



AMERICA'S ESSENTIAL HOSPITALS

2015 Gage Awards

Review and Scoring Guidance

Jan. 8, 2015



KEY DATES

- Tuesday, Jan. 20 – Reviews open in CadmiumCD
- Thursday, Feb. 5 – Hotel block deadline for March 6 in-person meeting ([click here for more details](#) on how to reserve your room)
- Tuesday, Feb. 17, 8 am – Scores due from Awards Committee
- Thursday, Feb. 19 – Top 10 submissions in each category sent to all committee members for review
- Friday, March 6 – In-person meeting to discuss top submissions and select recipients
 - » A committee dinner will be held in Washington, DC at 7 pm on Thursday, March 5

SUBMISSION SUMMARY

- 56 projects received
- 19 in population health and 37 in quality
- Each coach will be assigned 16 or 17 submissions for review

FRAME OF REFERENCE

- To advance or promote projects that
 - » Encourage replication of quality improvement and population health projects
 - » Promote best practices and innovative programs
 - » Support our research, policy, and advocacy work

SCORING CRITERIA: POPULATION HEALTH

- Population health category definition:
 - » Gage Awards for population health recognize programs that aim to improve specific health outcomes for a defined population in your community.
 - » Population health programs are not all alike and may include features such as (a) being accessible to geographically-based populations; (b) using or coordinating care with community-based resources; (3) addressing upstream factors (e.g., food, housing, literacy); (4) have a focus on preventive care and/or chronic disease care.
- Each question will receive a score of 1-5, with 1 being low, and 5 being high
- Each judge will use the following criteria to judge their assigned submissions in the population health category:

SCORING CRITERIA: POPULATION HEALTH (CONT.)

- » To what degree was the project problem well-defined?
- » How well does the program measure the impact on community or hospital-level health outcomes?
- » How well did the program address the social determinants of health/upstream factors?
- » How well was the program made available to geographically based patients, not just patients already attributed to the health care system?
- » How effectively did the program use community-based resources or coordinate care with community-based partners?
- » How well does the program measure the impact on community or hospital-level health outcomes? Did it collect baseline data to evaluate the impact on health outcomes?
- » How replicable is this project in other essential hospitals?

SCORING CRITERIA: QUALITY

- Quality category definition:
 - » Gage Awards for quality recognize activities that improve the quality of care delivered, improve patient experience, and/or reduce or eliminate harmful events affecting individual patients or groups of patients.
 - » Improvement programs may include the use of evidence-based interventions, standardized practices, bundles of care, and checklists.
- Each question will receive a score of 1-5, with 1 being low, and 5 being high
- Each judge will use the following criteria to judge their assigned submissions in the quality category:

SCORING CRITERIA: QUALITY (CONT.)

- » To what degree was the project problem well-defined?
- » How well were the improvement methods described?
- » To what degree was leadership engaged in the project?
- » To what degree were patients, families, and/or the community included in the project?
- » What were the results and did the data provided validate improved outcomes?
- » How replicable is this project in other essential hospitals?

GENERAL TIPS

- Strike a balance between being objective and your personal experience. You are an expert in your field and should use your experience.
- Consider if you would like to learn more about this project or if you would be interested in implementing it at your hospital or health system?
- Sort the submissions by award category and read through the submissions quickly before you start reviewing and scoring the second category. This will give you a sense of what the collection of projects looks like and keeps you from starting with an artificially high or low score that becomes your benchmark for the subsequent proposals.
- Note if you begin to score proposals more quickly due to fatigue. If so, take a break and start again later.

COMMON PITFALLS

- Multitasking while reading and scoring the submissions
- Waiting until the last minute to score the submissions. Set interim deadlines for yourself such as scoring 3-5 projects a day.
- Judging the submission based on your quick reaction or examples that come to mind immediately. Take your time with each submission.
- Being tired, hungry, or in a strong mood (positive or negative) can impact your scores.

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