guide (scroll down to "View the Quick Guide")

UNM Center for Development and Disability (CDD) Disability Resource Directory

sharenm.org--SHARE New Mexico resource directory

ABQcrg.org--ABQ Coordinated Resource Guide (currently being

updated—this 10-1-24 Quick Guide will be posted on it) For community events posted by BCHVWG Coalition:

https://padlet.com/communityeventsbchvwg/community-

events-84uc30q49xh50oar

Cell Phone Program: The federal subsidies for phones ended June 30. You may still order one free online at Assurance Wireless, but it may take 2-4 weeks to receive in the mail:

Assurance Wireless-Shellie-call/text (505) 977-1122 (M-F 9-5)

To meet in person --\$10 for same day phone activation with her (phone is free and phone service free for at least 1 year)

She is at Storehouse on Wednesday & Friday, 9 to noon. Or call Marcos (Shellie's brother): 747-246-9126

If your Assurance phone was lost or stolen, call Assurance

Customer Service, 888-321-5880

Victims/Survivors/Overcomers of Violence

Family Advocacy Center (FAC) - any violence, inc. stalking

-- M-F 8 am - 5 pm, 625 Silver SW (2nd floor) **243-2333**

Domestic Violence Resource Center (in Family Advocacy Ctr)

-- (Calls are taken 24/7—walk-ins 8 am - 5 pm) 248-3165

National DV phone no. (24 hours) 800-799-7233

Rape Crisis Center (2 offices: walk-ins M-F 8-5 at both):

--625 Silver SW (2nd floor, Family Advocacy Center) 266-7711

StrongHearts Native Helpline (24/7) for Native women impacted by DV, dating or sexual violence 844-762-8483

Emergency trafficking hotline-all ages (NM Dream Ctr)

--505-504-1301

Life Link trafficking hotline: 505-GET-FREE (505-438-3733) victims of trafficking call or text (and info/resource line)

-- English & Spanish DV crisis intervention and legal support, therapy,

support groups, case management

Casa Forteleza (sexual violence) (bilingual Spanish) 910-4031 2340 Alamo SE, #124 (Call or walk in M-F 8:30am - 5pm)

First Nations Community Healthsource (FNCH) programs:

--Human Trafficking (case management) 375-8518 (office)

or call or text 697-0712 (cell no.) - not a crisis hotline --VOCA (for victims of crime) -- call (no text) 515-3922 or 375-8514

The Arc of NM - victim advocates for sexual assault, 883-4630 domestic violence or crime victims with intellectual or developmental disabilities; email address is: advocate@arcnm.org

Domestic Violence Shelters (call 24/7)	
S.A.F.E. House (in Albuquerque)	247-4219
Haven House (in Rio Rancho)	896-4869
Valencia Shelter for DV (in Valencia County)	864-1383

Other Crisis Hotlines/Helplines

Poison Center/Medication Info 800-222-1222 988 Suicide and Crisis Lifeline:

Call or text 988 if feeling sad or angry or not feeling safe --Veterans (x1 or text 838255), Espanol (x2), LGBTQI+ <25 (x3) or chat: chat.988lifeline.org (for yourself or if you're worried about a loved one who may need crisis support)

NM Crisis & Access Line (nmcrisisline.com) 855-662-7474

- -- or chat.988lifeline.org -- 24/7 counseling + treatment referrals
- -- Download the NMConnect app at nmcrisisline.com

--NM 5-Actions program see nmcrisisline.com for info NM Warm Line (peer mental health support) 855-466-7100 --call 7:00 am -11:30 pm; or text 6:00 pm - 11:00 pm 7days/week

Veterans Crisis Line — call 988 (ext. 1) or text 838255

(this is for veterans, military service members and relatives)

UNM Psychiatric Emergency Services (24/7) 272-2920 NMDOH Helpline: 833-796-8773 (833-SWNURSE)

Adult Abuse/Neglect Hotline 866-654-3219

Child Abuse/Neglect Hotline (CYFD) ... 855-333-SAFE(7233)

Aging & Disability Resource Ctr (NMALTSD) 800-432-2080 Equality New Mexico (LGBTQ advocacy egnm.org) 224-2766

Postpartum Support Int'I, call or text 800-944-4773 --or text en Espanol: 971-203-7773

Trevor Lifeline: 866-488-7386 or text START to 678-678

****CALL 311 for info about any City of ABQ services****

City of ABQ Dept. of Senior Affairs (age 60+) 764-6400 See cabq.gov/seniors/senior-services for services & Quick Guide

CABQ Health & Social Services Centers

Food (walk-ins M/W/F 10 am - 12 and Tues & Thurs 1 - 3 pm) (call 311 to find out your center for food box)

Rent & utility assistance (call 311 to find out your center) Clothing (appointment only at John Marshall and Ruth

Adams—anyone who lives in Albuquerque can call)

Diapers (no walk-ins, call first any of the 4 centers below) Alamosa Center, 6900 Gonzales SW 836-8800 Los Griegos Center, 1231 Candelaria NW761-4050

John Marshall Center, 1500 Walter SE 848-1345

See cabq.gov/health-housing-homelessness/health/health-social-

services for listing of on-site agencies at each center

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--Albuquerque Indian Center, 105 Texas SE (& Zuni) Mon to Fri: Breakfast (9:00 - 10:00 am); Lunch (12 - 1:00 pm)

-- All Nations Wellness & Healing Center, 6416 Zuni SE Mon to Fri: Breakfast (8:00 - 9:30 am); Lunch (12 - 1:30 pm)

--See "Homeless Services" section for other free meals

--Also: City of ABQ multigenerational centers and senior centers and Bernalillo County senior centers offer free or donation-based lunches (\$2 suggested) for seniors 60+, low-cost lunches for ages 50-59; also, low-cost breakfasts Monday-Friday 8-9 am at all sites. See cabq.gov/seniors/senior-services/senior-meals and bernco.gov/community-services/community-healthoutreach/senior-meals

Also-home-delivered meals for homebound seniors (764-6400)

