

Smart Devices and IoT in Industrial Applications

Lakshay Dhoundiyal¹, Ekta Arora¹, Nisha Jha²

¹Student, B.Sc. (Hons.) Electronics, Atma Ram Sanatan Dharma College, University of Delhi

¹Student, B.Sc. (Hons.) Computer Science, Atma Ram Sanatan Dharma College, University of Delhi

²Assistant Professor, Department of Electronics, Atma Ram Sanatan Dharma College, University of Delhi

Corresponding Author(s) - lakshay22dhoundiyal@gmail.com, njha@arsd.du.ac.in

Contributing Authors - ekta.arora.2512@gmail.com

Abstract. Smart devices have become crucial components of our everyday lives, influencing many aspects of society and significantly altering the way we engage with the outside world. The upcoming era of the Internet of Things (IoT) and the arrival of 5G technology are investigated, offering insights into how these advancements are changing the communication environment. The developed concept for defining smart device is based on three main features, namely context-awareness, autonomy and device connectivity. Household chores are made easier by connected gadgets, which enable us to remotely check energy consumption, change lights, and prepare ovens. Wearables in the healthcare industry enable people to monitor vital signs, take care of long-term medical disorders, and obtain real-time health data. In the consumer market, IoT technology is most synonymous with merchandise regarding the concept of the "Smart Domestic", overlaying gadgets and home equipment. In addition to traditional voice communication and messaging functionality, a smart phone usually provides personal information management (PIM) applications and some wireless communication capacity. However, the rapid adoption of smart devices also raises concerns. These linked systems have security and privacy flaws that expose user information and leave networks open to hackers. Issues of data ownership, algorithmic prejudice, and the possibility of corporate and governmental manipulation come up for ethical consideration. The pervasive integration of smart devices and IoT heralds a transformative era, revolutionizing industries and daily life. The multifaceted applications of IoT, spanning healthcare, transportation and agriculture, underscore its profound impact. The industrial environment will see previously unheard-of levels of efficiency, connectedness, and innovation as we welcome the impending future. This will create a dynamic revolution that has the potential to completely transform the way we work and live.

Keywords: Industrial IoT (IIoT), Internet of Things (IoT), Human Autonomy, Smart Domestic, Wireless Communication.

1. Introduction

Imagine factories where machines chat with each other, sharing information and making choices together. This isn't science fiction, it's the future of industry, powered by tiny computers embedded in everyday tools. This "Internet of Things" (IoT) is revolutionizing how things are made. It all started in the 1960s with simple machine controllers. But with cheaper sensors, powerful processors, and wireless connections, factories are becoming smarter.

Now, machines can collect real-time data on everything from temperature to how much work they've done. This lets companies make things faster, cheaper, and safer. They can use less energy by knowing exactly how much each tool needs. And with constant monitoring, they can make sure products are built perfectly every time. This even opens doors for new businesses, like offering remote machine check-ups or selling maintenance plans based on actual usage. Imagine a giant beehive, but instead of bees buzzing around, it's machines talking to each other. That's kind of what an IIoT (Industrial Internet of Things) network looks like. It's a web of smart devices regular tools with tiny computers built in that collect data and communicate with each other. This data can be anything from temperature readings to how many times a machine has been used. It all began in the 1960s with basic machine controllers. But with the rise of affordable sensors, super-powered mini-computers, and reliable wireless connections, factories are becoming much smarter. Now, with IIoT, sensors can monitor a machine's health, sending an alert if something seems off. This lets factories perform "predictive maintenance," fixing problems before they happen, saving time and money. Now, laser can constantly track its energy use, allowing the factory to optimize its power consumption and save on electricity bills. Plus, the laser can monitor its own performance, ensuring each cut is precise for perfectly made products. Sensors can monitor things like air quality or vibration levels, alerting workers to potential hazards before they become accidents. This connected future even opens doors for entirely new businesses. The future of factories is connected, and it's bringing big benefits. From smarter production lines to brand new business models, the Internet of Things is transforming the way we make things. By 2025, studies estimate that IIoT could generate up to \$3.9 trillion annually. But Security is a big concern, as hackers could try to disrupt these connected networks. Connecting older machinery to these new systems can also be tricky. And all that data needs powerful computers to analyze and turn into useful insights. But as technology keeps getting better, these hurdles are becoming easier to overcome.

