



AMERICA'S
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Christina Cordero is an Associate Project Director in the Department of Standards and Survey Methods, Division of Healthcare Quality Evaluation at The Joint Commission.

Dr. Cordero is currently focused on standards development projects for the hospital and laboratory accreditation programs. She previously developed the patient-centered communication standards and The Joint Commission monograph *Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care: A Roadmap for Hospitals* as part of a grant-funded initiative supported by The Commonwealth Fund. Dr. Cordero has also provided research and technical support to The Joint Commission's *Hospitals, Language, and Culture: A Snapshot of the Nation* study, and she is a contributing author of *One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations*.



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Prior to joining The Joint Commission, Dr. Cordero conducted basic science and public health research at Northwestern University's Feinberg School of Medicine.

Dr. Cordero earned both her Doctor of Philosophy in Immunology and Microbial Pathogenesis, and her Master of Public Health degrees from Northwestern University, Chicago, IL.