

TODAY'S GUEST SPEAKERS:

- **Teresa Bush, BSN, RN**

Director of Patient Experience

The Ohio State University Wexner Medical Center

- **Jessica Halley**

Senior Data Manager, Patient Experience

The Ohio State University Wexner Medical Center

- **Charlene A. Hope, PharmD**

Clinical Pharmacy Manager

Norwegian American Hospital

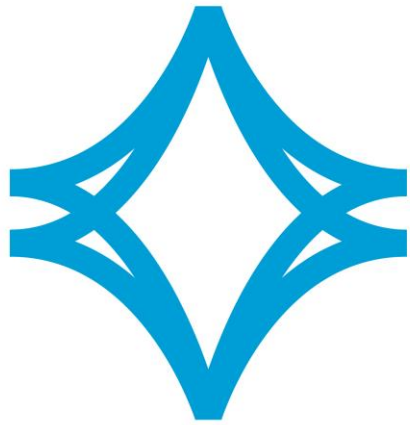
- **Nathan Rozeboom, RN, MPH**

Nurse Manager Medicine/Telemetry/Oncology

Harborview Medical Center

[CLICK HERE FOR SPEAKER BIOS](#)





ESSENTIAL
HOSPITALS
INSTITUTE

HCAHPS: Patient-Experience College

Wrapping Up and Presenting Data
Virtual Session #6 of 6

Dec. 3, 2014 | 2:00 – 3:00 pm ET