Food Assistance

(Also see CABQ Health & Social Services centers above) Roadrunner Food Bank (no walk-ins) 349-5340 --see rrfb.org (click on Find Help tab) or call to find a nearby pantry

Storehouse, 106 Broadway SE (Wed/Fri/Sat 9-12) --also diapers; dog food (3rd Friday of the month)

Rio Grande Food Project 600 Coors SW W/F/Sat 9-11 831-3778 --Note: both Storehouse and RGFP assist with water bills

Salvation Army, 4301 Bryn Mawr Dr. NE 872-1171, x2 --food boxes, gas bill assistance, sometimes electric or rent assist

--home-delivered meals for homebound seniors

--see "Free Meal Sites" above (city and county meals for seniors)

St. Felix Pantry, 4020 Barbara Loop SE--Rio Rancho 891-8075 --Thurs-Saturday, 9am to noon (for any New Mexican residents) _____

ECHO Food Bank (age 60+) 300 Menaul NW #226 (east side) --Mon-Thurs, 7:30am-4:30pm (call 242-6777 if you can't find it)

Silver Horizons (age 50+) (food, household bills) 884-3881

Meals on Wheels (no income or age requirements) 823-8060

God's Warehouse, 8011 Central NE (on Tennessee)

--Food boxes 3rd Friday of the month, 11:30 am (or when truck arrives)

Note: food is given to food outreach ministries Mon & Thurs, 11:30 **am** (or when truck arrives)

The Rock at Noon Day (boxes), 2400 2nd St. NW (Fri 12:30 pm)

--Food pantry for any low-income veterans: 10am-2pm on Fridays

Animal Humane, 615 Virginia SE-pet food Sun & Thurs 10-12pm

Housing

HUD Subsidized/Tax Credit housing: resources.hud.gov AHA (Alb. Housing Authority) -- abgha.org 764-3920

Bernalillo County Housing Dept.-- bernco.gov 314-0400

Albuquerque Homeless Helpline: phone (505) 768-4357; text (505) 600-2835 or email: 768-help@nmceh.org (NMCEH is NM Coalition to End Homelessness)

Good Shepherd Center 243-2527 x100

2 men's residential programs:

--Fresh Start Substance Use Recovery Program (stay 6 months) Apply Wed or Fri, 9-11 am at 218 Iron SW, or call (x100)

--Reentry Program for homeless men (stay 90 days)

Housing Program: Rapid Rehousing (may be a waitlist)

-- Apply in person Mon, 9:30-I I:30 am at 614 2nd SW

Goodwill Supportive Services for Veteran Families Info at goodwillnm.org/veteran-housing 881-6401 x1842

--See "Overnight Shelters" for info on AOC Men's Shelter

-- Family Housing Navigation Center: - no self-referrals; to refer a homeless family, complete online referral form at gatewayservicescabq.com

--Gateway Center: to refer an individual woman-identifying adult or a family (1 or 2-parent) -- complete online referral form at gatewayservicescabq.com) - no self-referrals

HELPNM/CPLC 445-4291

--special needs low-income housing assistance for ages 18-62; must be referred by case manager; disability verification by doctor

Oxford Houses - sober living for men & women (+ young child) --ABQ houses: 605-591-0993; Las Cruces: 575-361-2071 see Oxfordvacancies.com (search by zip or state) --(look at the vacancies website, but you can call any house

directly-there may be a vacancy even if not indicated to be one)

Salvation Army Men's Rehab Program (call M-F 8-5) 242-3112

Steelbridge residential programs (Bible-based, men & women)

--214 Coal SW, walk in or call Mon-Thurs 9am-1pm 346-4673

TenderLove Community Center (appt only Tu-Fri) 349-1795 --recovery/transitional housing for women with children; housing stability/rapid rehousing (see tenderlovecommunitycenter.org)

Veterans Integration Center (VIC) call M-F 8-4:30 296-0800 Transitional housing and rapid rehousing for homeless veterans; food pantry for any low-income veterans: 10am-2pm on Fridays

Vizionz-Sankofa, housing stability assistance call 832-7141 eviction prevention, relocation services, landlord mediation; classes: basic computer, job readiness, life skills, financial literacy

Drop-In Centers

New Day Drop-In Center for ages 16-22

142 Truman St. NE (north of Central) -- Tues-Fri 12-5 pm

The Harbour-a NM Dream Center drop-in center for ages 14-21 **--126 Gen. Chennault NE** Wed/Th/Fri **2 to 8 pm**) **900-3833** see nmdreamcenter.org/the-harbour

--or call/text 24/7 NM Dream Center hotline: (505) 504-1301

ABQ Center for Hope & Recovery (ACHRnm.org) 246-2247 913 2nd St. NW (M-F, 9 am - 4 pm)

Peer-run drop-in center, peer case management and peer support; Pathways Navigators; daily groups (in-person and virtual), job search assistance

All Nations Wellness Center 6416 Zuni SE 717-2704

- --Mon to Fri: Breakfast (7:30 9am); Lunch (12 1:30pm)
- --walk-in or call; phone use; Job help M-F 9-12

The Living Room on CARE Campus, 5901 Zuni SE (south side) --a new peer support drop-in for people in every stage of recovery,

--drop-in hours are Monday-Friday 7am - 7 pm

NM Reentry Center (for any justice involved adult) 389-5458 --Call or walk in Mon to Fri, 8 am – 4 pm, 215 3rd St. SW

also concerned family members are welcome - staffed by CPSWs

Peer-run organization: one-on-one peer support/case management, support groups; assistance with ID documents; job preparation/job placement; housing navigation

- --5600 Domingo Rd. NE (see TGRCNM.org)
- --walk in Mon/Wed/Fri, 1-6 pm (+ support groups); can call Mon-Fri

_____ WIL (Women in Leadership) Drop-In Center for all women

300 Central SW (Third Central Plaza), #1500-E (1st floor)

Hours: Monday-Friday, 9 am - 3 pm

Family Services

(Note: See "Medical, Mental Health and Recovery" section for other organizations that serve pregnant women & mothers)

