



VITAL2015

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Thursday, June 25

8-9 am	Critical Conversation	
Track: CL	<p>Understanding and Using REAL Data to Target Culturally Competent Care</p> <p>As essential hospital constituents continue to become more racially and ethnically diverse, providers need to recognize and address their patients' unique culture, language, and health literacy needs. These types of barriers impede providers' ability to provide safe care and individualize clinical and educational interventions.</p> <p>Critical steps to success in reducing disparities start with really knowing who we serve. Used effectively, race, ethnicity, and language (REAL) data on all patients have the potential to reduce health disparities.</p> <p>This moderated interactive session brings equity thought leaders together to share their organizational approaches for achieving equitable care. Expect to leave with a clear understanding of how to build an integrated process to standardize REAL data and create a specialized medical interpreting program.</p> <p>Moderator: Matilde Roman, Esq., Senior Director, Culturally and Linguistically Appropriate Services, New York City Health and Hospitals Corporation</p> <p>Julia Joseph-Di Caprio, MD, MPH, Chief of Pediatrics and Assistant Chief of Provider Services, Hennepin County Medical Center</p> <p>Victor Sosa, Language Access Coordinator, Natividad Medical Center</p> <p>Audience: c-suite executives, directors of quality and patient safety, diversity and language access leaders, and anyone interested in achieving equitable care</p>	Plaza, 2nd Floor

>> Speakers, please use this approved session content sheet as a blueprint for developing your session, as the above text has been approved by our internal communications team and will be printed in/on all official VITAL2015 collateral. If *anything* is in correct about your listing, please contact [Alana Mallory](#) no later than **Monday, May 8** to request edits. Due to internal printing deadlines, requests submitted after that date may not be able to be honored. Thank you for your cooperation! | Need the **VITAL2015 PowerPoint template**? [Click here](#) to download it again.