# **Josh Grzech**

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### **SUMMARY**

Dynamic and innovative mobile software developer with extensive experience in TypeScript & Swift, and a strong focus on React Native. Proven track record in developing engaging, user-friendly mobile applications. Skilled in translating complex requirements into functional and aesthetically pleasing app features. Adept at working in fast-paced environments, consistently delivering projects on time without compromising on quality.

## **EXPERIENCE**

# Mobile Engineer | The Krazy Coupon Lady

August 2021 - December 2023, Remote

- Development of a react native application for an online publisher with 3 million+ active monthly users, achieving an increase in engagement and revenue through the integration of ads, affiliate links, and forward thinking user interfaces & experiences.
- Collaborated with cross-functional teams including Product Managers, UX/UI designers, mar-tech, data science/BI, SEO specialists, and external partners to configure native APIs and SDKs.
- Maintained and updated legacy infrastructure & SDKs, achieving improved performance and 99% crash free user rate with a focus on maintainable code.
- Spearheaded the mobile transition to TypeScript and React-Native framework updates.
- Multi-platform SDK development for internal services and content management with custom native module authoring using Kotlin, Java, Objective-C, and Swift.
- Increased shipping of revenue driving products through implementation of new development workflows for improved engineering efficiency.

## Sales Expert - Mobile | T-Mobile

January 2020 - August 2021, Bentonville, Arkansas

- Excelled in resolving complex technical issues for iOS, Android, and IoT devices, boosting customer satisfaction ratings and overall revenue.
- Managed critical customer billing and support issues, showcasing strong problem-solving and interpersonal skills.
- Drove personal and store KPIs, contributing significantly to the store's top 10% performance in the region.

## Principal Helpdesk Engineer | CTS

March 2018 - January 2020, Denver, Colorado

- Administered IT solutions with a focus on security and HIPAA compliance, overseeing services for over 120 clients and enhancing technology reliability.
- Developed and implemented full-stack solutions, streamlining client services and operational efficiency.
- Successfully optimized technology maintenance and reduced user-issue resolution time, resulting in an increase in ticket close rate.

#### **SKILLS**

Programming Languages: JavaScript/TypeScript, Swift, Objective-C, Java, Kotlin

Frameworks: React, Next.JS, React Native

Libraries: Redux, MobX, React Navigation, Jest, ESLint, Firebase, Reanimated, Apollo

Concepts: Git, Scrum, Agile, CI/CD, Functional Programming, Object-oriented programming, MVC, Application Lifecycles

Soft Skills: Communicative, Collaborative, Adaptive, Self Starter, Quick Learner, Motivator