



SUMMIT ON HARM REDUCTION: SUSTAINING PROGRESS, BUILDING ON SUCCESS

Panel Discussions

All panel discussions in Grand Ballroom

LEADERSHIP PANEL

9 – 10 am

This panel of peer leaders will examine the evolving role of senior executives in achieving patient safety.

The panel will discuss these questions:

- How do you show your organization that safety is important?
- Safety across the board requires a high-reliability organization, not just a few well-run projects. How do senior executives develop high reliability?
- Will your safety improvements last?
- What role do senior leaders play in sustainability?

Panelists:

Kirk A. Calhoun, MD – *President and CEO, UT Health Northeast*

Steve Purves – *CEO, Maricopa Integrated Health System*

John J. Shannon, MD – *CEO, Cook County Health & Hospitals System*

HOSPITAL DISCUSSIONS I: PATIENT AND FAMILY ENGAGEMENT

10:15 – 11:15 am

The safety improvement strategy of the Partnership for Patients (PfP) involves patients and families in the design, execution, and evaluation of safety programs. Also, inclusion and diversity are core principles for patient and family councils.

This presentation will explore these questions:

- How can patient and family engagement drive improvement?
- How has your organization actively engaged patients and families and how has their involvement improved patient safety?
- What are the challenges to engagement and how can we overcome them?

Panelists:

Vanessa Garcia – *Quality Improvement Specialist, Rancho Los Amigos National Rehabilitation Center*

Diondre M. Henderson – *Community Health Worker, Highland Hospital*

Shawn Phipps, PhD – *Chief Quality Officer and Associate Hospital Administrator, Rancho Los Amigos National Rehabilitation Center*

Sonia Sutherland, MD – *Medical Director of Quality and Safety, Contra Costa Regional Medical Center*

Vickie C. Wilson, RN – *Manager of Quality, Santa Clara Valley Medical Center*

HOSPITAL DISCUSSIONS II: TRANSPARENCY

11:15 am – 12:15 pm

Patient-centered care demands transparency. But openly acknowledging care challenges and successes can foster or hinder safety improvement.

This discussion will review the following:

- What are barriers to becoming a more transparent organization?
- How can your organization become transparent in a way that your staff and community understand?
- What are examples of short- and long-term actions that have increased transparency for patients, staff, and leadership?
- How are things different as you become more transparent?

Panelists:

Clinton Coil, MD – *Chief Quality Officer, Harbor -UCLA Medical Center*

Thomas Holton, RN – *Patient Safety Officer, San Francisco General Hospital and Trauma Center*

Michele Whitehead – *Quality Manager, Regional One Health*

HOSPITAL DISCUSSIONS III: CULTURAL TRANSFORMATION

1:30 – 2:30 pm

Organizational culture is critical to achieving safety in a hospital. Because point-of-care staff carry out all safety initiatives, their buy-in is essential to effective change.

This session will examine the following:

- How can we engage staff to work together in nontraditional ways?
- How has your organization engaged physicians to build a culture of trust and teamwork?
- How has your organization engaged staff to break down silos?

Panelists:

Michele Bosworth, MD – *Chief Quality Officer and Co-Chief Medical Information Officer, UT Health Northeast*

Jennifer Conti, RN – *Coordinator, Infection Prevention, The MetroHealth System*

Krishna Das, MD – *Chief Quality Officer, Cook County Health & Hospitals System*

Stanka Petrovic, RN – *Department of Cardiology Registered Nurse, NuHealth*

HOSPITAL DISCUSSIONS IV: PREDICTORS OF SAFETY

2:30 – 3:30 pm

Safety can be described as a dynamic nonevent. While measurement is vital to gauging progress, organizations must determine predictors of safety. As hospitals work to reduce specific harm events, they can promote high reliability.

This session will touch on these issues:

- How did working on the PfP conditions help the organization's broader safety environment?
- How does an organization know it has achieved safety?

Panelists:

Sasha Cuttler, PhD, RN – *Coordinator and Nursing Shared Governance Research Council; Co-Chair, San Francisco General Hospital and Trauma Center*

Jean Morris, RN – *Director of Quality & Care Management, Maricopa Integrated Health System*

Angela Stokes, RN, MSN – *Wound Care Nurse Clinician, Truman Medical Centers*

