



## AMERICA'S ESSENTIAL HOSPITALS

**Bianca Perez, PhD**

**Director of Research**

*America's Essential Hospitals*

Dr. Perez joined America's Essential Hospitals in April 2012 and is responsible for developing and implementing a diverse research agenda focused on delivery system redesign, health care reform, health equity, quality and safety, and population health—especially as they relate to essential hospitals and low-income, vulnerable populations. Dr. Perez also designs national learning collaboratives and educational curricula, such as the Essential Hospitals Engagement Network Leadership for Safety program and the Massachusetts Learning Collaborative.

Before joining America's Essential Hospitals, Dr. Perez performed research for Florida Hospital on the psychological and organizational barriers to medical error transparency, as well as the social and economic effects of health care reform on the Central Florida community. Dr. Perez completed an organizational development internship at Memorial Healthcare System, where she performed program evaluations and developed competency assessments for hospital staff. She also has taught courses on health care law and ethics, industrial-organizational psychology, and statistics.

Dr. Perez holds a bachelor's degree in psychology from McGill University, in Montreal, Canada; a master's in industrial-organizational psychology from Carlos Albizu University, in Miami; and a doctorate in public affairs with a concentration in health services administration from the University of Central Florida, in Orlando.