2. Theoretical Perspective : Smart Materials and IoT

The futuristic imaginative and prescient is not absolutely make-believe; It is the potential destiny powered by way of the convergence of Smart Materials and the Internet of Things (IoT) in business programs. While conventional factories depend upon static machinery, the mixing of Smart Materials introduces a modern concept, substances with embedded functionalities. These materials can feel, react, and even talk, fundamentally altering how machines engage with their surroundings. For example, a drill bit that adjusts its reducing power primarily based at the cloth it encounters or a conveyor belt that dynamically modifies its floor texture to optimize product float. The Internet of Things (IoT) acts as the nervous machine for these clever factories. Tiny sensors embedded within machines and substances acquire real-time information on temperature, stress, and even pressure. This statistics is then transmitted wirelessly, creating a community of interconnected gadgets. Powerful pc algorithms examine this records, identifying styles and allowing predictive preservation, actual-time technique optimization, or even self sufficient choice-making by means of machines.

This theoretical framework builds upon existing research in two key areas:

I. Smart Materials: The field of Smart Materials is constantly evolving, with new discoveries pushing the boundaries of what materials can do. Research by [1] Bar-Cohen (2008) explores the concept of multifunctional materials, laying the groundwork for materials that can sense, actuate, and adapt. Further advancements in areas like self-healing polymers [2] (White et al., 2001) and shape-memory alloys [3] (Sun et al., 2012) demonstrate the immense potential of Smart Materials in industrial applications.

II. Industrial IoT: The Industrial Internet of Things (IIoT) has already begun to transform manufacturing processes. Studies by McKinsey & Company (2015) highlight the potential of IIoT to increase productivity by up to 90% and reduce downtime by 30%. The integration of Smart Materials with IIoT creates a powerful synergy, offering a glimpse into a future where factories are not just connected, but truly intelligent.

Moreover, such integration would lead to innovation in terms of creating new product groups and means of production. Think about machines that clean themselves and fix their own defects as well as products which change homes depending on its usage patterns. This also led to innovations across various sectors such as automotive, aerospace, construction and medical fields. There is also the environmental aspect where smart materials come in handy by optimizing resource use while cutting down on waste generation. However, there are still challenges when it comes to standardization, security and data management. The potential benefits of IoT with Smart Materials though cannot be overlooked; hence a smarter sustainable future of industrial manufacturing awaits us.



Fig. 1. Smart Materials and Industrial IoT Applications

3. Industrial Transformation with Smart Devices and IIoT

3.1 Predictive Maintenance : Optimizing Uptime

Predictive Maintenance (PdM) is an IIoT-based, data-driven approach that exploits machine learning algorithms to anticipate equipment breakdowns and streamline maintenance schedules. They function as the machine's ears, listening to its condition through parameters such as vibration and temperature. This information, however, is submitted to unseen artificial intelligence networks. Among other things, these algorithms sift through massive amounts of data for detectable patterns or even miniscule hints of wear before a part fails. The models predict when a component is likely to fail by studying historical information and trends so that preventive maintenance can be done reducing costly downtime.

The importance of PdM cannot be underestimated. According to McKinsey Global Institute cited in [4], PdM can cut down maintenance costs with 30-40% and prevent unplanned downtimes at 50-70%. Actually it means real money savings especially for industries such as manufacturing where every minute counts. Nevertheless, the concept of PdM has been around since the 1990s; however, it only became possible with IIoT explosion and progress made in machine learning recently. A survey conducted by ARC Advisory Group in 2020 shows that 42% of industrial companies are piloting or implementing PdM programs now [5].

3.2 Smart Factories and Connected Manufacturing

The machines aren't just working; they are also communicating. Embedded sensors function as continuous check-ups, monitoring signs like temperature and vibration. This data flows into a central hub, giving real-time visibility to all aspects of production. This is not some utopia in the future, it is what Industrial Internet of Things (IIoT) integration has brought about in Smart Factories. IIoT's power in these smart environments is not one-dimensional. The first thing it does is provide real-time insights. It is no longer a matter of guessing or waiting for delayed reports.

There is constant flow of information from sensor data and this has never been seen before. Managers can tell how well the machines are doing, utilize resources efficiently, and even spot impending blockages that may result into disturbances. Additionally, there's predictive maintenance enabled by this real-time data. No longer do factories wait for breakdowns to happen before scrambling for repairs. Smart factories employ machine learning algorithms that use sensor data to predict equipment failures prior to their occurrence. This proactive approach reduces downtime and maintains uninterrupted production processes Analysis.

