



Leadership for Safety

A Workshop for Clinical Operations Managers and Directors
May 9, 2014
Embassy Suites Dallas Market Center | Dallas, TX

Program Schedule

9:00-10:45

See the Problem: Your Safety Work in Context

Discussion of the prevalence and cost of harm in human and financial terms. Overview of patient safety problems, at the level of departments and units.

10:45-11:00

Morning Break

11:00-12:30

Understanding the Problem

Understand and use unit-specific culture of safety data to pinpoint and focus on specific problems impeding safety.

12:30-2:00

Lunch Break

This workshop is supported by the Centers for Medicare & Medicaid Services and the Partnership for Patients. Food and beverage cannot be provided. The hotel has one onsite restaurant and several dining options are nearby.

2:00-3:00

Addressing the Problem: Practical Methods

Improve the reliability and sustainability of safety practices, such as infection control bundles, preprocedural checklists, etc., by an order of magnitude by using solid, practical methods.

3:00-3:15

Afternoon Break

3:15 - 4:30

It's About the Data

Use data displays that engage and motivate staff.

4:30 - 5:00

Report Out and Wrap Up

Participants from each hospital report out on their action plans.