Childcare Finder: newmexicokids.org or call 800-691-9067

NM WIC (nutritious food + other supports) 866-867-3124 --nmwic.org/locations; for info about WIC see nmwic.org For low-income women who are pregnant or are mothers of at

least one child under 5 years old

NM Public Education Dept (PED) - parent-portal (https://webnew.ped.state.nm.us)

-- Early Literacy guides for families: English and Spanish

ABQ Adult Learning Center (abqalc.org) 907-9957

Family Wellness program: Parents and children working together to improve educational, health, financial outcomes and family relationships; individualized literacy

--See "Jobs/Job Training/Education" for other ABQ-ALC services

All Faiths Children's Advocacy Ctr (allfaiths.org) 271-0329

--Family Wellness Program: child & family therapy; CCSS

- --Adoption Services: pregnancy counseling, infant + older child adoption

--Home-based Family Centric Model (FCM) classes--see website: skills classes for youth ages 11-18 and their families who live within Bernalillo County; services available in Spanish; also Youth Mental Health First Aid certification (English & Spanish)

APS Title I McKinney-Vento program 256-8239 x0

- --families and/or youth who are unhoused or unstably housed (see website for eligibility and services)
- --can be referred or self-refer (See link to student referral form)

Asian Family Center, for AAPINH all ages 717-2877 Direct services (see "Immigrant and Refugee Services" section) --family workshops & youth programs; see nmafc.org

Children's Promise Center (2 locations) 554-1206 401 Alvarado SE, daycare, preschool, school age (M-F 6:30 am-) 12855 Eastridge Dr NE (M-F 7:00 am-)

Common Spirit St. Joseph's Children 924-8000

Home visiting support services (virtual) for prenatal to age 3, only for women expecting their first child; can enroll during pregnancy up to 3 months' old; see website: stjosephnm.org

--free statewide; no income requirements; bilingual

Cuidando Los Niños homeless child care 843-6899 -for age 6 weeks to pre-K; bilingual Spanish; usually no wait list

<u>DulceSalado Consultation & Therapeutic Services</u> 585-5024 culturally sensitive bilingual agency (statewide), provides individual, family and multisystemic therapy services (MST for ages 11-17); support groups for youth and for parents; no wait list; adoption & parenting services; Medicaid accepted for all services except for adoption services, which are self-pay

Families ASAP (parent-run support organization) 948-6371 -- Provides info, support, advocacy for parents/caregivers raising children with mental health challenges; bilingual Spanish/bicultural

Family Promise of ABQ -- transitional housing program for homeless families (1 or 2 parents—may be a wait list) 268-0331

The Grief Center (a/k/a Children's Grief Center) 323-0478 --counseling and support groups for children, teens, families & adults grieving the death of a loved one; also workshops

Kassy's Kause, bilingual for women w/perinatal or 603-2988 postpartum depression: individual support & online support group --(see kassyskause.org for resources info, inc birthing services) _____ La Plazita Institute, 831 Isleta Blvd SW (M-F 9-5) --free programs for young men & young women; traditional & cultural healing services; Pathways Navigator; garden -- see website for complete list of programs/services for youth & adults _____ Locker #505 – clothing for grades K thru 12th 294-1647 --referrals only-no self-referrals --email request for referral form: director@locker505.org --serves Bernalillo, Sandoval, Valencia & Torrance Counties No cost case management; parent & caregiver education, resource information, service planning and advocacy. --See mch.org/locations/Albuquerque ------- Early Head Start; home visiting; Early Intervention (support for at risk and special needs children) NM Friends of Foster Children (nmffc.org) 596-0519 --financial support to meet the needs of foster kids -- fun activities for foster kids --email: programManager@NMFFC.org Open Skies Healthcare, 707 Broadway NE, # 401 342-5454 Medicaid only: CCSS for adults and children; assessments; behavioral respite services; treatment foster care Parents Reaching Out (PRO) (peer support for parents of children w/disabilities or special medical needs) 247-0192 See parentsreachingout.org for workshops & support groups PB&J Family Services 877-7060 --see pbjfamilyservices.org/programs for program descriptions and online referral process (some programs allow self-referral) Pegasus Legal Services for Children (bilingual) 244-1101 ---Pegasuslaw.org (see description under "Legal Services") -----**UNM Maternity & Family Planning Clinics** (2 locations) Team: doctors, nurses, nurse midwives & nurse practitioners; nutritionist, counselor, health educator --NW Valley-Los Griegos Health & Social Service Ctr 272-2158 --SW Valley-Alamosa Health & Social Service Ctr 272-2154 Medical, nutrition and social services (bilingual Spanish), including family planning (natural family planning; birth control)

Western Heights Learning Center 247-2079

--Free Home Visiting Program for pregnant women and children

ages 0-5 -- in person (not bilingual)

--call (x108) or call Sally at 401-6372

or email: sally@westernheightsabg.org

YDI has many programs-see ydinm.org-including early childhood General intake is ydinm.org/need-help or call office: 352-3444 --Also see "Jobs/Job Training/Education" & "Recovery (Mental Health and/or Substance Use)" sections for YDI programs

	Immigrant and Refugee Services		
	Mexican Consulate, 1610 4th St NW 247-2147		
	NM Immigrant Law Center, 625 Silver SW, 4 th Floor 247-1023hours to call: Monday, 1-5 pm; Tuesday to Friday, 9am-5pm (closed 12 to 1 Tues-Fri); call or walk in to request appointmentsee nmilc.org ("Our Services" tab)		
	ABQ FaithWorks (asylum seekers & refugees) 457-1728call or email info@abqfaithworks.org		
	Asian Family Center, for AAPINH all ages		
	ABQ Adult Learning Center abgalc.org		
Casa de Salud, integrative primary care and MAT (bilingual)1608 Isleta SW (walk in or call) see website 907-8health & healing services for individuals & the whole familyall immigrants are welcome to walk in or call			
	Catholic Charities—see ccasfnm.org		

