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Carolyn Brown, RN, MS

Director of Quality and Safety

Santa Clara Valley Medical Center

Carolyn Brown, RN, MS, has been the Director of Quality and Safety at Santa Clara Valley Medical Center (SCVMC) in San Jose, California since 2000. Prior to that she was the SCVMC Director of Inpatient Acute Nursing and Associate Administrator for Patient Care Services at El Camino Hospital in Mountain View, California, where she also served as Director of Medical Services. In her current role she is responsible for Quality Management, Risk Management, Customer Service, Infection Prevention, Environmental Health and Safety, Volunteer Services, and Spiritual Care. She serves as the organizational Patient Safety Officer and leads and supports a variety of quality and performance improvement activities, including accreditation and regulatory compliance, and the patient experience initiative.

Carolyn is also a part-time faculty member at San Jose State University where she teaches Medical Error Reduction, Patient Safety Engineering, and Care Delivery Systems in the Industrial and Systems Engineering Department, graduate division.

A registered nurse with over 14 years of critical care experience, Carolyn received her BS in Nursing from San Jose State University and her MS from the University of California at San Francisco. She was a recipient of the 2004 YWCA Tribute to Women and Industry Award, recognizing excellence among women executives.