The concept of smart workplaces has been around for decades, but advances in IIoT have made it a tangible reality. [6] Gartner predicted that by 2025, half of all large employers will have implemented smart workplace solutions in a 2020 survey. This rapid adoption demonstrates significant benefits – [7] the PWC report estimates that a smart workplace can boost productivity by up to 30%. The future of products is certainly connected. As sensor technology becomes cheaper and IIoT platforms become more sophisticated, we can expect even greater adoption of smart workstations. This will usher in a new era of intelligent manufacturing efficiencies, lower costs and more efficient manufacturing processes.

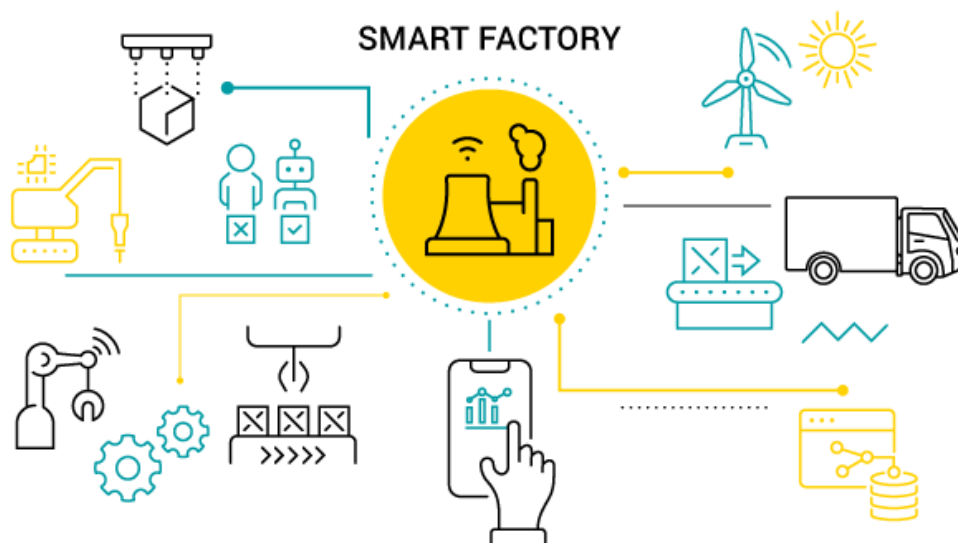


Fig. 2. The Impact of factory 4.0 on Manufacturing with Industrial IoT

3.3 Industrial Communication Protocols : Enabling Seamless DataFlow

In a Smart Factory, wherein machines speak and records is king, seamless communicate is critical. But how do those machines honestly change statistics? The solution lies in commercial communication protocols, the silent language that lets in devices to proportion essential records. There are machines of all types and sizes which spring into action at the same time as they produce a constant stream of data. This information could be such things as motor temperature, pressure readings or production line status. Without a common language, these would like jumbled messages i.e only understood by the machine itself. This is in which business communication protocols are available. These protocols act like a fixed of policies, defining how devices format, transmit, and get hold of statistics. It's like setting up a not unusual tongue for all the machines at the network, making sure absolutely everyone can understand each other. There are many benefits to having standard communications protocols. They allow for real-time data exchange, which allows faster decision-making and improved process control. Furthermore, they simplify system integration making it easier to connect new devices and expand the network as required. Flexibility is vital in today's fast changing business environment. The history of industrial communication protocols dates back several decades with new ones emerging to meet ever-growing requirements for automation. From established players like Modbus to newer contenders such as Ethernet/IP, there is a protocol suitable for almost every industrial application. These protocols are important beyond any doubt.

