

# Joshua Hooper

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## EDUCATION

### University of Oklahoma

Bachelor of Management Info Systems, Michael F. Price College of Business

May 2024  
Norman, OK

## WORK EXPERIENCE

### Deployment Engineer

Paycom

May 2024 - Present  
Oklahoma City, OK

- Investigate, identify and help to resolve issues and outages in all environments
- Build CI/CD pipelines in GitLab with automated YAML workflows that interact with many services
- Collaborate in interdepartmental efforts to handle critical incidents in Integration and Regression
- Validate Splunk data to find issues and communicate these to the appropriate teams
- Work with team leads and release coordinators to deploy releases to production environments
- Implement the use of Kubernetes to yield high availability and horizontal scaling of our applications

### Application Development Intern

Love's Travel Stops and Country Stores

May 2023 - May 2024  
Oklahoma City, OK

- Worked with a team using the Scrum agile project management system to efficiently complete user stories
- Learned to implement the use of Angular and the Microsoft .NET suite of tools to build web applications
- Built a UI library of Angular components with an interactive Storybook js sandbox application
- Grew closer to my coworkers by actively participating in volunteering opportunities and social events
- Networked with interns from many other companies from the OKC area at the annual InternOKC event
- Worked with GitHub making use of pull requests and contributions to interactively collaborate with my team
- Invited to continue interning with my team part time throughout the school year

### Network Automation Intern

Love's Travel Stops and Country Stores

May 2022 - May 2023  
Oklahoma City, OK

- Built a full stack Flask application that interfaces with a REST API, a Redis message broker, a Celery task queue, and Postgres database all running in Docker
- Collaborated on automation projects using Python and PowerShell to automate lengthy employee tasks
- Processed company data using SQL databases, enhancing decision making and business actions
- Implemented the use of pandas for data manipulation in Microsoft Excel
- Participated in volunteering and team-building activities so I could grow closer to my coworkers
- Connected with interns from other companies at three separate InternOKC sessions
- Invited to continue interning with my team part time throughout the school year

## SKILLS

- |                          |  |
|--------------------------|--|
| <b>Languages:</b>        | • C# • HTML/CSS/SASS • JavaScript/TypeScript • Golang • Python • SQL           |
| <b>Frameworks:</b>       | • Angular • Express.js • React • Flask • Electron • Storybook.js • Bootstrap   |
| <b>Database Systems:</b> | • Postgres • Microsoft SQL Server • MongoDB • Redis                            |
| <b>Software:</b>         | • Kubernetes • Docker • Postman • Vim • Splunk • VS Code • Visual Studio • K9s |

## EXTRACURRICULAR ACTIVITIES

- |                        |                                |                                      |
|------------------------|--------------------------------|--------------------------------------|
| • Hacklahoma           | • ThunderPlains Dev Conference | • IT Student Leadership Forum        |
| • MIS Programming Bowl | • MIS Student Association      | • Data Analytics Student Association |