

## Speaker Biographies



**Michele Bosworth, MD**

Chief Quality Officer and Co-Chief  
Medical Officer  
UT HEALTH NORTHEAST

### **MICHELE BOSWORTH, MD**

Dr. Bosworth serves as the chief quality officer and co-chief medical information officer at UT Health Northeast in Tyler, Texas. She maintains a teaching and clinical role in the department of family medicine, where she previously held the position of clinic director for the Family Health Center. Bosworth performed her family medicine residency at Mountain Area Health Education Center in Asheville, North Carolina, and is a graduate of West Virginia School of Medicine in Morgantown, West Virginia.



**Clinton Coil, MD**

Chief Quality Officer  
HARBOR-UCLA MEDICAL CENTER

### **CLINTON COIL, MD**

Dr. Coil is a chief quality officer at Harbor-UCLA Medical Center.



**Jennifer Conti, RN**

Coordinator of Infection Prevention  
THE METROHEALTH SYSTEM

### **JENNIFER CONTI, RN**

Conti began work in infection prevention in 2008. Her work in this area includes implementation of a hand hygiene program in which more than 6,000 MetroHealth employees were re-educated on the importance of hand hygiene and improved compliance. The project increased compliance, from 55 percent to greater than 95 percent, a level that was sustained for more than three years. Conti also implemented a mandatory flu vaccination policy, which included clinical and non-clinical staff, improving compliance to greater than 99 percent. Leading a multidisciplinary team of employees to decrease nosocomial infections with multidrug resistant organisms throughout the hospital, Conti helped to reduce multidrug-resistant *Acinetobacter baumannii* by 95 percent.

## Speaker Biographies (*continued*)



**Sasha Cuttler, PhD, RN**  
Nursing Coordinator  
SAN FRANCISCO GENERAL HOSPITAL  
AND TRAUMA CENTER

### **SASHA CUTTLER, PHD, RN**

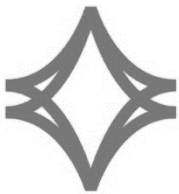
Serving as the nursing coordinator for both the Collaborative Alliance for Nursing Outcomes and the National Database of Nursing Quality Indicators at San Francisco General Hospital and Trauma Center (SFGH), Cuttler is a founding co-chair of the Nursing Research Council and serves as the nurse representative to the SFGH/University of California San Francisco (UCSF) Institutional Review Board of the Committee on Human Research. He was a deputy director of the UCSF Joanna Briggs Institute Centre and faculty for the Comprehensive Systematic Review course. Sasha holds his bachelor of science in nursing from the University of Illinois at Chicago and his master's degree and PhD in nursing from the University of California San Francisco.



**Krishna Das, MD**  
Chief Quality Officer  
COOK COUNTY HEALTH AND  
HOSPITALS SYSTEM

### **KRISHNA DAS, MD**

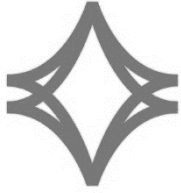
As chief quality officer for the Cook County Health and Hospitals System, Dr. Das provides strategic direction for quality improvement efforts for the health system and leads efforts to implement patient safety best practices. She directly oversees accreditation efforts for inpatient, outpatient and correctional facilities within the health system and provides regulatory guidance to hospital and system leadership. A physician champion, Das played a key role in implementing Cook County's electronic health record (EHR) and leveraging EHR functionality to create highly reliable systems of care. She is board certified in internal medicine, certified in health care quality management, and is a fellow of the Society of Hospital Medicine. Das received her medical degree from the University of California at San Francisco and completed her residency at Stanford University Medical Center.



**Vanesa Garcia**  
Quality Improvement Specialist  
RANCHO LOS AMIGOS NATIONAL  
REHABILITATION CENTER

### **VANESA GARCIA**

Garcia is a quality improvement specialist at Rancho Los Amigos National Rehabilitation Center. She is responsible for training and coaching over 29 different departments in the implementation of quality improvement initiatives. Garcia also coaches and aids staff in identifying objective data to monitor and sustain their improvement efforts. In addition, she is working on initiatives to increase patient satisfaction as well as serves as an administrative representative on the Patient Advisory Council. As a member of the panel, Garcia works with patients to advise and make recommendations for hospital wide improvements.



**Diondre Henderson**  
Community Health Worker  
HIGHLAND HOSPITAL

### DIONDRE HENDERSON

Henderson is a community health worker at Highland Hospital.



**Thomas Holton, RN**  
Patient Safety Officer  
SAN FRANCISCO GENERAL HOSPITAL  
AND TRAUMA CENTER

### THOMAS HOLTON, RN

Holton began work in the field of patient safety when he accepted a grant-funded position to lead a bedside nurse initiative called “Partners Advancing Clinical Excellence.” Horton implemented the program using evidence-based practices and patient safety initiatives throughout the hospital. Immediately before the grant ended in June 2011, Holton became the patient safety officer for San Francisco General Hospital and Trauma Center. In this role, he leads a number of patient safety initiatives and is the liaison for America’s Essential Hospitals. He began his nursing career in 1984 after receiving his nursing degree from Lansing Community College, in Lansing, Michigan. He immediately followed with the completion of his bachelor’s degree from The University of Michigan School of Nursing in Ann Arbor, Michigan. In 1994, he completed his master’s degree in hospital administration and subsequently took on leadership roles, ranging from nurse educator and manager to director-level positions. He has practiced in four states, Michigan, Florida, New Mexico, and California, on his way to settling in the San Francisco Bay area in 2005.



