

Privacy Policy

Background

INTlansBlood Application (hereinafter referred to as "App") is an application which was originally developed to assist the Government in managing the COVID-19 outbreak in Malaysia by among others, allowing the App users to perform a self-health assessment, monitor health status and share the information with the Ministry of Health (MOH) so necessary actions could be implemented.

The App is owned and operated by the Government of Malaysia. As the country transits from pandemic phase into endemic phase, INTlansBlood is evolving from a tool designed specifically to combat COVID-19 pandemic to a public health application. As such, we have improvised our terms and conditions and privacy policies of INTlansBlood to fit this purpose.

When you login to the App, you can securely:

- View COVID-19 risk status and latest swab done for you and your dependent account
- View and download COVID-19 vaccination certificate for you and your dependent
- Report COVID-19 Self-Test Result for you and your dependent's account
- Receive booking appointment for COVID-19 vaccination appointment
- Fill in Pre-Departure Form for Travellers abroad and view your Traveller card
- View your child's vaccination certificate in the National Immunization Programme
- View your health screening record done
- Track number of Infectious Diseases around you

- Locate Healthcare Facilities around you
- Receive latest health and wellness news updates
- Receive push notifications regarding health alert

Use and Collection of Personal Data

Data collected by the App is governed and subjected to Prevention and Control of Infectious Disease Act (Act 1998) and The Medical Act 1971 (Act 50). Although not applicable, the management of the data in the App is compliant to Personal Data Protection Act 2010 (PDPA), General Data Protection Regulation (GDPR) and Malaysian Communications And Multimedia Commission Act 1998 (MCMC) standards. The Personal Data collected will not be used for any purpose other than stated.

How Your Data is Being Used

Your personal data is only used for COVID-19-related issues, public health purposes and for utilization of MOH Services. Generally, INTlansBlood may collect, use and/or disclose your personal data for but not limited to the following purposes listed below. You are deemed to have consented to the use of your data when you download, update or use the different features of the App (Module). INTlansBlood reserves the right to delete, modify, enhance or introduce new Modules to the App based on the need and requirement in managing the cases of Ministry of Health services at the given time.

Your collected data is for the following purpose:

1. To see the number of reported infectious diseases over a set number of days within a set amount of radius of your current location according to the infectious diseases including COVID-19, Dengue, Rabies, Measles, Hand-Foot-Mouth Disease (HFMD) and Tuberculosis and to manage accordingly.
2. To inform travellers travelling from countries which are endemic in Monkeypox to visit the nearest healthcare facilities for proper assessment by medical officer and further management if the develop symptoms of monkeypox or are close contact of monkeypox.
3. To book appointments for COVID-19 Vaccination. You will only receive appointments for COVID-19 Vaccination after you have given the consent for it. Date of Birth will be required to determine your age to differentiate between adult and children.
4. To store your dependent's information and allow access to INTIansBlood modules.
5. To store your COVID-19 Vaccination Certificates details digitally and to generate the certificates in QR code and PDF format.
6. To store information of vaccines in National Immunisation Program and other vaccines digitally.
7. To report the result of professional COVID-19 tests performed in other health facilities in the case of the result of the professional COVID-19 test taken is not yet reflected in INTIansBlood.
8. To display the last negative professional test results taken after the details of the professional test results is stored in Sistem Informasi Makmal Kesihatan Awam (SIMKA). Positive test results will not be shown to protect user's privacy.
9. To assess and monitor your current health condition if you are a confirmed case of infectious disease.
10. To assess and monitor your health condition via Home Assessment Tool if you are a confirmed COVID-19 positive case.
11. You will be alerted via phone call in case your illness condition deteriorates and require a proper health assessment by a medical officer (MO) or you didn't answer the health assessment tool.
12. INTIansBlood Trace detects the close contacts and manage the close contacts accordingly in case you are a confirmed COVID-19 case by assessing the distance and duration between devices using Bluetooth Low Energy (LE). The interaction data will only be uploaded to the server after receiving user's permission via OTP verification. User's personal details will not be exposed to any close contacts. The Interaction data collected by INTIansBlood Trace via bluetooth will be purged after 14 days.

13. To ensure the compliance to all Movement Control Order (MCO) rules and Standard Operating Procedures (SOP) issued under the Prevention and Control of Infectious Diseases Act 1988.
14. To carry out evaluation or similar research and analysis for MOH operational strategy and policy planning purposes, including border restriction, providing data to authorized external parties for any purposes to review, develop and improve the quality of healthcare products and services.
15. To carry out a survey conducted by National Institute of Health (NIH) to study the impact of COVID-19 to the confirmed cases in various aspects after a set amount of time.
16. For facilitating your use of our online and mobile services such as the healthcare management programmes and/or the transactional e-services like vaccination/hospital appointments. For facilitating your use of our online and mobile services such as the healthcare management programmes and/or the transactional e-services like vaccination/hospital appointments.
17. For integration onto healthcare computer systems and applications operated or managed by the MOH to provide you with the healthcare services (including medical, dental, health-screening and immunization services) and any programmes related to promotion of good health and healthy lifestyles.
18. To allow data sharing among government healthcare facilities for patient management purpose.

Data Collected

This application collects data with the consent of the user and is done voluntarily through, but not limited to, registration process, adding dependent information, answering health assessments questionnaires, and contacting app support via email or technical support form.

The Personal Data collected during INTlansBlood account creation or Dependent Registration are as followed.