4. Industrial Transformation : Impact and Benefits

4.1 Enhanced Efficiency and Productivity

Smart devices and the Internet of Things (IoT) are ushering in a brand new era of industrial performance and productiveness. This effective aggregate permits for actual-time monitoring of methods and system, permitting non-stop improvement and optimization. Sensors embedded in smart substances can gather a wealth of information on elements together with temperature, pressure, and stress, supplying a real-time window into the fitness and overall performance of equipment. This information can be fed into system gaining knowledge of algorithms to pick out inefficiencies and capacity bottlenecks inside the manufacturing procedure. For example, a have a look at by way of McKinsey Global Institute determined that sensor-based statistics analytics can cause a 10-30% discount in manufacturing charges [8]. By studying developments and anomalies, manufacturers can proactively modify parameters and settings to optimize manufacturing drift and reduce waste. Furthermore, IoT empowers predictive renovation techniques, notably decreasing downtime and maximizing gadget uptime. Traditional maintenance schedules are frequently reactive, main to surprising system failures and manufacturing disruptions. Smart substances with included sensors can hit upon early symptoms of wear and tear, allowing for preventative renovation to be scheduled before breakdowns occur. Research with the aid of Deloitte indicates that predictive protection enabled via IoT technology can lessen gadget breakdowns through up to 70% [9]. While not the most effective method, this approach minimizes downtime and extends the lifespan of valuable machinery, resulting in significant cost savings. The ability to constantly test and optimize technologies, coupled with predictable protection capabilities, paves the way for a more efficient industrial space and to be transparent.

4.2 Quality Control and Product Consistency

Smart substances and IoT are remodeling the first-rate practices in industrial packages, ensuring consistent performance at every stage of commercial enterprise. Sensor-driven illness detection and analysis is the cornerstone of this transformation. By embedding sensors at once into products, producers can advantage actual-time insight into the content and standing of the entire product line. These sensors can stumble on even small defects which includes small cracks or modifications in chemical composition. This allows on the spot intervention and removal of debris earlier than it proceeds similarly, minimizing waste and making sure ordinary first-class [10]. A research look at posted in the Journal of Manufacturing Science and Engineering highlights how a sensor-primarily based high-quality control gadget in a steel plant reduced illness prices by means of 15%, leading to enormous value savings [11]. Additionally, IoT helps automatic change and self-optimization approaches, effectively tying fine manage immediately into the producing method. Machine learning algorithms can examine sensor facts and robotically alter technique parameters such as temperature or strain to save you defects inside the first region. This now not most effective simplifies manufacturing techniques but also reduces human errors, ensuing in more correct and dependable merchandise [11]. For instance, a study conducted by researchers at Carnegie Mellon University demonstrated how an IoT-enabled glass production unit could automatically manage oven temperatures based on real-time sensor data, resulting in a ninety-eight percent reduction in broken glass. By using the power of smart materials and the Internet of Things, manufacturers can achieve unparalleled level of control, ensuring consistently high-quality goods.

5. Data Driven Industry : Optimizing Performance

The great quantity of data generated by means of Smart Devices and IoT devices unlocks a new frontier for industrial selection-making. Information analytics empowers knowledgeable strategic choices and the combination of superior equipment like Machine learning (ML) and Artificial intelligence (AI) for even deeper insights. The actual energy of Smart substances and IoT lies of their capability to transform uncooked data into actionable intelligence. Sensors embedded inside those materials constantly accumulate a wealth of records on numerous parameters like temperature, strain, and stress. This fact affords a complete image of ways machines and tactics are appearing, highlighting regions for improvement and opportunities for optimization. By leveraging data analytics tools, manufacturers can identify trends, predict potential problems, and make data-driven decisions that optimize production, reduce costs, and enhance overall efficiency [12].

For instance, a study by GE Digital found that companies that embraced data analytics in their manufacturing operations experienced a 10% increase in productivity and a 5% reduction in maintenance costs [12]. Furthermore, improvements in ML and AI permit for even extra sophisticated analysis. These techniques can find hidden styles inside the records, enabling predictive upkeep and proactive modifications to save you gadget failures before they occur. AI algorithms can also be used to optimize production scheduling, manage inventory levels, and identify potential bottlenecks in the production process, all leading to a more agile and responsive industrial environment [13]. A 2020 research paper published in Robotics and Computer-Integrated Manufacturing details how a combination of IoT data and machine learning algorithms led to a 20% reduction in production downtime in a large automotive manufacturing plant [13]. By harnessing the strength of statistics analytics, ML, and AI, producers can remodel the vast records generated by smart materials and IoT into a strategic gain, riding informed decision-making and propelling business operations to new levels of efficiency and productiveness.

