

J E

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I have been teaching myself HTML, CSS, and JavaScript for the past year and a half. I am excited to learn from experienced web developers to both further my own skills as a web developer, and to also learn how I can best contribute to a team and to others success.

Authorized to work in the US for any employer



WORK EXPERIENCE

Level I Technician

Research Electro-Optics - Boulder, CO

January 2019 to March 2020

- Precision optical fabrication processes including but not limited to:
- continuous polishing
- maintaining power and peak to valley within 10th and 20th wave in most cases
- high intensity fiber light inspection
- angle correction
- curve generation
- inspection/measurement (using: microscopes, interferometers, drop indicators etc)
- Troubleshooting issues with surface quality, roughness, figure, as well as issues that arise in the shop on a day-to-day basis

Production Lead

Circle Graphics - Longmont, CO

September 2018 to January 2019

Oversee usually 15-20 operators in a high volume production and distribution/fulfillment center.

The main duties included in this position are:

- Ensuring that I and other operators meet Production Operator expectations
- Support 100% on-time delivery by ensuring oldest orders are prioritized and that all operators and equipment are running efficiently without waste
- Coordinate with production manager, engineers, quality, and maintenance and other team leads to support on time delivery
- Notify Production Manager when staffed with too many or too few operators
- Move operators between positions within my area and coordinate with other leads to best balance product flow
- Fill in at fold, ship, or final inspection as needed to help resolve bottlenecks,
- Fixing printers, bagger, etc. if possible. If unable, create Maintenance Red alert
- Create IT and material request tickets as needed
- Track and expedite past due orders
- Utilize Shop Planning Reports throughout the shift to identify and find orders that have been in barcode label or final inspection status for more than 2 hours
- Troubleshoot address errors or over shipments

- Complete final walkthrough at end of shift
- Manage Operator performance and escalate if need be

Beamsaw Operator / V-Groove Operator

Circle Graphics - Longmont, CO

May 2018 to January 2019

With these positions I will be:

- Setting up equipment to desired size and passing all sizes of fronts through the V-Groover to then be assembled / folded into canvas prints.
- Troubleshooting issues with incorrect cuts, issues with taper, sensor errors, and issues with calibration of both part and machine
- Unload material from lift and then load stacks of material onto Beam saw before programming the correct sizes needed to be cut. After cutting; material is then organized and loaded onto carts to then be Notched and ran through the V-Groover
- Troubleshooting issues with machine not functioning correctly, incorrect cuts, errors with parts not all being same sizes, and preventative maintenance
- Monitor dust collection system and change dust collector bags

Operator / CDP

Circle Graphics - Longmont, CO

May 2018 to January 2019

Duties with this position include:

- Assembly of all sizes of canvas prints by operating folding machines
- Meet and exceed production rate consistently
- Ensure that the canvas is fit to be sent to customer by repairing issues that may have arisen during the folding process
- Shipping and consolidated shipping of multiple package orders

Technical Support Representative I

teleNetwork - San Marcos, TX

February 2013 to October 2017

- Technical Support for Fiber Television/Internet/Telephone service and DSL based Telephone / Internet service
- Assist via phone and / or chat
- Troubleshoot with up to four customers at once to resolve technical issues with their service.
- Remote and phone based support of Windows and Macintosh based computers
- Connection and PC issues
- Email configuration and support
- Wireless configuration and support
- Modem/router configuration
- Customer support
- Training new hires
- Sales

November 2008 to November 2008



SKILLS

- Baking
- Production Support
- Sales Experience
- Customer Service
- Web Development (1 year)
- HTML (1 year)
- User Experience Design (Less than 1 year)
- Live Chat
- Calibration
- Production Management
- JavaScript
- User Interface (UI)
- CSS
- Jira
- XML
- APIs
- Git
- MySQL
- Bootstrap
- GitHub
- Unit Testing
- Agile