

Michael Kerr

Ambitious student and worker with diverse experience in strenuous physical labor, customer satisfaction roles, sales positions, and critical thinking. Outcome focused work ethic and a relatable mannerism ensure success in any area of application.

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EXPERIENCE

FedEx Ground, Vineyard UT — Delivery Driver

July 2017 - March 2018

- Operated a Freightliner P1200 class truck
- Responsible for delivery of FedEx packages in two Utah cities
- Met tight deadlines on a daily basis

Brick Oven, Provo, UT — Senior Server

June 2016 - July 2017

- Customer-centered position that relies heavily on multitasking
- Incentivized salesperson of food and drink items
- Responsible for training and coaching new servers

Teacher's Assistant, Provo, UT — Music 101 TA

January 2016 - April 2016

- Oversaw a multiple classes of 50+ students
- Graded students' assignments and tests
- Taught class in substitution of professor

Rowley Plumbing, Mesa, AZ — Plumbing Specialist

May 2015 - August 2015

- Took part in construction of complex plumbing systems
- Ensured quality of work through rigorous testing
- Operated a wide variety of power tools and heavy machinery

Massage Envy, Gilbert, AZ — Front Desk Sales Associate

June 2014 - September 2014

- Received and made customer service focused calls
- Assisted guests prior to and after having a massage
- Sold commissioned monthly memberships to guests

SKILLS

Extensive experience with computer components and programs

Operation of power tools, heavy machinery, and large vehicles

Expert of sales pitches and tactics

Able to handle/manage positive and negative customer confrontation

Public speaking and performance experience

Problem-solving, organizing, and self-managing skills.

EDUCATION

DevMountian, Phoenix, AZ — *Web Development*

July 2018 - Present

Learned skills, techniques, and languages required to be a full stack web developer. Built many projects - both solo and as part of a cooperative group.

Brigham Young University, Provo, UT — *Microbiology*

August 2013 - April 2016

Participated in multiple sport programs, worked as a music class Teacher's Assistant, and earned a prestigious spot in the BYU Symphony playing double bass.

Highland High School, Gilbert, AZ — *High School Diploma*

August 2009 - May 2013

All-State football player and bass performer, part of multiple clubs, and finished with a < 4.0 GPA.

AWARDS

BYU Phi Eta Sigma 2014

Top of first-year class

Attended BYU on Scholarship

Earned an academic scholarship for nearly every semester at BYU

12th in 2013 Graduating Class

Lantern-bearer at graduation ceremony of over 900 students. 12th student in academics.

2013 Arizona All-State

Lineman and Bass Player One of the only students in the state to achieve All-State honors in a sport and musical instrument.