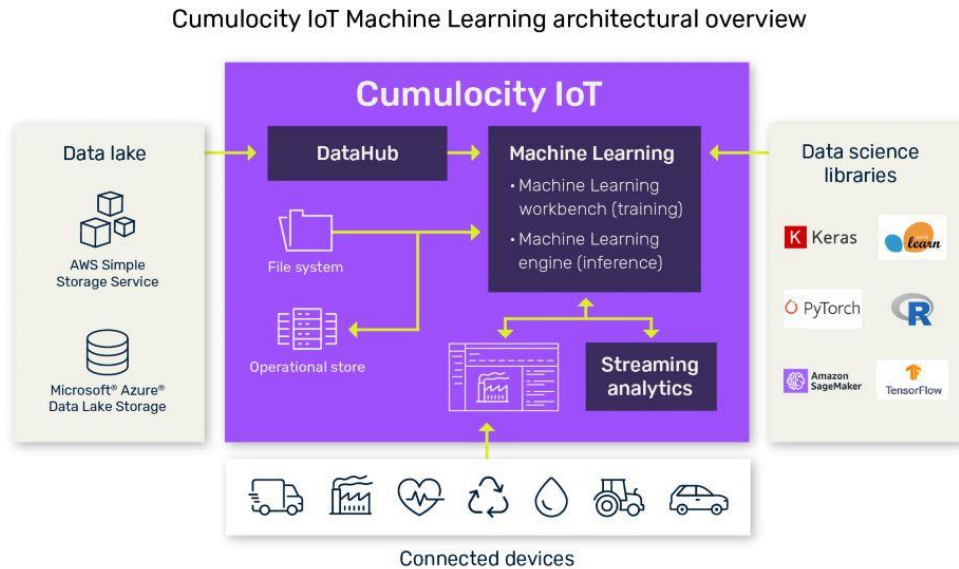


Fig. 3. Optimizing IoT with Machine Learning

6. Emerging Applications and Manufacturing Techniques

Smart Devices and IoT are paving the manner for a new generation of business packages and manufacturing strategies. This phase delves into the thrilling realm of smart gadgets, adaptive production procedures, and the upward push of smart factories and autonomous structures, presenting a glimpse into the transformative capability of these technologies. The convergence of smart materials and IoT is fostering the improvement of interconnected devices which could autonomously acquire information, talk with each different, and even adapt their behavior primarily based on actual-time conditions. These smart devices can be embedded within machinery, production lines, and even the products themselves, enabling a new level of automation and control within the manufacturing environment [14]. For example, 3D printers equipped with sensor-embedded filaments can self-adjust printing parameters based on real-time data, ensuring consistent and high-quality production of complex parts [15]. Furthermore, this interconnected network of gadgets allows the idea of adaptive manufacturing methods. By leveraging real-time data from sensors and machine learning algorithms, factories can dynamically adjust production lines to accommodate changes in demand, material availability, or even weather conditions. This level of flexibility allows for a more agile and responsive manufacturing ecosystem, enabling companies to adapt to market fluctuations and optimize production for maximum efficiency [16]. Perhaps the maximum transformative final results of this technological convergence is the upward thrust of smart factories and self sufficient systems. Smart factories utilize a holistic network of related gadgets, sensors, and machines, all orchestrated with the aid of powerful analytics systems. This permits for complete automation and real-time optimization of every level of the manufacturing system, from raw material procurement to completed product shipping [17]. Autonomous systems, powered by way of AI and device getting to know, take this idea even further. Robots and machines can't most effective carry out duties independently however can also analyze and adapt to their environment, further enhancing automation and efficiency in the manufacturing unit placing [18].

A 2022 examine via Accenture highlights the capability of smart factories, estimating that those facilities can obtain a 30% boom in productiveness and a 20% discount in operational charges [17]. The integration of smart materials, IoT, and advanced automation paves the way for a destiny of sensible and self-optimizing production, revolutionizing commercial strategies and propelling productivity to unheard of tiers.