Encuentro NM, 907 4th St. SW (info@encuentronm.org) 247-2920 --classes: ESL, citizenship, home health aide certificate program en Espanol, computer training, financial literacy, intro to Small Business, elderly food & nutrition; offers child care while learning

<u>Lutheran Family Services</u> (asylum seekers & refugees) 933-7032

WINGS (Walking in Grace) Program for Survivors of Torture
(a program of Las Cumbres Community Services) 819-1643
--immigration legal services, mental health & physical health care
coordination; social services and community integration

Vizionz-Sankofa, refugee support services call 832-7141

Legal Assistance

NM Legal Aid (civil matters) Mon-Th 10 am-1 pm 243-7871

Public Defender, 505 Marguette NW (PNC Bank) 369-3600 (or talk to a Public Defender 3rd Friday of the month 10 am - 5 pm at the International District Library, 7601 Central SE)

Metro Court (ext. 1 for warrant status) 841-8151

--Outreach Court (homeless only--misdemeanors) 841-8142

APD Evidence, 823-4600, to claim possessions after discharge from MDC (but first call **768-2020** for APD case no.(or 798-7000 for Sheriff's case no.)—police reports available at 400 Roma NW

Christian Legal Aid (homeless only) walk-in 1st & 3rd Wed at noon at The Rock at Noon Day, 2400 2nd St. NW (volunteer attorneys)

NM Immigrant Law Center, 625 Silver SW, 4th Floor 247-1023 --hours to call: Monday, 1-5 pm; Tuesday to Friday, 9am-5pm (closed 12 to 1 Tues-Fri); call or walk in to request appointment --see nmilc.org ("Our Services" tab)

Pegasus Legal Services for Children 244-1101

(bilingual) for children, youth and their caregivers-Pegasuslaw.org

- --Kinship Guardianship (Pegasus Legal Services)
- for grandparents and other relatives raising children
- --Youth Law Project (youth emancipation, paternity, child custody and timesharing, and Child Support)

Senior Citizens Law Office (seniors age 60+) 265-2300

Jobs/Job Training/Education

NM Workforce Connection Center, 501 Mountain NE 843-1900

- --walk-in help with job search, weekly on-site employer events
- -- classes every Friday onsite for Computer Basics training (9-11 am) and Resume Writing (1-3 pm) (or get 1-to-1 help any time from an instructor to write your resume)

ABQ Adult Learning Center abgalc.org 907-9957

1201 San Mateo SE, Walk in or call Mon-Thurs, 12:30-3:30 (or register online) – services are in-person or virtual

- -- English as a Second Language (ESL)
- --High School Equivalency (HiSET/GED preparation)
- --Adult Basic Education (reading, writing and basic math)
- --Career Pathway services--one is Basic Solar Installer classes + certification
- --Family Wellness: individualized literacy for adults and children

ABQ Center for Hope & Recovery, 913 2nd St NW 246-2247

--employment assistance and drop-in center (walk-in or call)

Catholic Charities 724-4670

Call Monday through Friday 8:00 am to 5:00 pm.

Free adult ed/training classes (GED/HiSET, ESL, Citizenship, other); Spring, Fall, Summer terms; Spring term starts in January and registration opens in December, but GED/HiSET, ESL & -----

Career Pathways classes may be joined thruout the term CNM (Student Services Ctr: 900 University Blvd. SE) 224-3000 >100 associate degrees & certificates; ESL, Basic Education, High School Equivalency; support programs for prospective or current

students who are or were in the foster care system (FOSTER -----

CNM), or who are or were involved in the criminal justice system (FIRST). Also, if you or one of your clients is interested in CNM but wants help getting started, submit the Community Partner Referral Form and someone from the CNM Student Recruitment and Outreach Team will be in touch within 48 business hours. (\$100 scholarship available for prospective students who apply for CNM via FOSTER, FIRST or Community Partner Referrals)

NM DVR (Dept. of Vocational Rehabilitation) 383-2500 111 Lomas Blvd NW (Suite 422 in US Bank Building)

Adults w/ disabilities can walk in or apply online: dvr.state.nm.us --click on "Online Referral" -- you should get a call back in 2 weeks or less. See "NMDVR At A Glance"

--Walk-ins: Monday to Friday, 8:00 am to 5:00 pm

See goodwillnm.org for all programs: click on appropriate tab:

- "Find jobs" or ""Find Classes" or use links below:
- --Job prep and job search; employment; seniors (55+) employment;
- --GoodSkills classes: employment & life skills (some are virtual)
- --Supportive Services for veterans & families (jobs, housing)
- --Homeless veterans' reintegration program (jobs & support)

Gordon Bernell Charter School 916-8618

Walk-ins welcome Monday to Friday 10am-2pm at 2821 4th St. NW High school diploma + adult ed in-person or online

- --Age 16-21: high school diploma
- --Adults age 22+: literacy + HiSET (high school equivalency) Classes also in MDC: persons currently or previously at MDC can further their education

HELPNM/CPLC 265-3717

- --Classroom training and educational assistance (some assistance for certification programs) - in-person or virtual
- --Paid work experience (480 hours)
- --Rental assistance (limited)

Job Access program (transportation for low-income) **724-3623** --for jobs, job training, child care if timely bus service is unavailable

--see riometro.org (Job Access) for eligibility and details

New Day Life Skills Academy (ndnm.org) 260-9912 Classes: In-person at the Academy (2820 Ridgecrest SE)

and at Drop-in Center, 142 Truman St. NE

--Life Skills Classes (ages 16-22) -- in-person --Resiliency Group (ages 16-22)--in-person (drop-in center)

- --Life Skills Coaching (ages 12-21) (see ndnm.org for info)
- --Kaleidoscope Recovery Program (A-CRA): support group for ages 16-24 (abstinence not required); also offers 12-step (AA &

NA); contact is Juno Doty (505-274-6311; jdoty@ndnm.org

--also a group for adults (CRAFT) who support young people ages 16-24 experiencing challenges with substances

NMCAN – skill building and community building 217-0220 for young people ages 14-26 including those in or transitioning out of foster care, or who have faced homelessness or are juvenile justice involved. Call or email: info@nmcan.org

