

## Josh Mark

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### EDUCATION

**The Ohio State University, Fisher College of Business**  
Specialized Master's, Business Analytics – 4.0 / 4.0 GPA

**Columbus, OH**  
August 2019

**Indiana University, Kelley School of Business**

Bachelor of Science in Business – 3.37 / 4.0 GPA

**Bloomington, IN**  
May 2015

- Majors: Operations, Marketing, International Business; Minor: Spanish

### EXPERIENCE

**Accenture**

**Chicago, IL**

***Data Science Consultant (Beverage Manufacturer Client)***

July 2019 - Present

- Created causal impact model in R to determine impact of Ecommerce shopping feature on total store sales. Found 3-6% increase in sales from enablement, leading to prominent retailer enabling more stores with Ecommerce capabilities.
- Mined search terms for 5 Ecommerce retailers and recommended top 100 keywords for retailers to track and optimize product content, resulting in an improved search rank for 25% of keywords.
- Clustered 1,300 stores using sales and product attributes to identify a representative 5-store sample of retailer outlets for web traffic analysis and optimization.
- Developed Tableau dashboards to analyze Ecommerce sales, share growth for 10 global retailers.

**Abercrombie & Fitch**

**New Albany, OH**

***Data Science Analyst – Enterprise Business Solutions***

July 2017 – June 2019

- Built models of global direct to consumer shipments in R to predict packages shipped per order, resulting in a 15% shipping cost reduction, enabling Supply Chain to beat budgeted expenses
- Simulated with R 100+ fulfillment scenarios of Black Friday, Cyber Monday online orders to model stoppages in workflow; simulation predictions resulted in 98% on-time customer delivery
- Generated driver tree root cause analysis for historical Ecommerce orders, giving leadership team insight into types of orders causing packages to ship efficiently from multiple fulfillment centers
- Engineered 1.1B row dataset in R and created Hadoop data structure of entire company's stores to all global postal codes as foundation of a margin optimization tool for all ecommerce shipments

**Abercrombie & Fitch**

**New Albany, OH**

***Associate Supply Chain Analyst – International Transportation***

Aug 2016 – June 2017

- Spearheaded analytical reporting and shipment tracking through on-demand reproducible Tableau dashboards resulting in 20% faster ocean transit speed to delivery year-over-year
- Designed in R a breakeven model to evaluate all inbound shipments to determine the fastest, most cost-efficient mode of shipment while still meeting required arrival dates
- Managed 12 transport carriers' product delivery from 200 vendors to 6 global distribution centers

**Crew Bottle Company**

**Chicago, IL**

***Data Scientist***

Aug 2018 - Present

- Analyze survey responses from beverage industry experts to derive insights on prototype model
- Created cost and sales projections using industry data for initial funding proposals

### WORK SAMPLES, PORTFOLIO

- Github: <https://github.com/joshdmark>
- Tableau Public: <https://public.tableau.com/profile/josh.mark1510#!/>