Jose **Rico**

Pricing Analyst - Pursuing a Role as a Data Analyst

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"In God we trust. All others must bring data." — W. Edwards Deming.

Experience

Cardinal Health   *Dublin, Ireland*
Senior Pricing Analyst   *Apr. 2020 - PRESENT*

- Creating and automating reports through SQL and Python based on stakeholders' requirements.
- Building dashboards in Power BI to drive insights regarding KPIs. Examples include pricing accuracy tracker, invoice disputes rate monitor, and backorder dashboard tracker.
- Maintaining offers and tender prices in SAP. Once these are approved by the sales force, I ensure they are correctly uploaded to avoid future price discrepancies.
- Investigating customer price discrepancies and implementing actions to prevent them in the future. The aim is to increase the company's financial health.
- Working alongside the analytics team to design, develop, and deploy powerful business solutions.

Facebook by CPL   *Dublin, Ireland*
Community Operations Analyst   *Jan. 2019 - Mar. 2020*

- Identifying and escalating cases related to safety according to Facebook policies.
- Enforcing and improving Facebook policies by working closely with the global policy team.
- Monitoring trends and rating performance across Spanish communities, researching and troubleshooting performance variations.

Puertas Castalla, S.L.   *Alicante, Spain*
Claims Manager   *Mar. 2017 - Oct. 2018*

- Handling fraud and prevention related to inappropriate brand use.
- Analyzing performance data to enhance the productivity/quality ratio, taking customer feedback into consideration.
- Developing and implementing product quality standards to comply with ISO 9001:2015 quality standards and ISO 14001:2015 environmental requirements.

Puertas Castalla, S.L.   *Alicante, Spain*
Account Manager   *Oct. 2014 - Nov. 2016*

- Managing orders, stock, and inventory control.
- Strengthening and maintaining customer relationships through constant communication and proactiveness.
- Overseeing a portfolio of nearly 200 client accounts and acting as the primary liaison between the consumer and the corporation.

Skills

Programming Languages	SQL, Python, C# & R.
Machine Learning	Random Forest, Decision Trees, K-Nearest Neighbors, NNs, & CNNs.
Big Data Storage	Hadoop, Spark & Hive.
Databases	MySQL, Cassandra & MongoDB.
WEB	HTML5, JS & CSS.
Others	SAP, Salesforce, VBA, Linux, LaTeX, & Git.

Education

Master of Science in Data Analytics (Level 9 NFQ)   *Sept. 2023 - Expected Oct. 2024*
CCT College   *Dublin, Ireland*

Higher Diploma in Science in Computing-Software Development (Level 8 NFQ)   *Sept. 2020 - Sept. 2022*
Dublin Business School   *Dublin, Ireland*

Diploma in Big Data for Business (Level 7 NFQ)   *Sept. 2019 - May. 2020*
Dublin Business School   *Dublin, Ireland*

Bachelor's Degree in Business & Management (Level 6 EQF)   *Sept. 2010 - Jun. 2016*
University of Alicante   *Alicante, Spain*