--see nmcan.org for info & referral form for self or other youth

TenderLove Community Center (call Tu-Fri) **349-1795** --fashion design classes, computer training, GED prep, life skills, job prep, culinary arts (nutrition classes), (see tenderlovecommunitycenter.org)

YDI Independent Futures Program for youth 16-21 **212-7405** who are staying in Bernalillo County and are homeless, at risk of homelessness, couch surfing or precariously housed

- --youth can self-refer or be referred (call for info)
- --employment assistance and/or education, life skills, CCSS/case management, individualized service planning

Vizionz-Sankofa 832-7141

Classes: basic computer, job readiness, life skills, financial literacy

Educational/Training websites:

<u>GCFglobal.org</u>--short videos: computer, learn typing + improve typing speed, math, reading, job prep, GED/HISET prep, internet, financial literacy, social media, languages—click on "All Topics")

<u>Duolingo.com</u> – language learning (English & other languages)

<u>Irlen.com</u> – visual processing help for children with special needs

NM Public Education Dept (PED): parent-portal

-- Early Literacy guides for families: English and Spanish

Resources -- Physical and/or Cognitive Disabilities

Note: Community Outreach for the Deaf (COPD) has closed

Adelante Development Center (goadelante.org) 341-2000 For people with mental and physical disabilities & seniors

- --day & residential programs & employment
- --Compadres senior day program (seniors 55+)
- --Back in Use--recycled assistive devices 341-7171 (wheelchairs, walkers, canes, hospital beds & adaptive equipment) Call for self or other person in need
- --GiveABQ—home and office furniture (referral only) 341-4483
- --Benefits Connection Center (help seniors & people with disabilities apply for govt benefits—leave message) 273-5222

ARCA (adults & families)--<u>arcaopeningdoors.org</u> ... 332-6700 Wraparound services for individuals with intellectual and/or developmental disabilities—see website for details; including residential services

NM Aging & Disability Resource Ctr/NMALTSD 800-432-2080

NMTAP office (Technology Assistance Program) 841-4464

assistive/adaptive technology--see website: tap.gcd.state.nm.us

NM Brain Injury Resource Center (walk in or call) 292-7414 --3150 Carlisle NE (Suite 208); email: info@braininjurynm.org
M-F 9-12 & 1-4 pm; for support groups see BrainInjuryNM.org

Independent Living Resource Center (ILRC) 266-5022 --independent living services+referrals to resources - ILRCnm.org

NM DVR (Dept. of Vocational Rehabilitation) 383-2500 111 Lomas Blvd NW (Suite 422 in US Bank Building)
Adults w/ disabilities can walk in or apply online: dvr.state.nm.us
--click on "Online Referral" -- you should get a call back in 2 weeks

or less. See "NMDVR At A Glance"

NM Commission for the Blind (CFB.state.nm.us) 841-8844

Irlen.com – visual processing help for children with special needs

Parents Reaching Out (PRO) (peer support for parents of
children w/disabilities or special medical needs) 247-0192

See parentsreachingout.org for workshops & support groups

<u>UNM CDD</u> (Center for Development & Disability) **272-3000** --see <u>UNM CDD website</u> for many family-centered programs and services for children with disabilities: clinical evaluations; autism; early childhood; other

(also see "Drop-In Centers" section)	
Acronyms:	Oak Street Health Medicare only primary care-call 431-0214
MAT is Medication-Assisted Treatment for addiction to	Southwest CARE Center 780-4040 x3
opioids (may also be for alcohol and/or other substances)	4710 Jefferson NE (call first for appointment); no waitlist for:
SUD is Substance Use Disorder	Hep/HIV/PrEP/PEP (waitlist: primary care & gender affirming)
IOP is Intensive Outpatient Program	
CCSS is Comprehensive Community Support Services	UNM Truman Health Services (HIV/Hepatitis C/Transgender care)
(comprehensive case management)	801 Encino PI NE, #F (call first); walk-in is only for HIV and Hep C testing M/Tu/W/F 9-4 & Thurs 1-6:30 272-1312
UNMH directory (hospital & clinics) 272-2111	
VA Medical Center, 1501 San Pedro Dr. SE 265-1711 x0homeless or unstably housed veterans can call 256-2784	UNM Milagro Program – for pregnant women actively using or with history of using drugs or alcohol
or walk in at Building 96: Mon-Fri 8:30 am - 3 pm	Lovelace G.R.A.C.E. – for pregnant women actively using or with a
APO Center for Hone & Becovery (A CHDpm evg.) 246-2247	history of using substances
ABQ Center for Hope & Recovery (<u>ACHRnm.org</u>) 246-2247 913 2nd St. NW (M-F, 9 am – 4 pm)	Call this number or walk into a Lovelace OB-GYN to make an
Peer-run drop-in center, peer case management and peer support;	appointment or to request G.R.A.C.E. navigation
Pathways Navigators; daily groups (in-person and virtual), job	Planned Parenthood (women's health care) 265-9511 x1
search assistance	Call for in-person or online appointment, with or without insurance;
	birth control, STD testing, abortion, and other services
Casa de Salud (bilingual Spanish), 1608 Isleta SW 907-8311	(note, the location on San Mateo was closed; currently the only
call or walk in—Integrative primary care, inc. alternative healing; transgender care; Behavioral Health (MAT), needle exchange +	ABQ clinic is at 4630 Eubank NE)
Narcan (see <u>casadesaludnm.org</u>) (all immigrants are welcome)	Birthright of Albuquerque
	support services for pregnant women & mothers of newborns
Central Desert Behavioral Health Hospital 243-3387	
1525 North Renaissance NE (psychiatric inpatient—call first)	La Luz Women's Center, ABQ and Rio Rancho 620-3894
<u>Duke City Recovery Toolbox</u> (MAT), 912 1st St. NW 224-9777	support services for pregnant women & mothers of newborns
(WAT), 912 1" St. NW 224-9111	DOH Resource Guide for HIV/Hepatitis/STD: nmhivguide.org BC Health Council opioid resource website: LittleThingsNM.org
First Choice (several medical clinics—see fcch.com) 768-5450	
	Recovery (Mental Health and/or Substance Use)
First Nations Community Healthsource 262-2481	See above section "Medical, MH & Recovery" for other listings
Zuni Clinic (medical), 5608 Zuni SE, M-F 8-7; Sat 8-12	MAT is Medication-Assisted Treatment for addiction to
Dental Clinic, 262-6547, 8am – 7pm; Sat 8am–12	opioids (may also be for alcohol and/or other substances)
Homeless Outreach Program (walk-in): M-F 8-6; Sat 8-12	SUD is Substance Use Disorder
Truman Clinic, 625 Truman St. NE (medical)Traditional Wellness (separate building): 515-3919, M-F 8-5	IOP is Intensive Outpatient Program
Central Clinic (pediatrics & prenatal) 7317 Central NE	CCSS is Comprehensive Community Support Services
Mon-Th 8am – 6pm, Fri 8am – 5pm	(comprehensive case management)
All Nations Wellness Center, 6416 Zuni SE 717-2704	
Mon to Fri: Breakfast (8:00 – 9:30 am); Lunch (12 - 1:30 pm)	CARE Campus Detox for alcohol & other drugs (intake 24/7)
walk-in or call, job help M-F 9-12	5901 Zuni SE (first come, first servedcall or walk in) 468-1555
NewView Healing, 4213 Montgomery NE, #C-4213 498-3807	UNM Mental Health Center, 2600 Marble NE 272-2800
Adolescent IOP; individual & group therapy; peer support	UNM ASAP, 2600 Yale SE, outpatient clinic (MAT) 994-7999
	walk in or call; ext 1 for info; ext 4 for intake; ASAP now serves
Sage Neuroscience Center (appointment only) 884-1114	adults & adolescents age 14+ (there is no more UNM STAR)
behavioral health and integrated care; medical outpatient detox;	
Acute Psychiatric Outpatient Program; IOP (adult & adolescent)	City of ABQ's Substance Use Disorder Treatment voucher:
Turning Point Recovery Center (call first, 8am-9pm) 217-1717	called the P.A.T.H. program for non-Medicaid only individuals
MAT; IOP; inpatient or outpatient detox and treatment;	who are very low-income & meet other criteria.
counseling; detox (wait list); wellness center; men's & women's	For eligibility & list of providers, see <u>cabq.gov/health-housing-</u>
residential treatment	homelessness/health/substance-abuse

