

Jose Rico

PRICING ANALYST - PURSUING A ROLE AS A DATA ANALYST

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“In God we trust. All others must bring data.” — W. Edwards Deming.

Experience

Cardinal Health

Dublin, Ireland

SENIOR PRICING ANALYST

Apr. 2020 - PRESENT

- Developed and automated complex reports using advanced SQL queries for data extraction and Python scripts for data processing and visualization, tailored to meet stakeholders' requirements.
- Designed and implemented interactive dashboards in Power BI, leveraging Python for data manipulation and SQL for database integration, to provide actionable insights on KPIs such as pricing accuracy, invoice disputes, and backorder status.
- Managed offers and tender prices in SAP by creating SQL-based validation checks and Python scripts to ensure accurate data entry and consistency post-approval by the sales team, thus preventing future price discrepancies.
- Investigated customer price discrepancies through in-depth SQL data analysis and Python-driven anomaly detection, implementing corrective actions to enhance the company's financial health.
- Collaborated with the analytics team to design, develop, and deploy powerful business solutions, utilizing Python for advanced data analytics and SQL for efficient data retrieval and management.

Facebook by CPL

Dublin, Ireland

COMMUNITY OPERATIONS ANALYST

Jan. 2019 - Mar. 2020

- Identifying and escalating cases related to safety according to Facebook policies.
- Enforcing and improving Facebook policies by working closely with the global policy team.
- Monitoring trends and rating performance across Spanish communities, researching and troubleshooting performance variations.

Puertas Castalla, S.L.

Alicante, Spain

CLAIMS MANAGER

Mar. 2017 - Oct. 2018

- Handling fraud and prevention related to inappropriate brand use.
- Analyzing performance data to enhance the productivity/quality ratio, taking customer feedback into consideration.
- Developing and implementing product quality standards to comply with ISO 9001:2015 quality standards and ISO 14001:2015 environmental requirements.

Puertas Castalla, S.L.

Alicante, Spain

ACCOUNT MANAGER

Oct. 2014 - Nov. 2016

- Managing orders, stock, and inventory control.
- Strengthening and maintaining customer relationships through constant communication and proactiveness.
- Overseeing a portfolio of nearly 200 client accounts and acting as the primary liaison between the consumer and the corporation.

Skills

Programming Languages: SQL, Python, C# & R.

Web Technologies: HTML5, JS & CSS.

Machine Learning: Random Forest, Decision Trees, K-Nearest Neighbors, NNs, & CNNs.

Big Data Storage: Hadoop, Spark & Hive.

Databases: MySQL, Cassandra & MongoDB.

Other: SAP, Salesforce, VBA, Linux, LaTeX, & Git.

Education

Master of Science in Data Analytics (Level 9 NFQ)

Sept. 2023 - Expected Oct. 2024

CCT COLLEGE

Dublin, Ireland

Higher Diploma in Science in Computing-Software Development (Level 8 NFQ)

Sept. 2020 - Sept. 2022

DUBLIN BUSINESS SCHOOL

Dublin, Ireland

Diploma in Big Data for Business (Level 7 NFQ)

Sept. 2019 - May. 2020

DUBLIN BUSINESS SCHOOL

Dublin, Ireland

Bachelor's Degree in Business & Management (Level 6 EQF)

Sept. 2010 - Jun. 2016

UNIVERSITY OF ALICANTE

Alicante, Spain