ITERATION 2 REPORT

Team:

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ELEVATOR PITCH:

The Content Management System is a resource database where MyPhysio staff members are provided with numerous documents, videos, articles, and dates related to their work to equip them with the right information and effectiveness in the business.

INTRODUCTION:

As a part of Interaction 2, The team will be looking to provide more value to the client's staff management system by adding the leave application management as a part of the iteration. The leave application management will look at providing staff members a form to submit for leave and an administration team the ability to approve and manage the leaves applications. The business currently does not have a system in place for leave applications for staff members, the current system is all managed by the client manually. Plus, any feedback provided by the client regards to iteration 1 will be added to iteration 2 as high priority items.

ITERATION 2 EXPEXTATION:

In iteration 2 we are expecting to finish the following things.

1. *Leave form function*
   This function will allow the staff to submit their leave form, once they submit the admin (business owner) will be notified, he/she can manage the leave request online instead of the current manual operation.

2. *Updates based on Iteration 1 feedback*
   We have received some feedback of our iteration 1 works, we will do some updates based on those feedbacks. Including admin can upload photos of staff which will be shown on the top of the home screen after login and log out of the system, update UI/UX for each page, we hope to provide a better viewing experience and improve the usability of the system.

PERSONA:

Persona 1: Stephen S.

Personal name: Stephen S.

Age: 28

Occupation: Administrator

Ability: Manage staffs with ease

Stephen works full-time as an administrator for a physiotherapy company. He acts as the foundation of the system in the company where he manages users entering and using the system

Technology expertise level

Internet	●●●●●
Mobile apps	●●●●
Software	●●●●
Social media	●●●●

Devices used

Favorite brands or apps

Goals
1. To be able to give access to users in the company
2. Being able to allocate users to specific group
3. Being able to manage any users going in and out of the company or other consideration.

Frustrations
1. Cannot allocate users efficiently
2. Does not have the capability to effectively give access to users in the system

Persona 2: Bruce W.

Personal name: Bruce W.

Age: 32

Occupation: Manager

Ability: Being a leader

Bruce is a manager for a physiotherapy company. He manages his customers by providing knowledge, information, training, etc. He thinks of himself more as a leader rather than a boss and will get his hands dirty to help patients.

Technology expertise level

Internet	●●●●●
Mobile apps	●●●●●
Software	●●●●●
Social media	●●●●●

Devices used

Favorite brands or apps

Goals
1. Manage staff members with their related contents of resources and knowledge
2. Reviewing requests made by staff, this can include leaves or absence
3. provide training for newcomers
4. providing the right information for the sake of the business

Frustrations
1. Could not share information efficiently to staff members
2. Does not have the database or storage to store information efficiently
3. Articles, videos, forms need to be stored and managed

Persona 3: Christine Palmer

Personal name: Christine Palmer

Age: 28

Occupation: Physiotherapy Practitioner

Ability: Deals patients with care

Christine is a full-time physiotherapist for a physiotherapy company in Melbourne. Her task is to answer questions, records, and advice patients to fulfill their physical needs.

Technology expertise level

Internet	●●●●●
Mobile apps	●●●●●
Software	●●●●●
Social media	●●●●●

Devices used

Favorite brands or apps

Goals
1. To be able to view resources or do research regarding specific content about physiotherapy
2. To be able to receive updates regarding policies and procedures of the business
3. Being able to use the information to help patients

Frustrations
1. Getting information from the internet is a hassle
2. Cannot sort resources effectively

HIGH LEVEL TIMELINE:

Formal meetings	Date	involves
Weekly Meeting	Weekly Monday 2-3 pm	Client and Team
Iteration2 Overview	31/3/2022	Client and Team
User Acceptance Testing	26/4/2022	Client and Team
Iteration 2 GO LIVE	8/5/2022	Client and Team

RISK:
No current risk identified

PROJECT TEAM:

Melvin Thomas
Project Coordinator

Guangwei Chen (Harry)
Team Member

Disha Patel
Client Liaison

Jingyun Geng (Josh)
Team Member

SUMMARY:
In iteration two we hope to add value to the business operation by creating a staff leave application system. Please feel free to contact us if you have any feedback or would like to reprioritize any items as a part of this iteration.