Turquoise Lodge (inpatient and outpatient treatment) 841-8978

Medical, Mental Health and Recovery

(also see "Drop-In Centers" section)

Albuquerque Health Services (MAT)—Methadone (or scripts for Suboxone)

--112 Monroe NE—open M-F 5:30 am – noon 260-9917

--1558 Stephanie Rd. SE-Rio Rancho M-F 5:30-11 am 896-5517

Centro Savila (South Valley and I.D. locations) 312-7296

--Benefits enrollment (over the phone--call 312-7296 to request) No walk-ins. Refer self or other person by calling or online form:

- -- Case management & support groups (bilingual Spanish)
- --mental health therapy, individuals, couples, families (bilingual)
- --seeking safety group
- --Strengthening Families Program (SFP)
- --grief group (Spanish speaking grieving individuals or families)
- -women's support group Spanish speaking victims--violent crime

<u>Choice Recovery Path</u> – outpatient addiction treatment Apply online - helps people build the tools they need to make changes in their lives (utilizing Progress Board & toolkit)

Christian Counseling Professionals 856-0300 or 445-0771

3 locations: 210 Alvarado SE, 4770 Montgomery NE, #C-114 and 8205 Spain Road NE #106 $\,$

- --counseling & CCSS walk in or call Mon-Fri, 8 am to 4 pm (can be faith-based if requested)
- --IOP—90 day program: individual session + 3 hr substance abuse group—IOP hours are Mon, Tues, Thurs, 10am-1pm

The Community Lighthouse (see <u>TCLhnm.com</u>) 273-6300 3301 Candelaria NE #B (at Carlisle)--Mon-Fri 8 am to 7 pm --community support services (CCSS) (bilingual) for children, teens and adults, ages 2-65 (on Medicaid)

- ---EMDR
- --- Experiential Play Therapy (EPT) for children 3-11
- -- Functional Family Therapy (FFT); child therapy; teen therapy; therapy for parents; in-person or telehealth therapy (virtual)

Vivotrol); therapy for individuals, couples and families, peer support (Certified Peer Specialists), Hep C & HIV treatment (can be faith-based if requested)

--outpatient SUD treatment, MAT (Suboxone, Methadone,

<u>DulceSalado Consultation & Therapeutic Services</u> 585-5024

culturally sensitive bilingual agency, provides individual, couple and family therapy services – see description in "Family Services"

 $\underline{\text{Engender, Inc.}} - \text{Telehealth only counseling/therapy } \textbf{242-4400} \\ \text{individual/couple/family for anyone in New Mexico;}$

flexible hours Monday to Saturday; IOP for ages 18+ for SUD

Faith Works Counseling, in-person or telehealth (virtual)
Location: 4110 Wolcott NE, Ste B (no walk-ins) 844-692-3099
book an appt. online (not faith based unless requested by client)
--individual, couples and family therapy

--MST (multisystemic therapy) in-home for ages 11-17

Full Circle Recovery (allows MAT) - no wait list 865-4140

--telehealth (virtual) or in person; call for appointment

--mental health & substance use; IOP (adult & adolescent); CCSS

The Grief Center (a/k/a Children's Grief Center) 323-0478

--Support groups for children, teens, families & adults grieving the death of a loved one; also workshops (see griefnm.org)

Haven Behavioral Hospital254-4511

--for Inpatient Psychiatric and SUD treatment, call ${\bf 254\text{-}4502}$

--for Outpatient services including IOP and PHP, call **254-4564** (these are structured outpatient programs), in-person & virtual, day & night groups available

