

Jose Rico

PRICING ANALYST - PURSUING A ROLE AS A DATA ANALYST

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"In God we trust. All others must bring data." — W. Edwards Deming.

Experience

Cardinal Health

Dublin, Ireland

SENIOR PRICING ANALYST

Apr. 2020 - PRESENT

- Creating and automating reports through SQL and Python based on stakeholders' requirements.
- Building dashboards in Power BI to drive insights regarding KPIs. Examples include pricing accuracy tracker, invoice disputes rate monitor, and backorder dashboard tracker.
- Maintaining offers and tender prices in SAP. Once these are approved by the sales force, I ensure they are correctly uploaded to avoid future price discrepancies.
- Investigating customer price discrepancies and implementing actions to prevent them in the future. The aim is to increase the company's financial health.
- Working alongside the analytics team to design, develop, and deploy powerful business solutions.

Facebook by CPL

Dublin, Ireland

COMMUNITY OPERATIONS ANALYST

Jan. 2019 - Mar. 2020

- Identifying and escalating cases related to safety according to Facebook policies.
- Enforcing and improving Facebook policies by working closely with the global policy team.
- Monitoring trends and rating performance across Spanish communities, researching and troubleshooting performance variations.

Puertas Castalla, S.L.

Alicante, Spain

CLAIMS MANAGER

Mar. 2017 - Oct. 2018

- Handling fraud and prevention related to inappropriate brand use.
- Analyzing performance data to enhance the productivity/quality ratio, taking customer feedback into consideration.
- Developing and implementing product quality standards to comply with ISO 9001:2015 quality standards and ISO 14001:2015 environmental requirements.

Puertas Castalla, S.L.

Alicante, Spain

ACCOUNT MANAGER

Oct. 2014 - Nov. 2016

- Managing orders, stock, and inventory control.
- Strengthening and maintaining customer relationships through constant communication and proactiveness.
- Overseeing a portfolio of nearly 200 client accounts and acting as the primary liaison between the consumer and the corporation.

Skills

Programming Languages

SQL, Python, C# & R.

Machine Learning

Random Forest, Decision Trees, K-Nearest Neighbors, NNs, & CNNs.

Big Data Storage:

Hadoop, Spark & Hive.

Databases

MySQL, Cassandra & MongoDB.

WEB

HTML5, JS & CSS.

Others

SAP, Salesforce, VBA, Linux, LaTeX, & Git.

Education

CCT College

Dublin, Ireland

MASTER OF SCIENCE IN DATA ANALYTICS (Level 9 NFQ)

Sept. 2023 - Expected Oct. 2024

Dublin Business School

Dublin, Ireland

HIGHER DIPLOMA IN SCIENCE IN COMPUTING-SOFTWARE DEVELOPMENT (Level 8 NFQ)

Sept. 2020 - Sept. 2022

Dublin Business School

Dublin, Ireland

DIPLOMA IN BIG DATA FOR BUSINESS (Level 7 NFQ)

Sept. 2019 - May. 2020

University of Alicante

Alicante, Spain

BACHELOR'S DEGREE IN BUSINESS & MANAGEMENT (Level 6 EQF)

Sept. 2010 - Jun. 2016