**Jean Morris, RN**  
Director of Quality and Care  
Management  
MARICOPA INTEGRATED HEALTH  
SYSTEM

### JEAN MORRIS, RN

With more than 20 years of nursing experience, including critical care nursing, acute rehabilitation, and legal nursing consulting, Morris directs quality and care management at Maricopa Integrated Health System (MIHS) in Phoenix, Arizona. She has led and inspired many projects within MIHS, which is a member of the Essential Hospitals Institute’s Hospital Engagement Network. She has a certification in Health Care Quality Management from the American Board of Quality Assurance and Utilization Review Physicians, Inc. As one of the nursing directors for MIHS with oversight of quality and case management, peer review, patient safety, patient advocates, infection control and clinical documentation improvement, Morris is constantly seeking creative and integrative ways to promote high quality patient care and continuous process improvement. She holds a bachelor’s degree in economics and business from Cornell College, an associate degree in nursing from Phoenix College, and a master’s degree in project management from Northern Arizona University.

## Speaker Biographies (*continued*)



### **Stanka Petrovic, RN**

Registered Nurse  
NASSAU UNIVERSITY MEDICAL  
CENTER

### **STANKA PETROVIC, RN**

Petrovic has been a nurse at Nassau University Medical Center since 1996. Her career reflects years of diverse activities encompassing experience in quality and risk management. With more than 10 years of nursing experience, she has focused on community health promotion and prevention. Since 2008, she has led and served as president of a non-profit organization. A graduate of West Virginia School of Medicine in Morgantown, she also is certified in holistic nursing.



### **Shawn Phipps, PhD**

Chief Quality Officer and Associate  
Hospital Administrator  
RANCHO LOS AMIGOS NATIONAL  
REHABILITATION CENTER

### **SHAWN PHIPPS, PHD**

Phipps is the chief quality officer and associate hospital administrator at Rancho Los Amigos National Rehabilitation Center. Phipps is responsible for hospital-wide strategic planning, quality improvement, directing the implementation of key initiatives, leadership development, ensuring the delivery of effective and efficient systems of patient-centered care across the continuum. He engages all levels of the organization in creating a culture of commitment to quality improvement and innovation. Phipps also oversees the hospital's accreditation programs with The Joint Commission and the Commission on the Accreditation of Rehabilitation Facilities. He also provides oversight for the hospital's Quality Resource Management Department and the patient safety, infection control, and risk management departments.



### **Angela Stokes, RN**

Wound Care Registered Nurse  
TRUMAN MEDICAL CENTERS

### **ANGELA STOKES, RN**

Stokes has been a nurse for 20 years. She is the secretary and treasurer for the Wound Ostomy and Continence Nurses Society (WOCN) Heart of America Chapter and sits on the planning committee for the WOCN National Conference. Angela works at Truman Medical Center as an inpatient wound care nurse.

## Speaker Biographies (*continued*)



### **Sonia Sutherland, MD**

Medical Director of Quality and  
Safety  
CONTRA COSTA REGIONAL  
MEDICAL CENTER

### **SONIA SUTHERLAND, MD**

Dr. Sutherland is the medical director of quality and safety at Contra Costa Regional Medical Center (CCRMC). Her passion has been the care of the patient population best served by safety net hospitals. In addition, she has provided care in the Internal Medicine Clinic and the Hansen's Disease Clinic. An internist, she worked directly with residents as an inpatient attending and a member of the Faculty Leadership Group. In addition, she provided care in the Internal Medicine Clinic and the Hansen's Disease Clinic. Her transition to quality improvement and patient safety began when she was elected medical staff president. Her experience in quality improvement deepened through experience on improvement teams, training through the Intermountain Health Care Mini-Advanced Training Program, the Kaiser Permanente Improvement Advisor Program, the Institute for Healthcare Improvement National Forum, and an America's Essential Hospitals Fellowship in 2014. She serves as chair of the Patient Safety and Performance Improvement Committee, the oversight committee for CCRMC.

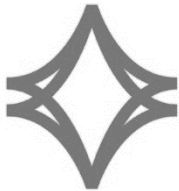


### **Michele Whitehead, RN**

Quality Manager  
REGIONAL ONE HEALTH

### **MICHELE WHITEHEAD, RN**

Whitehead has spent 20 years in women's services, primarily concentrating in labor and delivery. She has worked in quality for four years, serving as the quality manager at Regional One Health.



### **Vickie C. Wilson, RN**

Manager of Quality  
SANTA CLARA VALLEY MEDICAL  
CENTER

### **VICKIE C. WILSON, RN**

Wilson is manager of quality at Santa Clara Valley Medical Center.