--Telehealth & in person; MAT; individual (may be a wait list) & group therapy; CSSS (case management); guided meditation groups; also see YouTube mind & body therapy videos

Hipocampo bilingual Spanish counseling 209-9227

for Spanish speaking individuals and families

- + diabetes prevention & management
- --Call or go to <u>bit.ly/AdmisionHipocampo</u>

Hope Forward Therapy, 2521 San Pedro NE 633-4107

- --CCSS (case management) no wait list; bilingual Spanish
- --adult, couples & family therapy; can be faith-based if requested
- --Circle of Security parenting group (in-person or virtual)
- --grief support group (twice a month) and individual grief support

Ideal Option (MAT) – no wait list, low barrier - 2 phone numbers: --877-522-1275 to refer self; or

--844-464-3325 (24/7) to refer a client for same day or next day to begin outpatient detox services, MAT (medication assisted services), peer support for SUD (substance use disorder) and Alcohol Use Disorder. Contact Katrina at 505-390-2425 with any questions.

Krossroads Integrative Health and Recovery Solutions

The Living Room on CARE Campus, 5901 Zuni SE (south side) --peer support drop-in staffed by CPSWs for people in every stage of recovery; family members are also welcome

--drop-in hours are Monday-Friday 7am – 7 pm $\,$

Meridian Behavioral Health, 3908 Carlisle NE 639-5916

-- individual therapy and CCSS for adults and youth (age 12+); IOP for adults (SUD); bilingual (Spanish) available

--see meridianbxhealthinc.com

A New Awakening Rio Rancho –locations in ABQ & Rio Rancho: 3321 Candelaria NE – west of Carlisle (881-2793) and 1207 Golf Course Rd SE (994-4100): Mental health &/or substance abuse therapy for adults, adolescents & families) – call for an appt.

(A different BH organization called **A New Awakening** in downtown ABQ is currently referral only from CYFD, courts, pre-trial or probation personnel)

New Mexico Solutions, 707 Broadway NE #500 268-0701 x0 and 2551 Coors NW; call for appointment; therapy for children and adults, couples, families, individual and group (including PSR); CCSS (case mgt); Carelink (care coordinator), and ACT team

Open Skies Healthcare, 707 Broadway NE, # 401 345-847 Medicaid only: CCSS for adults and children; assessments; behavioral respite services; treatment foster care

Rio Grande Counseling (telehealth 7 days/week) 246-8700
--individual adult therapy (telehealth) and IOP (group video chat)
Serenity Mesa -- transitional living for youth (14-21) 877-3644
with SUD; healingaddictionnm.org (info@serenitymesa.com)
--inpatient detox (may be a waitlist)
--also, rental assistance program for youth ages 17-24

- --Family Empowerment Project for family members (for FEP call **420-3377** or email family@sernasolutionsllc.com)
- --Youth Empowerment Project (YEP) program for ages 12-24 and their families (for YEP info call 230-4949)
- --can refer yourself or someone else online
- --training for professionals, offering CEUs

Southwest Pueblo Consultants and Counseling Services

Counseling all ages: individuals, couples, families 241-9316 --in person or virtual

<u>The Balanced Path</u>--call or text M-F 12 -6 pm **234-1174** Telehealth only therapy for adults & teens (individuals, couples & families), including CBT, Trauma-informed. No wait list.

Umoja Behavioral Health, telehealth and in-person 633-8173 Culturally responsive counseling & peer support services; Open to all youth, teens & adults, including LGBTQIA+ & BIPOC; Call or email info@umojawellness.com, or email individual therapist after reading about them on the "Meet Our Team" page. No wait list.

<u>YDI Community Engagement Team</u> (24/7) **910-6357** --short-term peer case management, crisis intervention and stabilization for all ages, including in a crisis such as DV or unsheltered.

AA: call (24/7) 266-1900 or Espanol: 266-3688 --see albuquerqueAA.org/meetings or walk in at 1921 Alvarado NE (M-F 9-6; Sat/Sun 9-3); NA: 800-798-6649 (24/7) or see website for Albuquerque NA SMART Secular Recovery in-person+online <u>smartrecovery.org</u> Refuge Recovery (online) refugerecovery.org (Buddhist inspired) NAMI Albuquerque 256-0288/NAMI New Mexico 260-0154 PeopleWorks-NM (peopleworksnm.org) 990-4186 for people who have a gambling problem and/or their family --Free—online or in-person (privacy respected) _____ Al-Anon for family members: 262-2177 Adult Children of Alcoholics (ACA)—in-person and virtual Parents of Addicted Loved Ones (PAL) see PALgroup.org -- Virtual meetings only - see website for online meeting times

Have Inpatient Treatment for ABQ Area Residents (all accept Medicaid & some have outpatient services):			
Central Desert Behavioral Health Hospital 243-3387 1525 North Renaissance NE (psychiatric inpatient—call first)			
Haven Behavioral Hospital			
Turning Point Recovery Ctr (turningpointrc.com) 217-1717detox, inpatient or outpatient treatment—call first			
Turquoise Lodge (inpatient and outpatient treatment) 841-8978			
VA Medical Center, 1501 San Pedro Dr. SE 265-1711 x0			
Located outside of Albuquerque:			
Santa Fe Recovery Ctr, Santa Fe sfrecovery.org 471-4985& their Four Corners Detox Recovery Ctr (Gallup) 413-3447			
Carlsbad LifeHouse, Carlsbad			
Peak Behavioral Hospital, Santa Teresa 575-589-3000			
New Mexico Behavioral Health Institute, Las Vegas 454-2100 (State Owned psychiatric hospital)			

New Mexico Rehabilitation Center, Roswell ... **575-347-3400** (State Owned BH inpatient residential; also physical rehab)

OVERNIGHT SHELTERS for Unhoused

Gateway West (Westside Emergency Shelter):

for Adult Men & Women (no families); up to 2 pets Open 24/7 (3 meals/day) & drops off daily in ABQ Pickups for individual adults:

