Essential Hospitals Institute

Examples of Data Displays Across the Essential Hospitals Engagement Network (EHEN)

Act: Roll out the new boards to Med/Surg Wards & ICUs (Phase I)

"OLD" Data Display Board

"New" Data Display Board

"Harborize" it...

Adverse Drug Event (ADE)
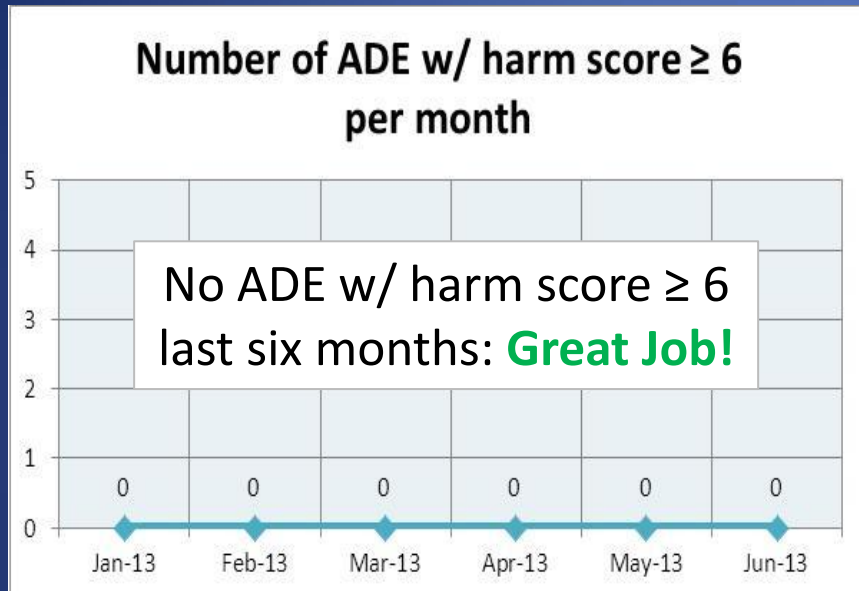
with Harm score ≥ 6

Key Points: 8R's
- Right patient
- Right medication
- Right dose
- Right route
- Right time
- Right reason
- Right documentation
- Right response

0

TARGET: 0

Great Job!

Addressed by adding…

Number of ADE w/ harm score ≥ 6 per month

No ADE w/ harm score ≥ 6 last six months: **Great Job!**

Simple run chart with analysis

LESSONS LEARNED

Last Event:

No Adverse Drug event with PSN harm score of 6 or more in the past 6 months! GREAT JOB!

Key Lesson Learned from Other Wards/Units: A patient had a medication ordered in the Emergency Department (ED). The patient did not receive the medicine in the ED. Once the patient arrived on the ward/unit, the staff did not recognize that the medication had not been given yet which resulted in further delay in the patient receiving the medication. The patient had to be transferred to an ICU as a result.

❖ When you are **receiving** or **giving** report on a patient, always communicate if there are any pending medications or other orders!

❖ Always check the medication orders and MAR **upon patient arrival** to the ward/unit to make sure that nothing has been missed!

Lessons Learned!

STOP INFECTIONS FROM URINARY CATHETERS

- Patients with bladder catheters are at HIGH RISK for urinary infections.
- 560,000 urinary infections occur every year in hospitalized patients across the United States. (Center for Disease Control and Prevention)
- Help end urinary infections at this hospital.

CONGRATULATIONS! YOUR UNIT HAS

ZERO

CAUTI FOR THE MONTH OF AUGUST

Please:

1. Everyone wash their hands before entering the patient's room.
2. Make sure the patient is bathed daily.
3. Ask the physician daily, how soon the catheter can be removed.

RIVERSIDE COUNTY REGIONAL MEDICAL CENTER

STOP INFECTIONS FROM URINARY CATHETERS

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- **Help end urinary infections at this hospital.**

THE NUMBER OF PATIENTS WHO ACQUIRED URINARY INFECTIONS LAST MONTH ON THIS UNIT:

1

HELP US DECREASE THIS NUMBER.

Please:
1. Everyone wash their hands before entering the patient's room.
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**Hand Cleansing Rates
Among Health Care Workers**

June 2013

ICU
(CCU, MICU, SICU)

85%

"Do you have clean hands?"
It's OK to ask your health care worker.

ICU

This unit has had
Zero (0)
Central Line
Associated
Infections since
May 2013.