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Ms. Baker is the Staff Education Specialist at Christiana Care Health System's Office of Patient Care Services Development and Education in Newark, DE. She is the primary manager for health literacy and patient education programs for the hospital's Department of Nursing and founding member of the Center for Patient and Family Education. She earned her bachelors and master's degrees in nursing from the University of Delaware. In prior roles at Christiana she planned, developed and implemented educational programs in Orthopedic, Neurosurgical and Trauma service lines. Ms. Baker served on the hospital's Medication Safety, Falls and Delirium committees. Her research activities include simulation and interprofessional education. She has presented at state and national conferences on the topics of evidence based nursing practice, health literacy and adaptive patient encounters.

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