- --NE corner of Indian School Rd & 1st St NW (3, 4, 5, 6, 7, 8 pm 7 days/week);--HopeWorks, 1201 3rd St. NW (3:15 pm Mon-Frimay arrive earlier)
- --First Nations, 5608 Zuni SE (on Palomas) (6:00 pm 7 days/wk)
- --God's Warehouse, 8011 Central NE (6:15 pm 7 days/wk),

Or call 839-9193 after 8:00 pm for info on pickups

Gateway East – To refer a family or a woman (woman-identifying adult), use the online referral form at **gatewayservicescabq.com**

Youth Shelters (also see "Drop-In Centers")

Amistad Shelter, ages 12–17 (24 hours 7 days/wk) 877-0371

New Day Shelter, ages 11–17 (24 hours 7 days/wk) 938-1060

Casa Q (24/7 for LGBTQ+ youth ages 14-17) 872-2099

The Harbour Drop-In – a daytime drop-in center for ages 14-21

--126 General Chennault NE 900-3833

--Wed/Th/Fri 2 to 8 pm); see <u>nmdreamcenter.org/the-harbour</u> or call/text 24/7 NM Dream Center hotline: (505) 504-1301

Domestic Violence Shelters (call 24/7)

 Safe House (in Albuquerque)
 247-4219

 Haven House (in Rio Rancho)
 896-4869

 Valencia Shelter for DV (in Valencia County)
 864-1383

Homeless Services

Albuquerque Homeless Helpline: phone (505) 768-4357; text (505) 600-2835 or email: 768-help@nmceh.org (NMCEH is the NM Coalition to End Homelessness)

ABQ FaithWorks ID clinic to assist unhoused or transitionally housed people needing to obtain IDs or birth certificates: Tuesdays, 10 am–12 pm, at Immanuel Presbyterian Church, 114 Carlisle SE (n. of Central), and Wednesdays, 10 am-12 pm at Central United Methodist Church, 201 University NE. (n. of Lomas)

 $\frac{\text{APS Title I McKinney-Vento Program}}{\text{unstably housed students or in transitional living}} \text{ for homeless students or unstably housed students or in transitional living} \text{ 256-8239 x0}$

Albuquerque Healthcare for the Homeless (AHCH) 1217 1st St. NW (Hours: Mon/Tu/Th/Fri 8:00-4:00; Wed 7:30-12) Medical Clinic & Behavioral Health Clinic (walk-in) 242-4644 Pharmacy (clients only): Mon & Thurs 8am-4pm; Wed 8-12 Dental Clinic (call or walk in for appointment) 242-8288 Resource Center/case management (7:30-4 walk-in) 843-7611 --sign in for showers begins at 7:30 am

ArtStreet has open studio hours for all: Mon & Tues, 11 am - 4 pm ---Thurs 10-1 weekly pottery group; Fri 12-2 rotating media group; other groups each Wed/Thurs/Fri

First Nations Community Healthsource

Zuni Clinic (medical), 5608 Zuni Road SE 262-2481

- ---Mon to Fri 8am 7pm; Sat 8am–12
- ---Dental Clinic, 262-6547, 8am 7pm; Sat 8am–12
- ---Homeless Outreach Program (walk-in): M-F 8-4; Sat 8-12 Truman Clinic, 625 Truman St. NE (medical)
- ---Traditional Wellness (separate building): 515-3919, M-F 8-5 Central Clinic (for families only), 7317 Central NE
- ---Pediatrics & prenatal: Mon-Th 8am 6pm, Fri 8am 5pm All Nations Wellness Center, 6416 Zuni SE 717-2704
- ---Mon to Fri: Breakfast (8:00 9:30 am); Lunch (12 1:30 pm)
- ---walk-in; phone use; Job help M-F 9-12

Good Shepherd Center, 218 Iron SW 243-2527 x100 Mon/Tues/Wed/Fri meal for all (2-3 pm); Sat Lunch: 11:30 - 12

- -Mail service for unhoused men & women Mon-Fri, 2-3:30 pm
- -Clothing (men only) Mon/Tues/Wed/Fri, 9-11 am
- -Overnight shelter (for men only with ID) check in 5-6 pm
- -Respite care (men only): referred by healthcare provider
- --2 men's residential programs -- see "Housing" section
- --Housing program (Rapid Rehousing for single homeless adults, men and women—waitlist)--see "Housing" section

Heading Home (see Overnight Shelters) 344-2323

HopeWorks 843-9405

Day Shelter, 1201 3rd St. NW, open Mon-Fri, 7 am – 3 pm Meal 10 am - 12 pm; phone use, showers (8 am - 2 pm); Clothing 8 am – 12 pm; Mail & long-term storage 12 - 2 pm Peer navigator: help with IDs, Medicaid, SNAP; referrals to case management; resource tables on a weekly basis; Behavioral Health case managers

Steelbridge 346-4673

Resource Center for homeless & low income, 2021 2nd St NW Open Monday to Friday, 8 am-4 pm for clothing and food boxes (and to drop off donations)

Residential programs for men and for women (Bible-based) --214 Coal SW, walk in or call Mon-Thurs 9 am-1 pm)

The Rock at Noon Day, 2400 2nd St. NW (north of I-40) Tues-Fri, 9 am – 1 pm: Breakfast 9-9:30, Lunch 12-12:30pm; Showers 9:00-10:30 am; clothing 9–11 am; Mail 9–12:30 pm Laundry Service first come, first served, beginning 9 am; Computer lab Tuesdays & Thursdays 9-11 am Weekend Hours:

2nd & 4th Saturdays: **9 am–1 pm,** Breakfast <u>and</u> Lunch. 3rd Sat. and 2nd, 3rd, 4th & 5th Sundays: 9am–1pm, lunch at 12

God's Warehouse, 8011 Central NE (on Tennessee)
Open Tuesday and Friday 3-5 pm for meal and clothing
Other meals: Mon, Wed & Thurs around 4 pm (outside the fence on Wednesdays); Saturday/Sunday meal with 4 pm church
--Food boxes 3rd Friday of the month, 11:30 or when truck arrives