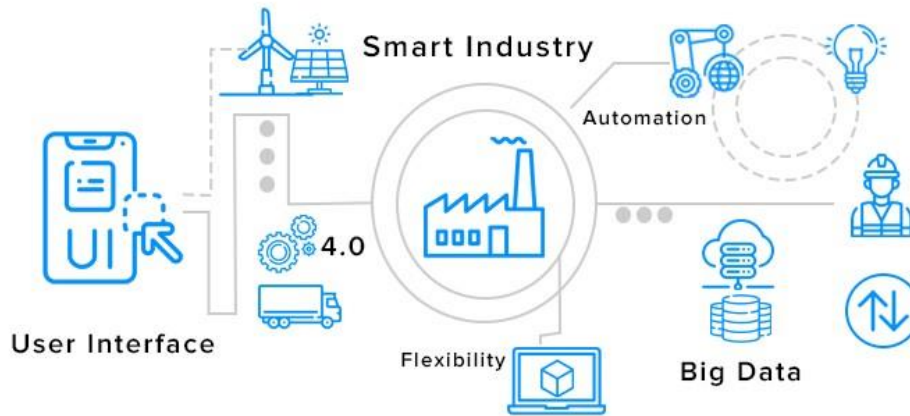


Fig. 4. Challenges in Resource-Constrained IoT Devices

7. Challenges and Opportunities in Smart Devices and IoT

7.1 Data Security and Privacy Concerns

While smart materials and IoT provide a multitude of benefits for commercial packages, moreover they introduce new challenges regarding information safety and privacy. The huge quantity of sensitive information amassed through those interconnected devices creates a tempting goal for cybercriminals. The significance of securing commercial statistics belongings from cyber threats, making sure statistics integrity, and maintaining regulatory compliance is utmost needed. The interconnected nature of smart devices and IoT systems makes them liable to cyberattacks. Hackers can make the maximum weaknesses in network safety or tool configurations to benefit unauthorized get admission to to business manage structures. This get admission to may be used to steal sensitive facts, disrupt operations, or perhaps motive bodily damage to system. A facts breach at an strength organization, for example, ought to expose crucial infrastructure facts or disrupt electricity grids, highlighting the capability severity of such attacks. Therefore, robust security features are essential to guard enterprise facts property. Implementing strong community safety protocols, often patching software program vulnerabilities, and encrypting touchy information are critical steps in protective in competition to cyber threats. Furthermore, organising clear get entry to control protocols guarantees that most effective legal employees can access sensitive facts, minimizing the hazard of internal breaches.

7.2 Interoperability and Standardization

Although smart materials and IoT offer a lot of potentials in various industrial contexts, one of the major stumbling blocks is to ensure interoperability and standardization within the myriad devices and systems. These technologies can only be effective when they can seamlessly communicate and exchange information among various elements. Hence, the major mechanism to dominate this challenge is to introduce industrial-wide standards for communication protocols and data formats. Standardization ensures that disparate devices and tools from various vendors can effectively interact and exchange information. This ensures an integrated industrial ecosystem where devices pool data and insights from various sources to enhance production processes, efficiency, and facilitate predictive maintenance initiatives. Numerous industry consortiums and organizations actively work on establishing these standards. The Industrial Internet Consortium is “a global organization with numerous country chapters focused on developing and promoting Interoperability standards for the Industrial Internet of Things (IIoT)” . Their work is focused on creating a single framework that provides compatibility between devices and systems manufactured by different entities. The benefits of such interoperability and standardization, however, go beyond mere compatibility of communication. Standards for data formatting permit a more seamless incorporation of novel technologies and devices, ensuring future-proofing of industrial operations. Moreover, it levels the playing field for manufacturers while also creating a more competitive environment, where commoditization of individual devices prompts producers to focus on innovation.

7.3 Integration Costs and Implementation Hurdles

Smart materials and the Internet of Things (IoT) bring many benefits. But companies face some hurdles in using these technologies. This part looks at the costs, training needs, and other challenges companies must overcome to integrate smart materials and IoT successfully. Building a strong network to handle the huge data from these devices can be very expensive, especially for smaller companies with tight budgets [19]. Skilled workers must manage, analyze, and interpret the data. Existing employees may need training in data analysis, cybersecurity, and maintaining new systems. Companies may need to hire specialized experts too. Integrating these technologies is complex and time consuming. Companies must evaluate their infrastructure, identify improvements, and make a detailed plan. The plan includes technology aspects, training personnel, and changing workflows if needed. Overlooking these can cause delays and inefficiencies. Adding smart materials and IoT creates complex data systems. Skilled workers must manage, analyze, and interpret the data. Existing employees may need training in data analysis, cybersecurity, and maintaining new systems. In some cases, companies may even need to hire additional personnel with specialized skills to manage the complex data ecosystems created by smart materials and IoT [20].



