

Joshua Aaron Hjelm

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EDUCATION

THE UNIVERSITY OF IOWA, *Iowa City, IA*

Fall 2014-May 2018

B.B.A. Business Analytics and Information Systems, with Honors

- Minor: Spanish
- Certificate: International Business
- Cumulative GPA: 3.90/4.0
- Dean's List: Fall 2014, Spring 2015, Fall 2015, Spring 2016, Fall 2016, Spring 2017
- President's List: Fall 2016
- Scholarships:
 - 2017 Bell Business/Computer Science Scholarship
 - 2016/2017 Robert A. Young, Sr. Memorial Scholarship
 - 2015 Fred & Charlotte Hubbell Scholarship for Study Abroad
 - 2014/2015 Andrew Code Scholarship in Business
 - 2014 Iowa Scholars Award
 - 2014 Old Gold Scholarship
- Coursework highlights: Business Programming, Software Design and Development, Information Systems, Database Management, Statistics for Strategy Problems

LA UNIVERSIDAD DE SEVILLA, *Seville, Spain*

Fall 2016

Study Abroad through the Council on International Educational Exchange (CIEE)

- Coursework (all courses completed in Spanish): International Trade & Finance, International Marketing, Intro to Spanish Business & Economics, Christians, Muslims & Jews in Medieval Spain, Spain & European Integration
- Semester GPA: 4.0/4.0

SKILLS

- Experience with SQL, Java and Python programming languages through coursework in the Information Systems track of the Business Analytics and Information Systems major.
- Upper intermediate Spanish abilities in reading, writing and speaking.

LEADERSHIP EXPERIENCE/COLLEGE ACTIVITIES

Henry B. Tippie Undergraduate Judicial Board

January 2015—Present

Beta Gamma Sigma Academic Honor Society (top 10% of class)

September 2016—Present

Rockwell Collins Student Leadership Institute

April 2017

Tippie Technology and Innovation Association

September 2015—May 2016

International Buddies at Tippie

September 2014—May 2015

WORK EXPERIENCE

THE UNIVERSITY OF IOWA CENTER FOR ADVANCEMENT, *Iowa City, IA*

May 2017—Present

Information Technology Operations Assistant

- Provided technical support to employees via phone, email and through tickets.
- Analyzed and troubleshoot software and hardware issues.
- Performed hardware and software installations for new employees.
- Executed basic networking queries through Microsoft PowerShell.
- Created tutorials for employees on the various functionalities of Office365.

IOWA ATTORNEY GENERAL'S OFFICE, *Des Moines, IA*

May 2016—August 2016

Consumer Protection Intern

- Resolved individual consumer complaints against businesses operating in the State of Iowa.
- Assisted attorneys and investigators on investigations, litigation support, and document review.
- Answered consumer questions on matters relating to unfair or deceptive business practices.