Joshua Andrew Greenert

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Objective:	I strive to work for reputable businesses and organizations that maintain professional reputations within the workplace as well as in the community. Additionally, I intend to develop software to create solutions that enhance security and convenience for all.

Education

Institution	Degree	GPA	Status
Bellevue University	B. S. Software Development	4.00	Completed 2021
St. Petersburg College	Programming Specialist Certifcation	4.00	Completed 2018
St. Petersburg College	A. S. Technology Management	4.00	Completed 2017

Certifications	Java Foundations Certified Junior Associate
	Microsoft Office Certification
	Google Analytics & Google Cloud Platform

Experience

Title:	PHP and MySQL Developer	From/To:	6/5/2020 – Present	Location:	DANG designs, Inc
Address:	9420 Lazy Ln e2, Tampa, FL 33614				
Responsibilities:	Developing and modifying Google Sheets through the use of Google Apps Script and queries Creating Java Selenium testing scripts to thoroughly test and save screenshots for websites Creating PHP solutions to connect to API services while implementing proper exception handling Using Github to create and store website data and updates consistently Using Magento, Joomla, and WordPress to edit and develop websites				

Title:	Admin Business Analyst	From/To:	11/27/2018 – Present	Location:	Macy's Credit and Customer Service
Address:	6090 Central Avenue, St. Petersburg, Florida 33707				
Responsibilities:	Assisting prospective clients with merchandise requests and purchases Assisting support representatives with questions and providing directions towards resolution Handling escalated calls to ensure customer/client satisfaction Create sheets and databases to assist with team cohesion and efficiency				

Title:	Account Supervisor	From/To:	8/9/2013 – 11/27/2018	Location:	The Office Gurus
Address:	10055 Seminole Blvd, Seminole, Florida 33772				
Responsibilities:	Tracking hours worked by agents to bill clients Hiring and terminating employees based on business needs Create Word, Excel, and Google Sheets to assist training and improvement Develop formula sheets to track trends, performance, and consistency				