JOSHUA MARTIN

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• https://joshasusual.github.io

Senior desktop analyst, also motivated self-taught web designer/developer who's had UI/UX and animation work featured on popular sites and newsletters. All made with HTML/CSS/Javascript. Also available for freelance.

SKILLS

Soft Skills: Communication, Decision Making, Time Management, Self-motivation, Conflict Resolution, Leadership, Adaptability , Teamwork, Creativity.

Hard Skills: VScode, HTML, CSS, Javascript, Modern Web Browsers, Browser developer tools, Final cut Pro X, DSLR cameras, Apple OSX/iOS, Windows 7/10, Active directory, Batch files, RPD, SCCM, Ticketing systems (CRM), Office 365, iWork, Broadcasting technologies,

WORK HISTORY

Fort Bend ISD Administration Annex

Senior Desktop Analyst // Sugar Land, TX // January 2013 to Current

- Front end support for 35,000 student computers, 10,000+ users, and 9,000 apple devices.
- Manage and maintain desktop equipment in the district via onsite and remote. Including but not limited to desktops, laptops, monitors, printers, tablets, Apple TV, projectors, peripherals, and classroom technologies.
- Assistant lead for large scale deployments of laptops and desktops, windows 7/10 migration, layer 2 and 3 network refreshes, and new school openings.
- Led writing and overseeing technical documentation for apple related processes as well as training instruction.

Equivalent Data

E Discovery Analyst // Houston, TX // January 2010 to January 2012

- Collect electronically stored information and documents provided by clients. Properly obtain metadata and store in databases.
- Work with appropriate parties to address technical issues, pricing for projects, and manage timelines for execution of all projects.

Apple Memorial City

Creative // Houston, TX // January 2007 to January 2010

- Delivering quality personal 1 to 1 training and 1 to many workshop sessions.
- Getting people familiar and comfortable, and confident with using their computers in a variety of fashions including consumer and prosumer softwares.
- Liaison between creative team and technical repair team for cross-training.

EDUCATION

Recording Arts and Sciences Certificate. - Audio engineering

MediaTech Institute // Houston, Texas // 2008