



Institute for
Healthcare
Improvement

Safety Net Endowment

sponsored by Kaiser Permanente

IHI Open School

For more information, visit
ihi.org/OpenSchool



The Institute for Healthcare Improvement's Open School exists to advance quality improvement and patient safety competencies in the next generation of health professionals. Launched in 2008, the Open School includes a growing catalog of 23 online courses that teach the foundations of improvement, safety, system design, and leadership. More than 175,000 students, faculty, and professionals are part of the Open School's interprofessional community, which includes Chapters in more than 60 countries around the world. The IHI Open School courses are free for all students, residents, and faculty, and available to health care professionals for a modest annual fee.

Professionals looking to gain improvement skills, and organizations looking to train staff and build improvement capability, can purchase annual subscriptions to the IHI Open School online courses. More than 400 organizations have integrated the courses into their training programs and many have already started to see a dramatic shift in their culture. Nurses, physicians, and pharmacists in the United States can earn more than 25 contact hours by taking the Open School courses. The courses are also approved by the National Association for Healthcare Quality (NAHQ) to provide CPHQ CE credit.

Learn More

For more information, visit ihi.org/OpenSchool. The following introductory videos can be found on the overview page.

An Introduction to the Open School

Don Berwick, MD, MPP, former President and CEO, Institute for Healthcare Improvement, explains the origins of the Open School. ▶

The Value of the Open School

Three improvers – a student, a practicing physician, and a faculty member – share the value and benefits of the Open School. ▶

Open School: At Every Step of Your Career

From students and young professionals to faculty and seasoned experts, the Open School is here to help you on your health care journey. ▶

The Spread of the Open School courses.

Find Examples of how other organizations have leveraged the IHI OS to advance their objectives.

www.ihi.org/education/IHIOpenSchool/Courses/Pages/OSInTheCurriculum.aspx



Patient Safety

- PS 100: Introduction to Patient Safety
- PS 101: Fundamentals of Patient Safety
- PS 102: Human Factors and Safety
- PS 103: Teamwork and Communication
- PS 104: Root Cause and Systems Analysis
- PS 105: Communicating with Patients after Adverse Events
- PS 106: Introduction to the Culture of Safety
- PS 201: Partnering to Heal: Teaming Up Against Healthcare-Associated Infections
- PS 202: Preventing Pressure Ulcers

Improvement Capability

- QI 101: Fundamentals of Improvement
- QI 102: The Model for Improvement: Your Engine for Change
- QI 103: Measuring for Improvement
- QI 104: The Life Cycle of a Quality Improvement Project
- QI 105: The Human Side of Quality Improvement
- QI 106: Mastering PDSA Cycles and Run Charts
- QI 201: Guide to the IHI Open School QI Practicum (students only)
- QI 202: Quality Improvement in Action: Stories from the Field

Quality, Cost, and Value

- QCV 101: Achieving Breakthrough Quality, Access, and Affordability

Person- and Family-Centered Care

- PFC 101: Dignity and Respect
- PFC 102: A Guide to Shadowing: Seeing Care Through the Eyes of Patients and Families
- PFC 103: Having the Conversation: Basic Skills for Conversations about End-of-Life Care

Triple Aim for Populations

- TA 101: Introduction to Population Health

Leadership

- L 101: Becoming a Leader in Health Care

New courses are added each year.

Open School Subscriptions for Professionals

Individual: ~~\$300~~

Employees and Staff of member hospitals can receive a scholarship to cover tuition fees. Apply by inquiring with Ashley Henske at ahenske@essentialhospitals.org

More flexibility in learning! Access the courses — and a collection of resources from the website on the free Open School mobile app.



KAISER PERMANENTE®

Access to these exceptional educational resources for employees of our member hospitals is due to generous support from our valued scholarship partner, the Kaiser Permanente Community Benefit Endowment Fund.

Questions about the Open School?

Contact Ashley Henske from America's Essential Hospitals at (202) 495-3347 or ahenske@essentialhospitals.org