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Furniss is responsible for the OSUMyChart patient portal, MyChart Bedside, and Health Information Management applications, including application support, maintenance, and implementation of new features and products.

Before joining The Ohio State University Wexner Medical Center in 2010, Furnis was the health information manager at Dayton Children's Hospital for five years.

She holds a bachelor's degree in health information management and systems from The Ohio State University. She is a registered health information management administrator and a member of the American Health Information Management Association.