

Contact

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Top Skills

Agile Project Management
Agile Methodologies
Business Process Design

Certifications

Learning SOLID Programming Principles
CSS Fundamentals: Unlock the Power of Web Styling
Interactive Animations with CSS and JavaScript
React.js Essential Training
Learning Vue.js

Josh Michael Olea

Web Developer
Philippines

Summary

Programmer

Experience

Quantrics Enterprises Inc.
5 years 8 months

Web Developer
March 2022 - Present (1 year 11 months)
Naga, Bicol Region, Philippines

- Ensures that the website or application is visually appealing, responsive, and easy to navigate.
- Responsible for the server-side of a website or application.
- Develops and maintains the server-side components of the website or application, including databases, APIs, and application logic.

Blueprint Programmer
October 2020 - March 2022 (1 year 6 months)
Naga, Bicol Region, Philippines

- Programs business process and data structure in IBM Process Designer.
- Analyzes the necessary updates needed in the Business Process Model and Notation.
- Updates the Blueprints Infinite (BPI) flow's content that helps the production to deliver good quality customer service.

Customer Service Representative
June 2018 - October 2020 (2 years 5 months)
Naga, Bicol Region, Philippines

- Processes orders and billing requests from customers.
- Acknowledging and resolving customer complaints.
- Keeping records of customer interactions, transactions, comments, and complaints.
- Provides basic troubleshooting steps for customers.

Ateneo de Naga University

Junior Application Developer
November 2018 - March 2019 (5 months)

Education

Ateneo de Naga University
Bachelor of Science - BS, Information Technology · (2014 - 2019)