



The Essential Hospitals Engagement Network

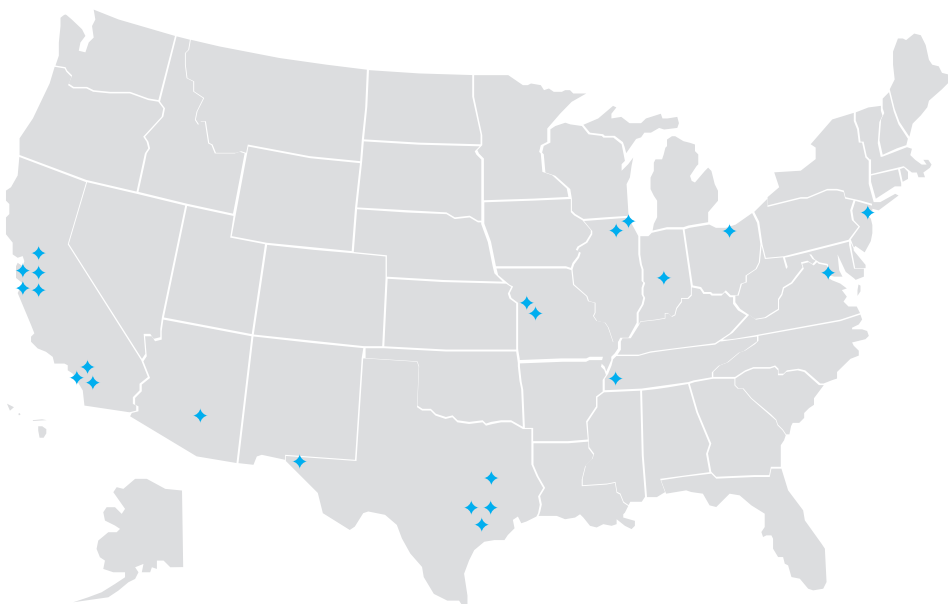
OVERVIEW: OUR HOSPITALS, OUR PATIENTS

Essential hospitals ensure patients need not compromise on quality and safety for access to affordable health care.

In this spirit, America's Essential Hospitals created a hospital engagement network (HEN) through the federal Partnership for Patients (PfP) initiative. Our Essential Hospitals Engagement Network (EHEN) works toward the national goal of **reducing nine hospital-acquired conditions by 40 percent**, and **reducing preventable readmissions by 20 percent**.

The EHEN is the only HEN composed entirely of essential hospitals—those that fill a safety net role in their communities—and serves as a link to the national quality improvement structure. **The network comprises 23 hospitals in 10 states and the District of Columbia** and represents a mix of small and large hospitals that are committed to serving the most vulnerable in their communities.

THE ESSENTIAL HOSPITALS ENGAGEMENT NETWORK



ADDRESSING EQUITY

A continued focus

The institute is ultimately **reducing disparities in care** by diving deeper into equity issues; and by enhancing data collection on race, ethnicity and language.

PATIENT AND FAMILY ENGAGEMENT (PFE)

Delivering health care with patients, not to patients

During 2013, the EHEN **reached 120 patient advisors, administrators and clinicians from 74 hospitals**. PFE stories from participating hospitals shared through virtual learning inspired others to replicate successes and improve PFE measures, a key element to reducing harm and sustaining improvements.

LEADERSHIP FOR SAFETY

Thoughtfully engage and cultivate

In the first two years, the EHEN **engaged 103 leaders from 38 hospitals**. The program continues to help EHEN hospitals improve their safety culture—affecting everyone from the governance board to frontline staff.

EHEN RESULTS AS OF OCTOBER 2014

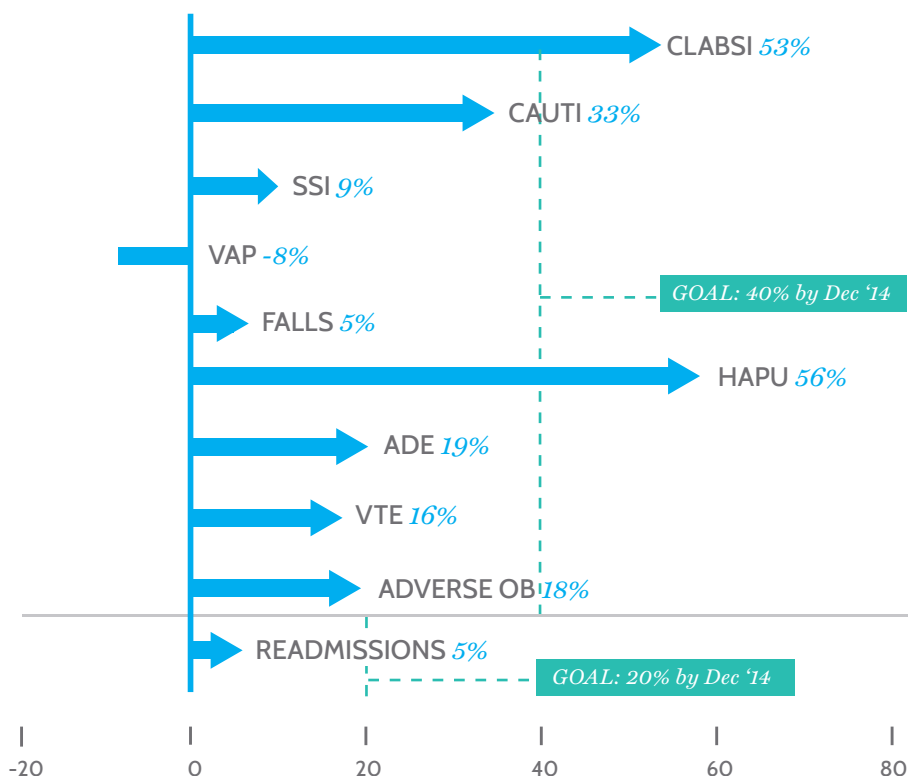
Participating hospitals prevented 3,859 harmful events and avoided more than \$41 million in costs.



EHEN REDUCTIONS IN PFP CONDITIONS

Based on data collected through June 2014, the EHEN saw **reductions in nine of the areas** targeted by the PFP: central line-associated bloodstream infection (CLABSI), catheter-associated urinary tract infection (CAUTI), surgical site infection (SSI), falls, hospital-acquired pressure ulcer (HAPU), adverse drug event (ADE), Venous Thromboembolism (VTE), adverse obstetrical (OB) event, and readmissions.

Note: Results from the April–June 2014 performance period. For all measures, UHC's claims database is the source, and more than 80 percent of the EHEN is represented. Percent change is based on rates.



LOOKING AHEAD

The EHEN and its hospitals are continuing **the work to reduce hospital-acquired conditions and avoidable readmissions** and **have a special focus on patient and family engagement, health equity, and sustainability.**

Improving health care quality and safety, especially for vulnerable populations, must remain a national priority. Through the work of EHEN and other PFP partners, **we can make a difference** in the lives of millions, and build a stronger—and safer—health care system.

Learn more by contacting ehen@essentialhospitals.org

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