A client of TIM wants to add to his mobile plan 2 extra GB for navigating in 4G by using the webpage of the company. He enters the homepage and quickly finds the log-in option under the name of MyTIM. After logging in successfully, he finds information regarding his plan, credit available and payment options. Then he enters to the Offers for you section to check a list of offers for adding GB to his monthly plan, finally he finds the option for adding 2 extra GB to the plan and clicks Activate Now where he has to enter his credentials again and finally get to the payment options. After that he selects to pay with Mastercard and he writes the card information to later accept the payment.