Modules	Personal Data collected
User Registrations	Name, Address, Identity Card number/passport number, Nationality, Phone number/Email Address, Date of birth, Gender, Address
Dependent's details	Full name, Relationship, Gender, Nationality, IC/Passport number, Address, Date of birth, Address
Traveller	Occupation, Purpose of travel, Place of departure, Frequency of travelling to Malaysia, Flight/vessel, Vehicle number, Seat number, Departure date, Arrival date and time, Address stay in Malaysia, Name and phone number of contact in Malaysia, Vaccination status, History of COVID-19 infection, COVID-19 Vaccination Status
Self-Report for COVID-19	Result of COVID-19 Test, Date of the sample taken for the COVID-19 test, Address, Picture of the COVID-19 Test Results/Test Kit.
HAT for COVID-19	Current Address, Symptoms, Vitals, COVID-19 Vaccination Status

Long COVID Study	Professional COVID-19 Test Results, Current symptoms, Details of last COVID-19 infection, COVID-19 Vaccination Status
------------------	---

Helpdesk	Photos of:
----------	------------

	Vaccination Card for Missing Vaccine Information, Professional COVID-19 Test Results or COVID-19 Self-Test Kit
--	--

COVID-19 Vaccination Status	Consent for COVID-19 Vaccination, COVID-19 Vaccination Status, Time and Details of the COVID-19 Vaccination appointment such as Time, Place, Date, Type of COVID-19 Vaccine
-----------------------------	---

MySJ Trace	14-days Interaction Data
------------	--------------------------

National Immunization Program (MyNIP)	Child details (name, age, gender, time and place of birth, vaccination status of National Immunization Program, time and place of vaccination, growth information, past and current medical illness).
---------------------------------------	---

	Parents' details (name, identification number, address, contact number, nationality, mother's parity)
--	---

Health Screening System (HSS)	Age, blood pressure, body mass index (BMI), blood sugar, blood cholesterol, smoking status, comorbidity, family history, screening details (risk, diagnosis, plan)
-------------------------------	--

Permission Summary

The permission to have access to the following applications/functions below are required for the best experience of using INTlansBlood. You are deemed to have given permission when you click on the “Allow” button in the Application.

Phone App Permission	Purpose
Camera	<ul style="list-style-type: none"> ● To take picture of vaccination card, COVID-19 Self-Test Kit or Result of Professional COVID-19 Test. ● To Set up Profile picture
Location service	<ul style="list-style-type: none"> ● To identify your location to use our built-in location-based features such as Infectious Disease Tracker, Location assessment in case of a confirmed case of COVID-19 and/or other infectious disease, Nearby Health Facilities

Bluetooth	<ul style="list-style-type: none"> ● To allow for proximity notification service using INTlansBlood Trace.
Phone call	<ul style="list-style-type: none"> ● To directly dial the COVID-19 or Vaccination hotline via the app ● To receive OTP message for verification purpose
Files, Photos, Audio & Video	<ul style="list-style-type: none"> ● To set up your profile picture ● Download infographic announcements in the app ● Download vaccination certificate in pdf form. ● To upload pictures of vaccination card, picture of COVID-19 Self-Test Kit and/or Result of Professional COVID-19 Test.
Push Notification	<p>You can choose to enable the push notification:</p> <ul style="list-style-type: none"> ● To receive alert if you are a confirmed case of COVID-19 ● To receive latest health alert updates

Complications for Incorrect or Incomplete Personal Information

The App may when and where relevant or necessary, may require you to fill in your personal and health related information. The App shall not be responsible for any incorrect or insufficient data that you have provided, or the consequences of such data being uploaded on the App.

You shall be responsible to ensure that the personal data the App collects, use or disclose is accurate, complete and up to date to produce accurate insights, which will ultimately lead to the right action. You are obliged to provide relevant and accurate personal information to INTlansBlood and in accordance with the current laws in Malaysia.

In the event that the Personal Data you provided is incorrect, insufficient or unsatisfactory, your user experience of INTlansBlood and/or any related modules might not be seamless, and you may face technical difficulty in utilizing INTlansBlood. This may also result in your requests for assistance be rejected at the App's Helpdesk; or action taken or use of the services offered by the App may be rejected or affected. You may also be subjected to punishment under the relevant Malaysian laws

Data and Confidentiality

Personal Data collected by the App will be kept confidential in accordance with this Privacy Policy and any applicable laws which may take effect from time to time.

Personal Data Collected	Duration to be kept
HAT information	60 days

HSO

60 days

Professional COVID-19 Test Result

60 days

Pre-Departure Form

60 days

Personal Demographic and Vaccination Information

7 years or more

Data Storage and Sharing

Data in transit are encrypted, while data at rest is stored in a highly secured environment. Your dependent(s) and/or your personal information will not be shared with other agencies unless it is used for Ministry of Health services

Anonymised Data

This App collects anonymised data about your device and operating system (OS) to help us improve the App and provide a better user experience. Please always keep in mind to update your system OS and also INTlansBlood application.

Your Right

You have the right to:

- Know how your data is being collected and used
- For what purpose your data is used
- Make correction to your personal data information via INTlansBlood Helpdesk
- Withdraw your consent for the collection, use and disclosure of your personal data at any time
- Choose to share data for study/research purpose

Contact Us

If you have any question or feedback relating to your personal data and our Privacy Policy, would like to withdraw your consent for the collection, use and disclosure of your personal data or would like to make corrections to your personal data records, please contact us via email at intiansblood@moh.gov.my

Disclaimer Notice

You will not have access to your INTlansBlood Application unless you have agreed to this privacy policy. By accessing and using any part of these new features of INTlansBlood, you

acknowledge that you have read and understood this privacy policy and agree to allow your data collected for COVID-19 to be repurposed for public health.

Changes to the Privacy Policy

The terms of our privacy policy may change from time to time. If there are any significant changes to our privacy policy or terms of use, you will be informed via your INTlansBlood application.