

HCAHPS: Patient Experience College | Transformation Center

Check-In Webinar Opportunity: "Communication Counts"

Monday, June 2 1:30 – 2 pm ET

Speaker:

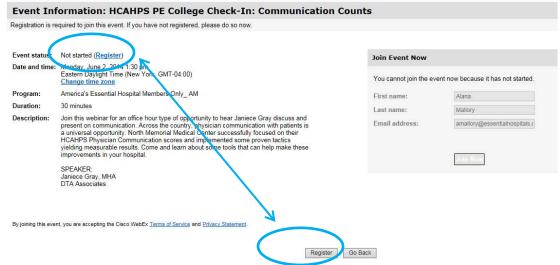
Janiece Gray, MHA Founding partner, DTA Associates

Registration for this webinar is required.

How to Register for this Event –

1. **Click here to register:** https://essentialhospitals.webex.com/essentialhospitals/onstage/g.php?t=a&d=647781338

2. When the page opens, click "Register" in one of the two places below:



- 3. Complete all fields, entering your hospital in the "Company" field. Since Janiece is still getting acclimated with all of you and learning about where you're from, please do not abbreviate or use acronyms.
- 4. Click "Submit"
- 5. Check your email for an electronic confirmation letter from messenger@webex.com that will contain a URL link for you to join us online on Monday, June 2.
- 6. **Need the dial-in information?** It will automatically appear on your screen ***after*** you access the URL in your confirmation letter.

If you have questions about the registration process or need assistance joining, please email Alana Mallory, member services coordinator, amallory@essentialhospitals.org.