



AMERICA'S
ESSENTIAL
HOSPITALS



Linda C. Lombardi, Ph.D.

Chief Strategy/Experience Officer

***Bellevue Hospital Center, Health and Hospitals
Corporation***

Dr. Lombardi oversees the office of strategic management that is responsible for the development, monitoring and implementation of the strategic plan as well as a full spectrum of patient experience programs that include the office of patient advocacy, patient and family advisory council, patient experience value stream and other programs.

Dr. Lombardi has been with the Health and Hospitals Corporation for over thirty-one years and has been at Bellevue Hospital Center for over twenty-six years. She has broad experience in administration and operations, ranging from operations, finance, clinical support services and clinical administration.



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Dr. Lombardi has taught in the field at the undergraduate level for over twenty years and at the graduate level for over fourteen years. She was the recipient of the NYU SCPS award for teaching excellence.

She holds a bachelor's degree from Herbert H. Lehman College, a master's from Columbia University and a secondary master's from the New School for Social Research, an M. Phil. and Ph.D. from The City University of New York Graduate School and University Center. A life-long commitment to education, her vision is to create a learning environment that supports the strategic goals of efficient and effective quality patient safety and care.