Fig. 5. Challenges in Resource-Constrained IoT Devices

8. Conclusion

The convergence of smart objects and the Internet of Things (IoT) is rapidly changing the industry landscape. As we look upward, the anticipated advances in these technologies promise to revolutionize industrial processes and redefine the very essence of manufacturing. The next generation of intelligent devices is poised to demonstrate heightened intelligence and autonomy. Imagine embedded sensors that not only gather data, but also have the ability to scan and even repair themselves. Fortschritte in artificial intelligence and machine learning will empower these devices to gain insights from their environment and adapt to evolving conditions in real time, improving performance and reducing downtime. The Industrial Internet of Things (IIoT) is also growing rapidly. The development of secure and standardized communication channels will pave the way for the seamless exchange of data between ever-growing networks of devices, machines and even industry-wide networks. This connected ecosystem will foster unprecedented levels of collaboration and information sharing, creating truly intelligent and self-managing manufacturing systems. The long-term impact of these improvements goes beyond simply improving efficiency. The ability to collect and analyze real-time data on energy consumption and availability could pave the way for sustainable industrial practices. Factories can optimize energy use, reduce emissions, and adopt closed manufacturing processes, all contributing to a more environmentally friendly industrial workplace. In conclusion, smart objects and IoT are ushering in a new era of industrial intelligence. Harnessing the power of data analytics, automation and real-time, these technologies are revolutionizing the way we design, manufacture and deliver our products. As we move forward, continued investment in research, development, and user training will be critical to unlocking the full potential of this technology revolution. The future of industry is smart, efficient, and sustainable, and smart objects and IoT are the driving force behind this exciting new chapter.

References

1. Bar-Cohen, Y. (2008). Multifunctional materials and structures. *MRS Bulletin*, 33(10), 1049-1054.
2. White, S. R., Sottos, N. R., Santos, A., LeBlanc, R. R., Cataño, J. C., & Gillespie Jr, J. W. (2001). Autonomic healing of polymer composites. *Nature*, 407(6802), 651-655.
3. Sun, Q., Li, C., & Sui, Y. (2012). Recent advances in shape memory polymers: From synthesis to applications. *Chemical Society Reviews*, 41(23), 7756-7774.
4. McKinsey Global Institute (2017). Revolutionizing productivity through advanced analytics in manufacturing.
5. ARC Advisory Group (2020). Predictive Maintenance Market Research Update, Study on Global Usage and Trends (p. 5).
6. Gartner (2020), Press Release: Gartner Predicts Half of Large Manufacturers Will Have Implemented a Smart Factory Solution by 2025 [Press Release].
7. PwC (2017), Industry 4.0: Building the digital enterprise – Trendsetters in manufacturing (<https://www.pwc.com/us/en/services/consulting/business-transformation/smart-factory.html>).
8. McKinsey Global Institute- Revolutionizing Industry: The Rise of the Industrial Internet of Things (2015)
9. Deloitte - The Industrial Internet of Things (IIoT): Hype or a hidden treasure trove? (2015)
10. Wang, L., & Li, J. (2018). Sensor-based monitoring and control for smart manufacturing. *Journal of Manufacturing Science and Engineering*, 140(4), 041007.
11. Zhang, Y., Luo, Y., Liu, T., & Peng, X. (2017). An IoT-enabled cyber-physical system for real-time monitoring and manufacturing process control. *Journal of Industrial Information Integration*, 8(4), 30-40.
12. GE Digital - Predictive Maintenance & Analytics (accessed 2023)
13. Qi, Q., Li, H., Hu, J., & Zhao, X. (2020). A review of data-driven manufacturing with machine learning for Industry 4.0. *Robotics and Computer-Integrated Manufacturing*, 67, 102011.
14. Lee, J., Bagheri, B., & Kao, H. P. (2015). A cyber-physical systems architecture for industry 4.0 manufacturing systems. *Manufacturing Letters*, 3(3), 18-23.
15. Wang, X., Jiang, M., Zhou, Z., Guo, J., Bai, Y., & Wan, F. (2017). Composite filament fabrication with self-sensing capability for smart additive manufacturing. *Materials & Design*, 131, 148-157.
16. Xu, L., Xu, E., & Li, L. (2018). Industry 4.0: state of the art and future trends. *International Journal of Computer Applications*, 88(4), 22-28.
17. Accenture - Industry X.0: How digital twins from Accenture are shaping the future of manufacturing (2022)
18. Schröder, R. (2020). Autonomous systems in industry 4.0: State of the art and challenges for the future. *Annual Reviews in Control*, 49, 147-161.
19. PricewaterhouseCoopers (PwC)- Industry 4.0: Building the digital enterprise (2016).
20. World Economic Forum - The Future of Jobs Report 2020 (accessed 2023)