



AMERICA'S ESSENTIAL HOSPITALS



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New York City Health and Hospitals

Corporation

Lauren Johnston is the Senior Assistant Vice President of the Office of Patient Centered Care & Corporate Chief Nurse Executive of the New York City Health and Hospitals Corporation, the largest municipal health system in United States. NYCHHC has 11 acute care facilities, 5 Skilled Nursing Facilities and 6 Diagnostic & Treatment Centers serving more than a million New Yorkers every year.

Prior to joining HHC, Lauren served as the Senior Vice President for Patient Care Services at Westchester Medical Center. This followed nearly 25 years in multiple clinical and administrative leadership roles at that tertiary center in Valhalla, New York. Lauren joined HHC in 2007 as the CNO at Lincoln Medical and Mental Health Center, and was subsequently named the Chief Operating Officer at Lincoln. In 2010 she became the Corporate CNE.

In her current role, Lauren is driving change, fostering competence and confidence and instilling a culture of Patient Centered Care. In addition to establishing and insuring the strategic vision and goals for nursing, Lauren leads Women's Health services, patient, employee and physician satisfaction surveys and improvement processes, Healthcare Associated Infection Prevention, continuing education of staff and providers and clinical improvement initiatives - always prioritizing the patient and family experience.



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Lauren earned her Bachelor's degree in Nursing and Master's in Public Administration from Pace University in New York. She holds multiple certifications, is an advisor to AWOHNN, a mentor in the American College of Healthcare Executives, a member of the medical executive committee of the NY Organ Donor Network and a member of the American College of Healthcare Executives and the American Organization of Nurse Executives.