Joseph Wojtowicz

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EXPERIENCE

Autobooks | Detroit, Michigan
Quality Assurance Engineer, March 2021 - December 2022
- Executed validation for a team focused on integrating banking cores with the Autobooks application, primarily around UI issues and identifying issues within our database and backend processes
- Orchestrated test plans with QA, development, and product teams to integrate several of these cores, including FIS, Banno, NCR, Alkami – all ranging from multi-million to billion dollar companies
- Engineered regression testing of our app throughout our SDLC, using Agile procedures to communicate bugs and issues with the development team, as well as using Confluence to maintain documentation
- Analyzed our SQL server table architecture, writing and running queries to better understand and test payment processing, transaction and financial data
- Performed integration and API testing with our implementations team in order to determine data is passed correctly and APIs are working as expected

Seva | Detroit, Michigan
Lead Server, September 2012 - December 2020
- Trained new employees by teaching them the fundamentals of our POS system, discrepancies within the menu and how to calculate daily tip reports
- Provided excellent patron experience through command of customer service operations ensuring several thousands of dollars in sales per day and outstanding customer feedback
- Fostered effective communication with other servers and management staff to ensure brand confidence
- Lead teams of servers on shifts by resolving conflicts, managing schedules and establishing comradery between employees
- Opened and closed the restaurant and maintained a deep knowledge of the menu and dietary restrictions our customers came to us with

University of Michigan | Ann Arbor, Michigan
Library Circulation Specialist, Aug 2008 - Aug 2012
- Assisted patrons of the Undergraduate, Graduate and Public Policy libraries in finding library materials using the Aleph-1 database
- Processed books in order to prepare them for circulation
- Prepared books to be set aside for reserves to ensure that students and faculty could retrieve them in a timely manner
- Organized books using the Library of Congress

EDUCATION

Michigan State University Full Stack Coding Bootcamp | Detroit, MI
March 2021

University of Michigan | Ann Arbor, MI
Bachelor of Arts | English Language & Lit
August 2013

SKILLS

- SQL Server Management Studio
- Confluence
- Postman/Insomnia
- Azure Function Portal
- Node.js
- Jira

- HTML/CSS
- React
- Protractor
- Cypress
- SEQ

- Figma